



**Oversight and Governance**

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## **SCRUTINY MANAGEMENT BOARD**

Wednesday 15 January 2025  
9.30 am  
Warspite Room, Council House

**Members:**

Councillor Stephens, Chair  
Councillor Darcy, Vice Chair  
Councillors Allison, Blight, Dingle, Finn, Holloway, Murphy, Ney, Reilly and Ricketts.

Members are invited to attend the above meeting to consider the items of business overleaf. For further information on attending Council meetings and how to engage in the democratic process please follow this link - [Get Involved](#)

**Tracey Lee**  
Chief Executive

## **Scrutiny Management Board**

**1. Declarations of Interest**

To receive declarations of Interest from any members.

**2. Chair's Urgent Business**

To receive any items of Chair's Urgent Business.

- 3. Monitoring Reports:** (Pages 3 - 48)
- 4. MoN- Achieving Value for Money from Council Assets:** (Pages 49 - 50)
- 5. MoN - Capital Funding for the Plymouth Airport Site:** (Pages 51 - 52)
- 6. English Devolution White Paper:** (To Follow)
- 7. Budget Scrutiny - Key Lines of Enquiry:** (Verbal Report)
- 8. Update from Committee Chairs and Work Programmes** (Pages 53 - 66)
- To receive updates from individual Chairs of their respective Scrutiny Committees and associated work programmes.
- 9. Work Programme:** (Pages 67 - 68)







# PLYMOUTH CITY COUNCIL CORPORATE PLAN 2023-2026

The Plymouth City Council Corporate Plan 2023-2026 sets out our vision of Plymouth being one of Europe's most vibrant waterfront cities, where an outstanding quality of life is enjoyed by everyone. It was approved by Full Council in June 2023.

At the heart of the plan is the Council's ambition to make Plymouth a fairer, greener city where everyone does their bit, making Plymouth a great place to grow up and grow old, whilst minimising the impact of the cost of living crisis.

Tackling crime and anti-social behaviour, filling in potholes, creating cleaner streets, building new homes, green investment and better access to healthcare and dentistry are front and centre of the new administration's vision for Plymouth's future.

The Corporate Plan priorities are delivered through specific programmes and projects, which are coordinated and resourced through cross-cutting strategic delivery plans, capital investment and departmental business plans.

The infographic is a vertical layout with a grey header, a blue vision box, a grey mission box, a grey beliefs box, a teal will box, and two colored priority/action boxes at the bottom. It features the Plymouth City Council logo and various icons representing different areas of focus.

**OUR PLAN**  
BUILD A BETTER PLYMOUTH

**CITY VISION: Britain's Ocean City**  
One of Europe's most vibrant waterfront cities, where an outstanding quality of life is enjoyed by everyone

**OUR MISSION:** Making Plymouth a fairer, greener city, where everyone does their bit

**WE BELIEVE IN:**

- DEMOCRACY**  
Because we listen and hear what people want
- RESPONSIBILITY**  
Because we care about the impact of our decisions and actions
- FAIRNESS**  
Because we want to address inequality and inequity in our city
- CO-OPERATION**  
Because we achieve more together than we would alone

**WE WILL:**

Make Plymouth a great place to grow up and grow old  
Minimise the impact of the cost of living crisis

**OUR PRIORITIES:**

- Working with the Police to tackle crime and anti-social behaviour
- Fewer potholes, cleaner, greener streets and transport
- Build more homes - for social rent and affordable ownership
- Green investment, jobs, skills and better education
- Working with the NHS to provide better access to health, care and dentistry
- Keeping children, adults and communities safe

**DOING THIS BY:**

- Providing quality public services
- Trusting and engaging our communities
- Focusing on prevention and early intervention
- Spending money wisely
- Empowering and engaging our staff
- Being a strong voice for Plymouth

[www.plymouth.gov.uk/ourplan](http://www.plymouth.gov.uk/ourplan)

# Summary

Working with the Police to Tackle Crime and Anti-Social Behaviour				
		Previous	Current	▲ ▼
<b>ASB Incidents reported directly to the Council</b>	Monthly	230	245	▲
<b>High threshold interventions</b>	Monthly	3	6	▲
<b>ASB early interventions</b>	Monthly	75	44	▼
<b>Community Engagement / Events</b>	Monthly	17	12	▼
<b>Rate of ASB and Crime Report to the Police (Per 1k Pop.)</b>	Monthly	10.16%	10.41%	▲
Fewer Potholes, Cleaner Greener Streets and Transport				
		Previous	Current	▲ ▼
<b>% Carriageway Works completed in time</b>	Monthly	99%	100%	▲
<b>Number of incoming Carriageway works within the month</b>	Monthly	91	94	▲
<b>Number of completed carriageway works within the month</b>	Monthly	105	82	▼
<b>Cumulative Sqm of pavement repairs since beginning of financial year</b>	Monthly	2168	7010	▲
<b>Average No. of Cycle trips taken on DfT count day</b>	Annual	136	143	▲
<b>% of customers satisfied with the cleanliness of pavements</b>	Annual	39%	36%	▼
<b>% of customers satisfied with the condition of pavements and footpaths</b>	Annual	44%	44%	▲ ▼
<b>% of customers satisfied with the traffic flow</b>	Annual	39%	42%	▲
<b>Condition of highways satisfaction score</b>	Annual	29%	24%	▼

# Summary

Build More Homes - for social rent and affordable ownership				
		Previous	Current	▲ ▼
% of Major Developments determined on time	Quarterly	100%	100%	▲ ▼
% of Minor developments determined on time	Quarterly	96%	98%	▲
% Major Applications overturned at appeal	Quarterly	0%	0%	▲ ▼
Net Additional Dwellings	Annual	339	397	▲
Total (Gross) Additional Affordable Dwellings	Annual	63	123	▲
Additional Affordable Rent Dwellings	Annual	48	9	▼
Additional Social Rent Dwellings	Annual	7	56	▲
Additional units of affordable home ownership	Annual	0	0	▲ ▼
Additional units of Shared Ownership	Annual	8	58	▲
Total Additional Dwellings (Cumulative)	Annual	6785	7182	▲
Green Investment, jobs, skills and better education				
		Previous	Current	▲ ▼
Plymouth Employment Rate	Quarterly	73%	73%	▲
Under 25 year old Universal Credit Claimants % of all claimants	Quarterly	23%	21%	▼
Business births per 10,000 residents	Annual	39%	36%	▼
Business Survival at five years	Annual	39%	45%	▲
Corporate Scope 1/2 Co2 Emissions (Tonnes Co2e) Co2 Emissions	Annual	6312	6932	▲
PCC Investment in Low Carbon Infrastructure (3 Year Average)	Annual	£5,862,152.00	#####	▲
Good and Outstanding Primary Schools	Annual	81%	95%	▲
Good and Outstanding Secondary Schools	Annual	74%	85%	▲
Overall Absence Primary Schools	Annual	7%	5%	▼
Persistent Absence Primary Schools	Annual	7%	8%	▲

# Summary

<b>Overall Absence Secondary Schools</b>	Annual	11%	10%	▼
<b>Persistent Absence Secondary Schools</b>	Annual	4%	5%	▲
<b>Overall Absence Special Schools</b>	Annual	14%	11%	▼
<b>Persistent Absence Special Schools</b>	Annual	5%	4%	▼
<b>%Pupils Achieving 9-5 in English and Maths</b>	Annual			
<b>% People 16/17 years going to / remaining in, Educations, Employment or Training (EET)</b>	Monthly	93.5%	93.5%	▼
<b>Number of Pupils with an EHCP (End of month)</b>	Monthly	2948	2922	▼
<b>Working with the NHS to provide better access to health, care and dentistry</b>				
		<b>Previous</b>	<b>Current</b>	▲ ▼
<b>% of primary care patients seen within 2 weeks</b>	Monthly	84%	83%	▼
<b>% of Primary Care patients whose needs are met within one day</b>	Monthly	54.9%	55.1%	▲
<b>Mental health clients supported in the community (Primary Care Mental Health Team Caseload)</b>	Monthly	366	378	▲
<b>Mental health contacts in the community (Community Mental Health Team Caseload)</b>	Monthly	1592	1491	▼
<b>Referrals to the Community Crisis Response Team (CCRT)</b>	Monthly	172	180	▲
<b>% of patients with no criteria to reside</b>	Monthly	8.00%	8.04%	▲
<b>No. of emergency department attendances (average daily)</b>	Monthly	304	298	▼
<b>Adults (&gt; 16 years) on NHS dental waiting list</b>	Quarterly	18131	18702	▲
<b>Children (&lt;16 years) on NHS dental waiting list</b>	Quarterly	4189	4230	▲

# Summary

Keeping Children, Adults and Communities Safe				
		Previous	Current	▲ ▼
<b>Referral and Triage forms sent to adult safeguarding</b>	Monthly	436	431	▼
<b>% Referral and Triage that become a concern</b>	Monthly	12%	11%	▼
<b>Average time (working days) to complete a S42 safeguarding enquiry - LWSW</b>	Monthly	109	84.8	▼
<b>Average time (working days) to complete a S42 safeguarding enquiry – Other</b>	Monthly	104	72	▼
<b>Making Safeguarding Personal outcomes fully/partially achieved</b>	Monthly	94%	93%	▼
<b>Safeguarding Risks reduced or removed</b>	Monthly	82%	82%	▼
<b>Number of children with a child protection plan</b>	Monthly	329	306	▼
<b>Number of children with a child protection plan per 10,000</b>	Monthly	63	59	▼
<b>Number of looked after children</b>	Monthly	521	517	▼
<b>Number of looked after children per 10,000</b>	Monthly	100	99	▼
<b>Number of food businesses on the register</b>	Annual	2193	2210	▲
<b>Number of food inspections carried out</b>	Annual	1049	830	▼
<b>Number of food premises compliance checks undertaken.</b>	Annual	130	156	▲
<b>Number of food hygiene enforcement actions taken</b>	Annual	13	17	▲



# Summary

Providing Quality Public Services				
		Previous	Current	▲ ▼
<b>% Calls Answered (Quarterly Average)</b>	Quarterly	95%	97%	▲
<b>Average Wait Mins (Quarterly Average)</b>	Quarterly	1	1	▲ ▼
<b>Number of stage one complaints received</b>	Quarterly	1561	1298	▼
<b>% Stage One Complaints Closed in 10 days (Quarterly Average)</b>	Quarterly	89%	87%	▼
<b>% FOI requests closed in 20 days (Quarterly Average)</b>	Quarterly	87%	85%	▼
Trusting and Engaging Our Communities				
		Previous	Current	▲ ▼
<b>No. residents involved in developing new community led activities (Cumulative)</b>	Quarterly	118	154	▲
<b>No. of new community led activities (Cumulative)</b>	Quarterly	43	45	▲
<b>No. of active volunteers supporting the PCC volunteering programme (Cumulative)</b>	Quarterly	616	660	▲
<b>Adults registered to vote in local elections (Cumulative)</b>	Annual	196442	198902	▲
Focus on Early Intervention and Prevention				
		Previous	Current	▲ ▼
<b>No. of h'holds prevented from becoming homeless or relieved of homelessness</b>	Monthly	233	354	▲
<b>Smoking Quit Rate</b>	Quarterly	49%	47%	▼

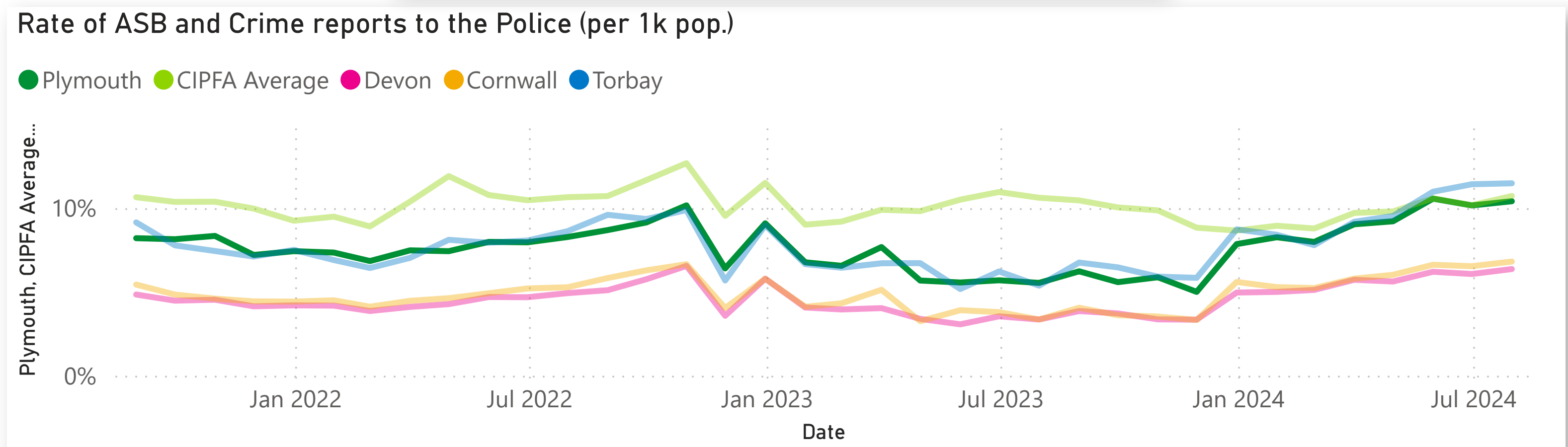
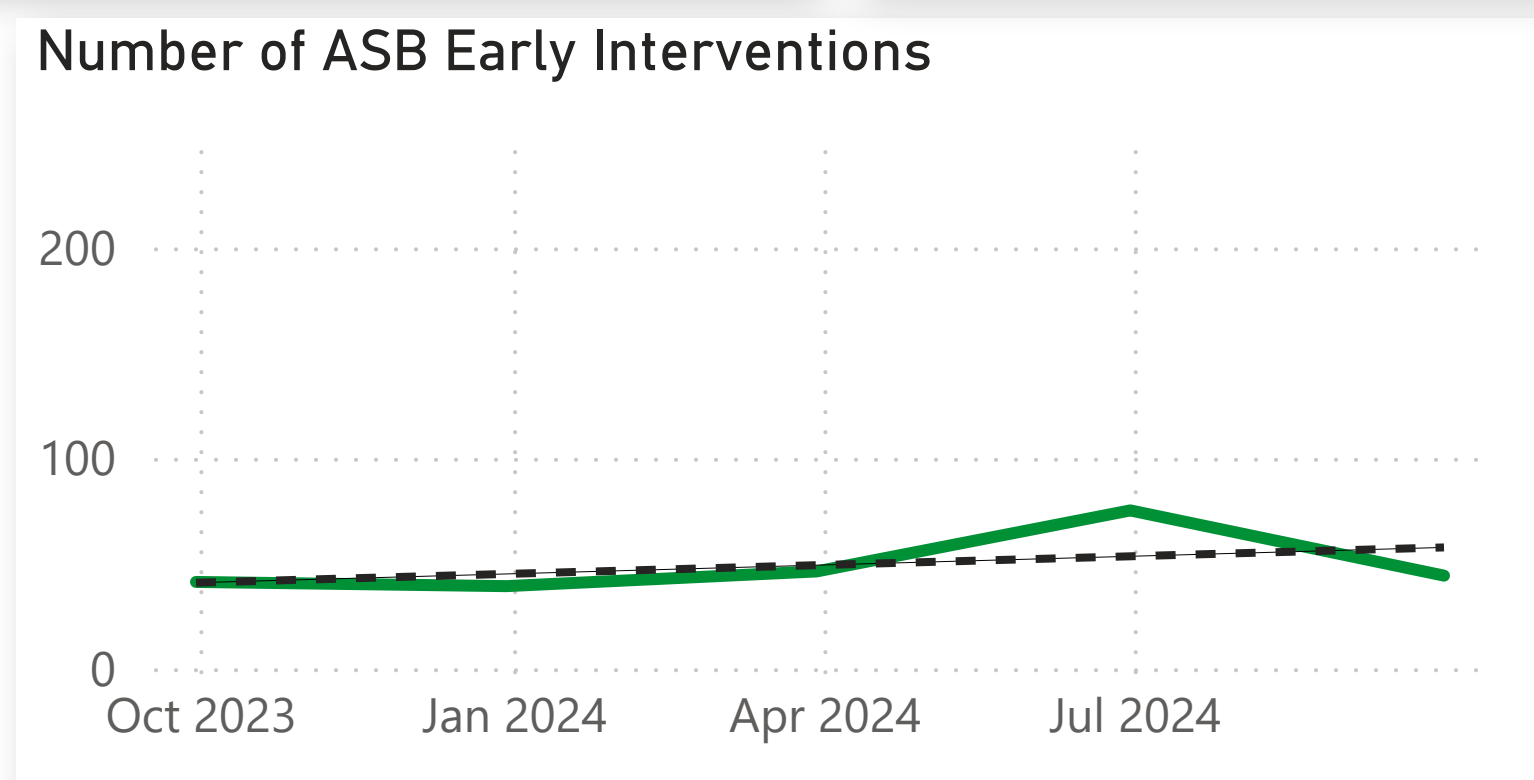
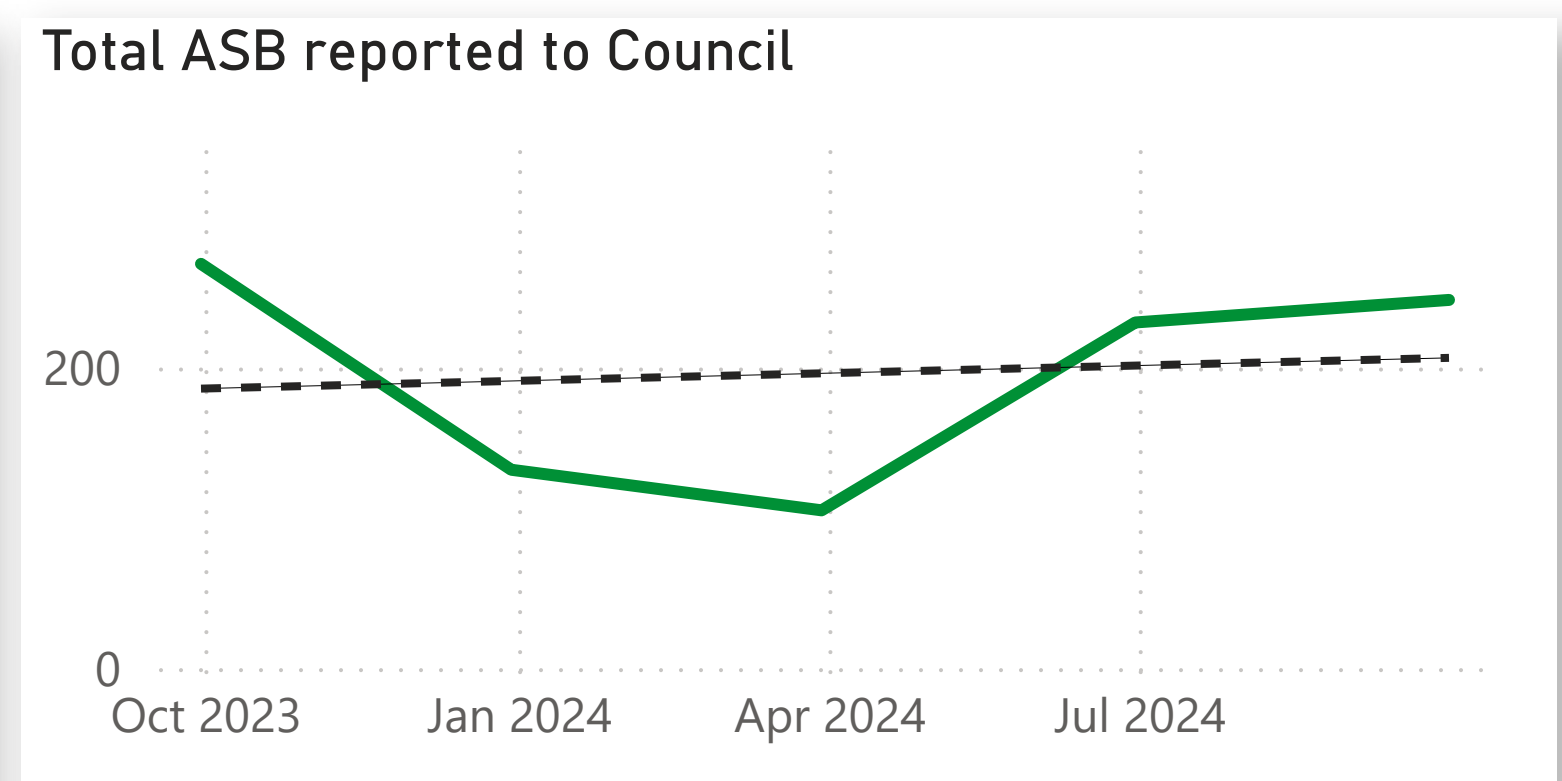
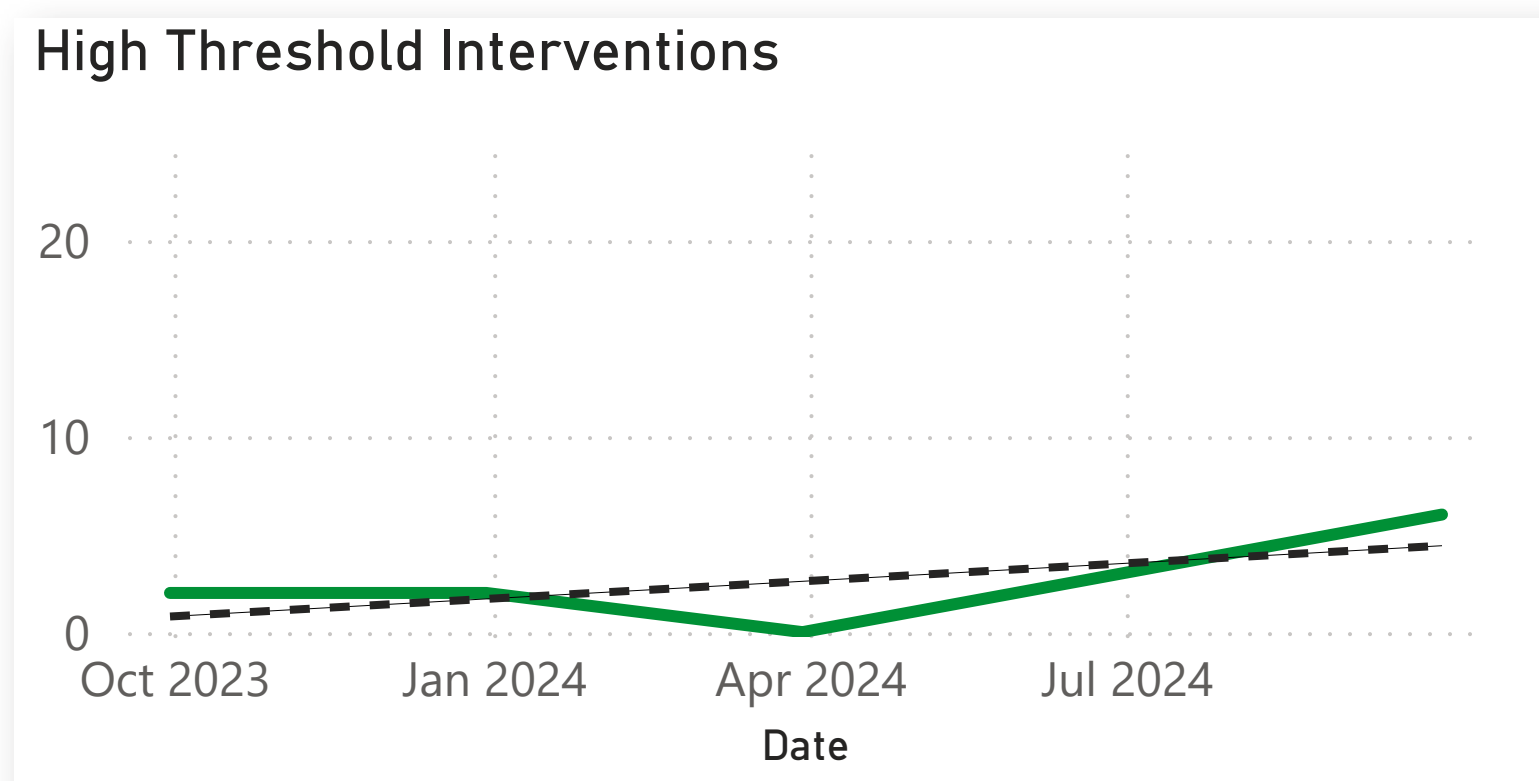
# Summary

Spending Money Wisely				
		Previous	Current	▲ ▼
<b>Average Band D (Paid to all local services)</b>	Annual	£ 1,669.88	£ 1,753.21	▲
<b>Core spending power per dwelling</b>	Annual	£ 1,890.31	£ 2,090.71	▲
<b>Debt servicing as a % of core spending power</b>	Annual	13%	15%	▲
<b>Reserves as % of net revenue expenditure</b>	Annual	22%	20%	▼
<b>Total debt as % of core spending power</b>	Annual	379%	408%	▲
Empowering and Engaging Our Staff				
		Previous	Current	▲ ▼
<b>% of headcount leaving PCC in previous 12 months (labour turnover)</b>	Monthly	11.1%	11.2%	▲
<b>Staff sickness in days (average days per FTE rolling 12 months)</b>	Monthly	10.23	9.89	▼
<b>% Core training completed</b>	Monthly	73%	73%	▼
<b>Agency' Spend as % of employee budget</b>	Monthly	8%	10%	▲
<b>Overtime Spend as % of employee budget</b>	Monthly	1%	1%	▲

# Plymouth City Council

## Working with the Police to tackle crime and anti-social behaviour

Qtr Year	ASB Incidents reported directly to the Council	High threshold interventions	ASB early interventions	Community Engagement / Events
Q2 2024-2025	245	6	44	12
Q1 2024-2025	230	3	75	17
Q4 2023-2024	105	0	46	





**Safer Plymouth** is our community safety partnership that helps agencies work together to improve residents' safety. Guided by the Safer Plymouth Plan, the City Council undertakes various activities to support community safety.

### **Safer Plymouth (Community Safety Partnership)**

MoRiLE Workshops: These workshops have set priorities for the next Strategic Crime Assessment, informing the next Community Safety Partnership Plan. The Serious Violence Reduction Strategy and Action Plan are managed by a new multi-agency 'Preventing Serious Crime' sub-group.

### **Prevent**

An updated Counter Terrorism Local Profile (CTLP) has been produced by Devon & Cornwall, with recommendations incorporated into the Plymouth Prevent Action Plan. Plymouth's Prevent Partnership has applied for funding from the Home Office's 'Preventing Radicalisation' fund and is awaiting the outcome.

### **Modern Slavery**

The Modern Slavery Toolkit is being reviewed and updated. A new working group has been established to enhance understanding of modern slavery in the city.

### **Anti-Social Behaviour**

- **OP HAWKSBILL:** 31 youths involved in violent disorder in August were visited, leading to various interventions including civil orders and safeguarding referrals.
- Recent rough sleeping in city centre car parks has led to anti-social behaviour issues. Occupants have been given Notice to Quit and dispersed. PCC is considering a PSPO to cover behaviour in all car parks.
- Safer Communities are working with the PCC legal team to tackle ongoing "cuckooing" in Devonport. Injunctions with power of arrest have been issued against an individual exploiting 27 vulnerable victims.
- Significant engagement work has been conducted with ethnically diverse community groups following the violent disorder in August.

### **Evening and Night-time Economy**

Plymouth has retained its Purple Flag for exceptional standards and partnership working within the night-time economy. Initiatives include a Safe Bus, Street Pastors, and Plymouth Night Patrol. Partnership work continues to identify predatory behaviour in the ENTE and consider civil tools and powers where criminal offences have not occurred or the evidential threshold has not been met.

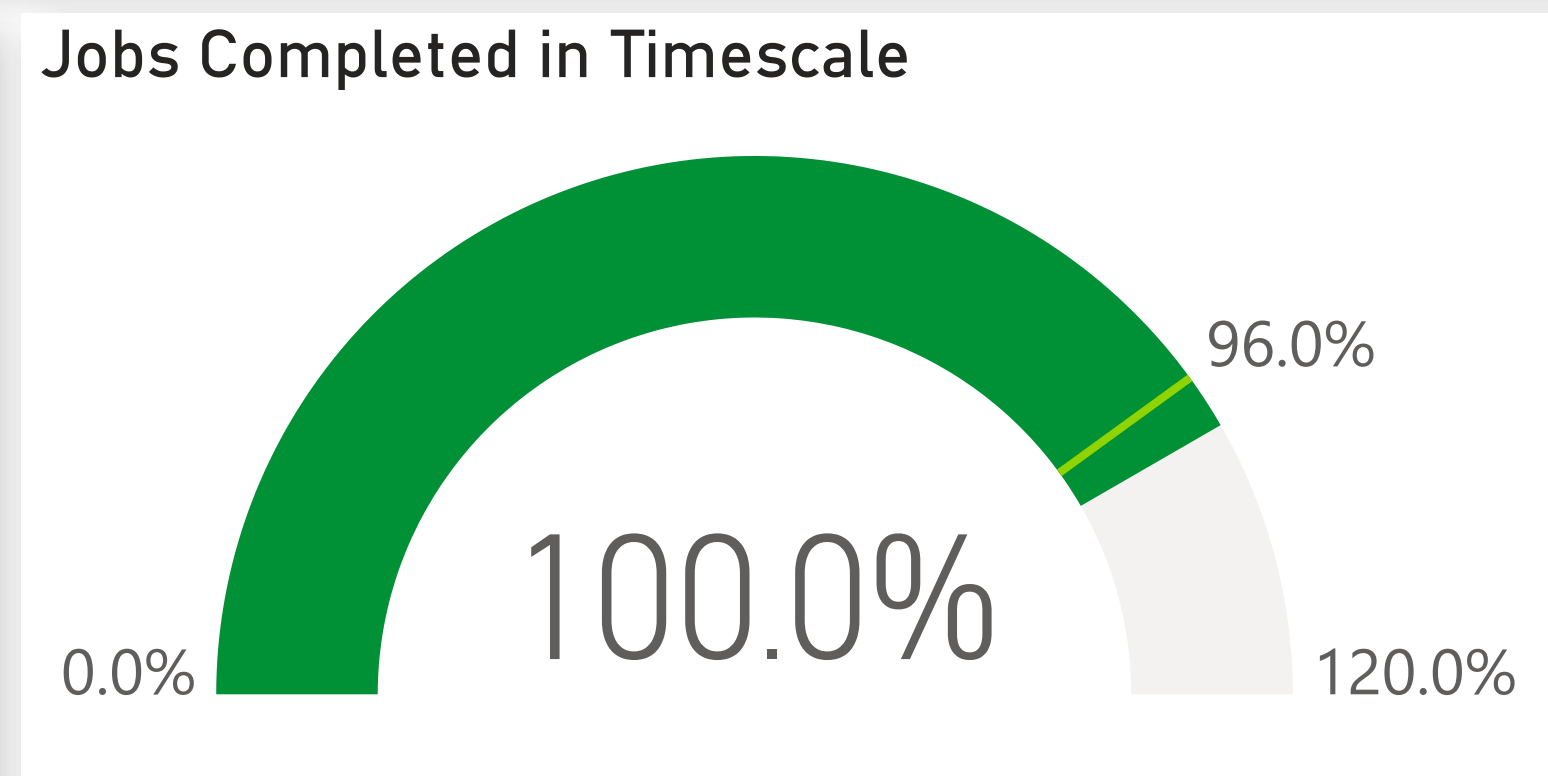
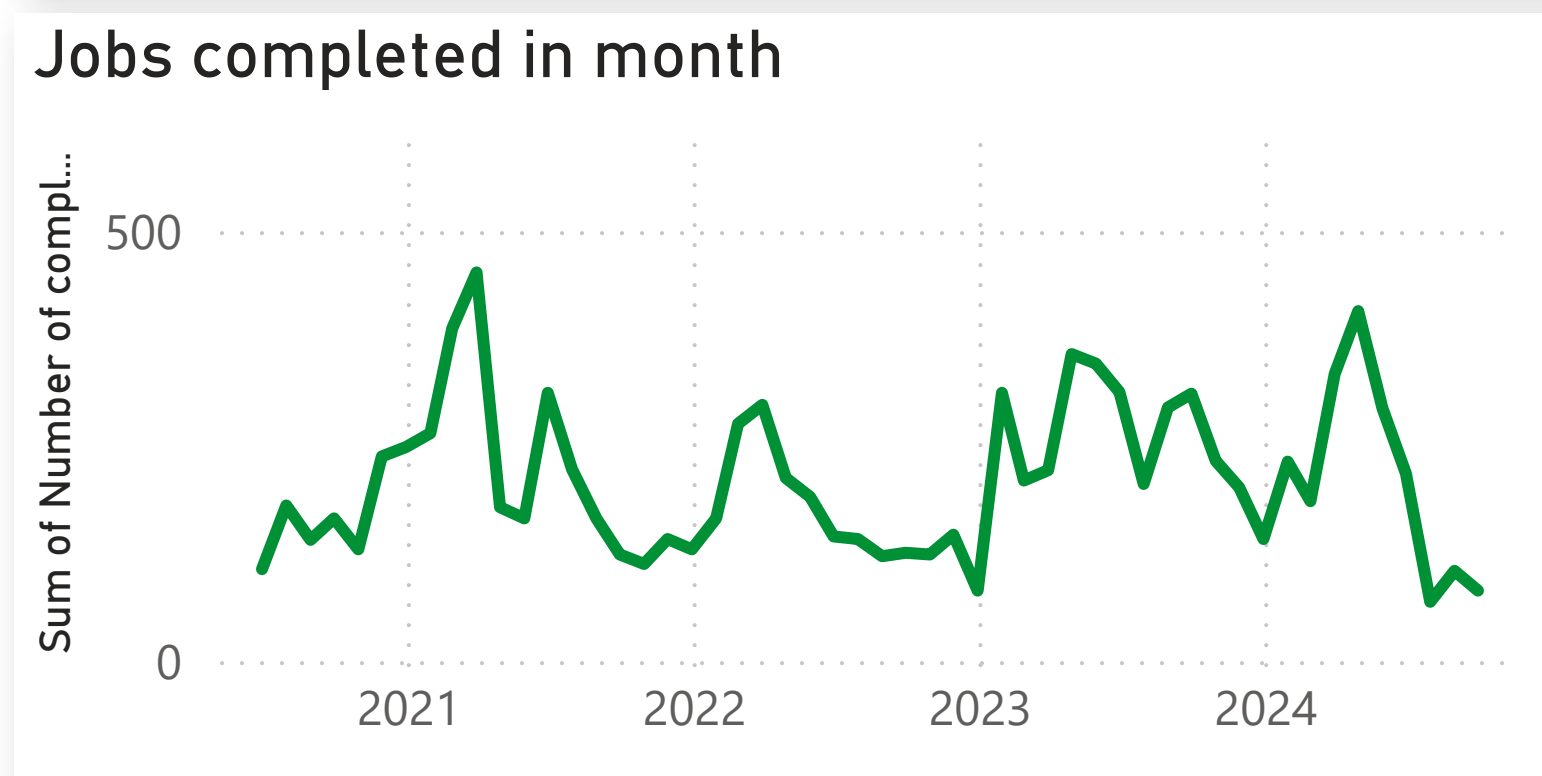
### **Domestic Abuse and Sexual Violence & Violence Against Women and Girls:**

- The multi-agency tasking and coordination (MATAC) pilot, the first across the peninsula, is set to launch in early November.
- New Risk Assessment and Safety Planning training is being co-developed with partners to replace the DASH training, updating it in line with legislative changes and practice advances.
- A Whole Family Approach to domestic abuse practice guidance and toolkit for professionals working with children and families is being co-developed, expected to be finalised by the end of Q3.
- A citywide VAWG Bystander project has been commissioned to develop community and school-based active bystander intervention training and a train-the-trainer programme, starting this month (October).

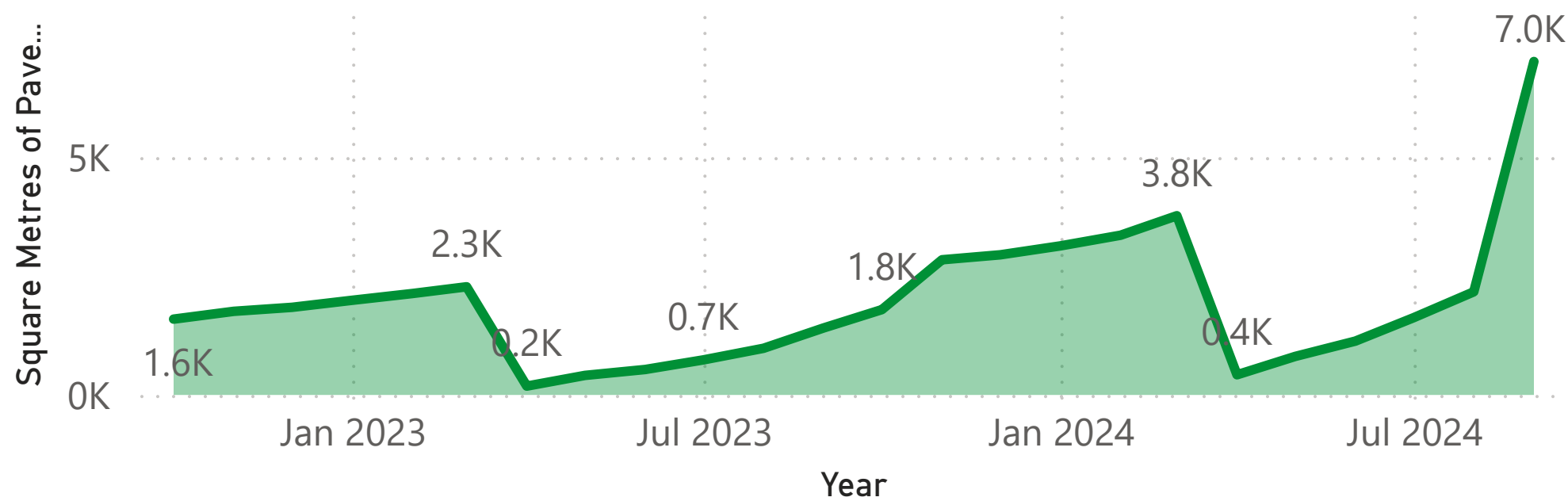
# Plymouth City Council

## Fewer Potholes, Cleaner Greener Streets and Transport

Year	Month	% Carriageway Works completed in time	Number of incoming Carriageway works within the month	Number of completed carriageway works within the month
2024	September	100.0%	94	82
2024	August	99.0%	91	105
2024	July	100.0%	63	69
2024	June	99.0%	156	218
2024	May	100.0%	275	294



Square metres of improved pavement (annual cumulative measure)



FY	Average No. of Cycle trips taken on DfT count day	% of customers satisfied with the cleanliness of pavements	% of customers satisfied with the condition of pavements and footpaths	% of customers satisfied with the traffic flow	Condition of highways satisfaction score
2020-2021	159	40.0%	46.0%	38.0%	30.0%
2022-2023	146	36.0%	44.0%	42.0%	24.0%
2021-2022	136	39.0%	44.0%	39.0%	29.0%

## Fewer Potholes, Cleaner Greener Streets and Transport

The Council have embedded the new fleet 10 small mechanised sweepers which were introduced earlier this year. They have a range of functions including changeable brushes depending upon the nature of sweeping required.

The machines benefit from integrated weed brushes; power wash attachments; and suction hoses which operatives will use to target tricky dirt and litter traps between parked cars. A further fleet of 3 x large mechanical road sweepers were delivered and commissioned into service over the summer. This investment has improved operational time and reduced instances of breakdowns and faults which were associated with the old machines.

Working with the City Centre project teams a new design for litter bins has been introduced including very clear vinyl stickers which help clarify what is and what isn't recyclable. A big challenge is the deposit of coffee cups into recycling bins as they require specialist treatment to recycle – a process which isn't part of the Material Recycling Facility function.

The cleansing service continue to work closely with Enforcement colleagues to target areas and are continuing to work together to secure the roll out of the Defra funded investment in moveable cameras to target rear lane fly-tipping. The cameras are in our possession and the teams are working with Highways colleagues to get them operational.

We use a contractor to litter pick the A38, this was last done in March and whilst originally planned for a further pick in November the team are monitoring litter levels to ensure we achieve value for money. The plan will be to hold off as long as possible whilst litter levels are relatively low.

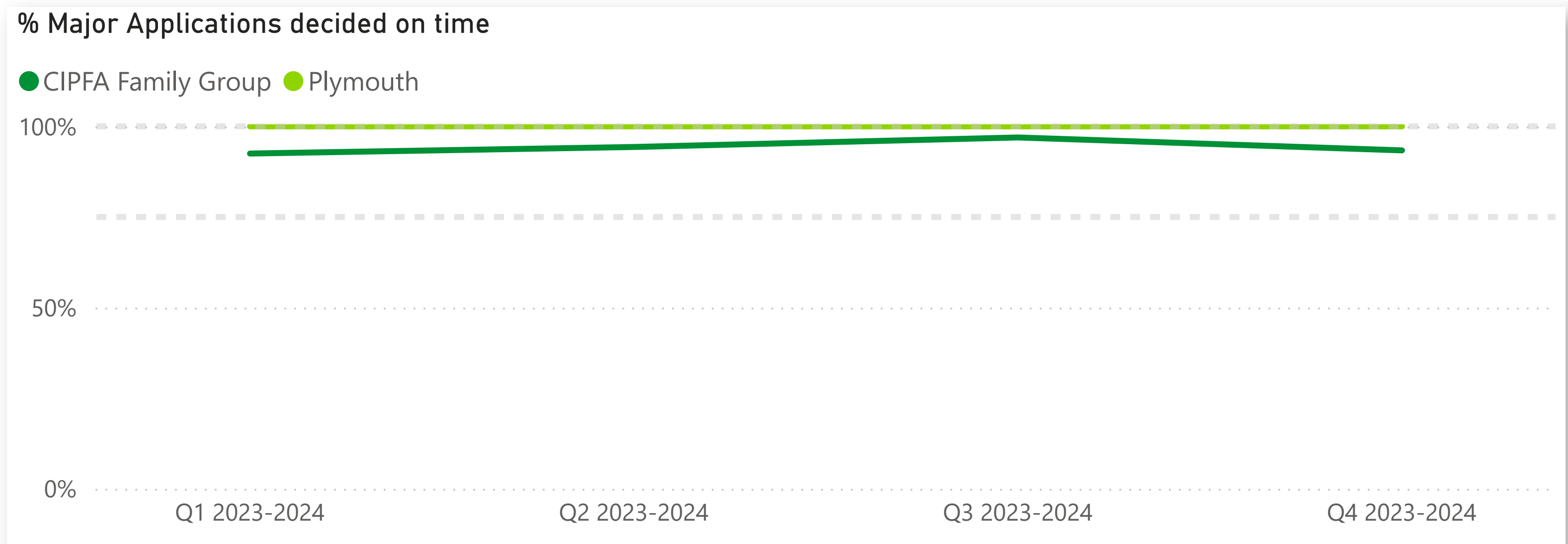
A weed treatment contractor was successful in 2024, having had challenges with previous providers in 2022 and 2023. The team are in process of securing a contract for 2025.



# Plymouth City Council

Build More Homes - for social rent and affordable ownership

Qtr Year	% of Major Developments determined on time	% of Minor developments determined on time	% Major Applications overturned at appeal
Q2 2024-2025	100%	97.56%	0.0%
Q1 2024-2025	100%	96.00%	0.0%
Q4 2023-2024	100%	100.00%	0.0%
Q3 2023-2024	100%	95.00%	0.0%
Q2 2023-2024	100%	89.00%	0.0%

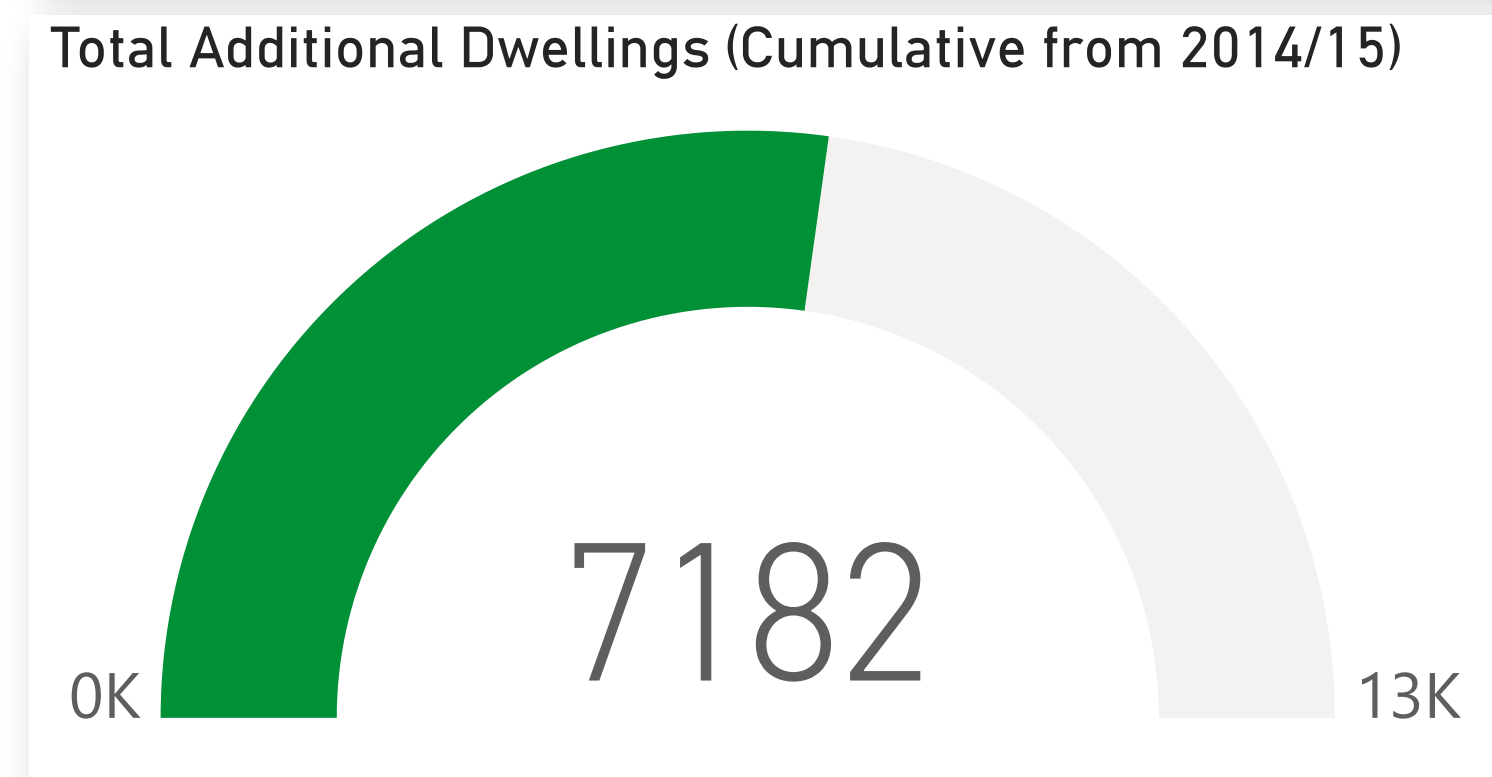
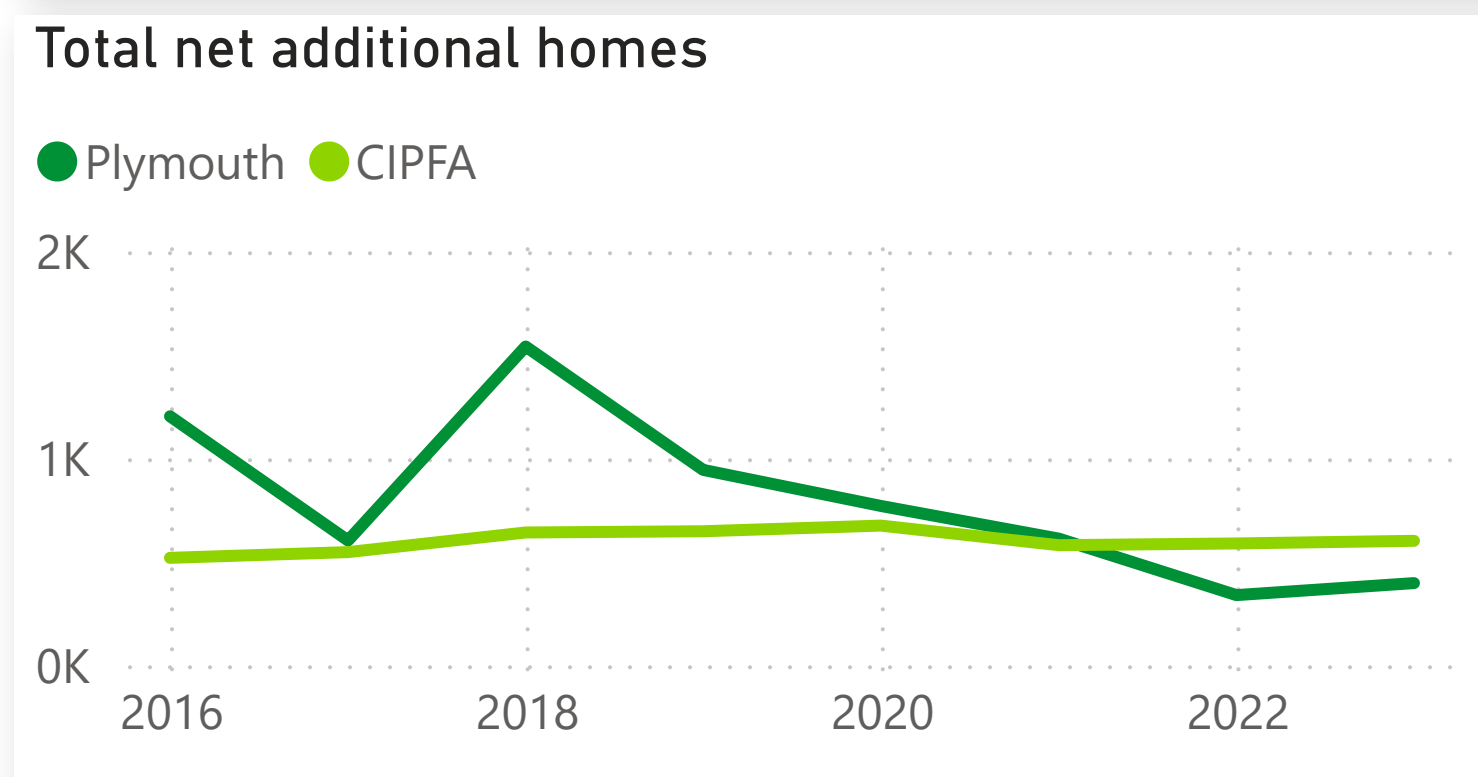
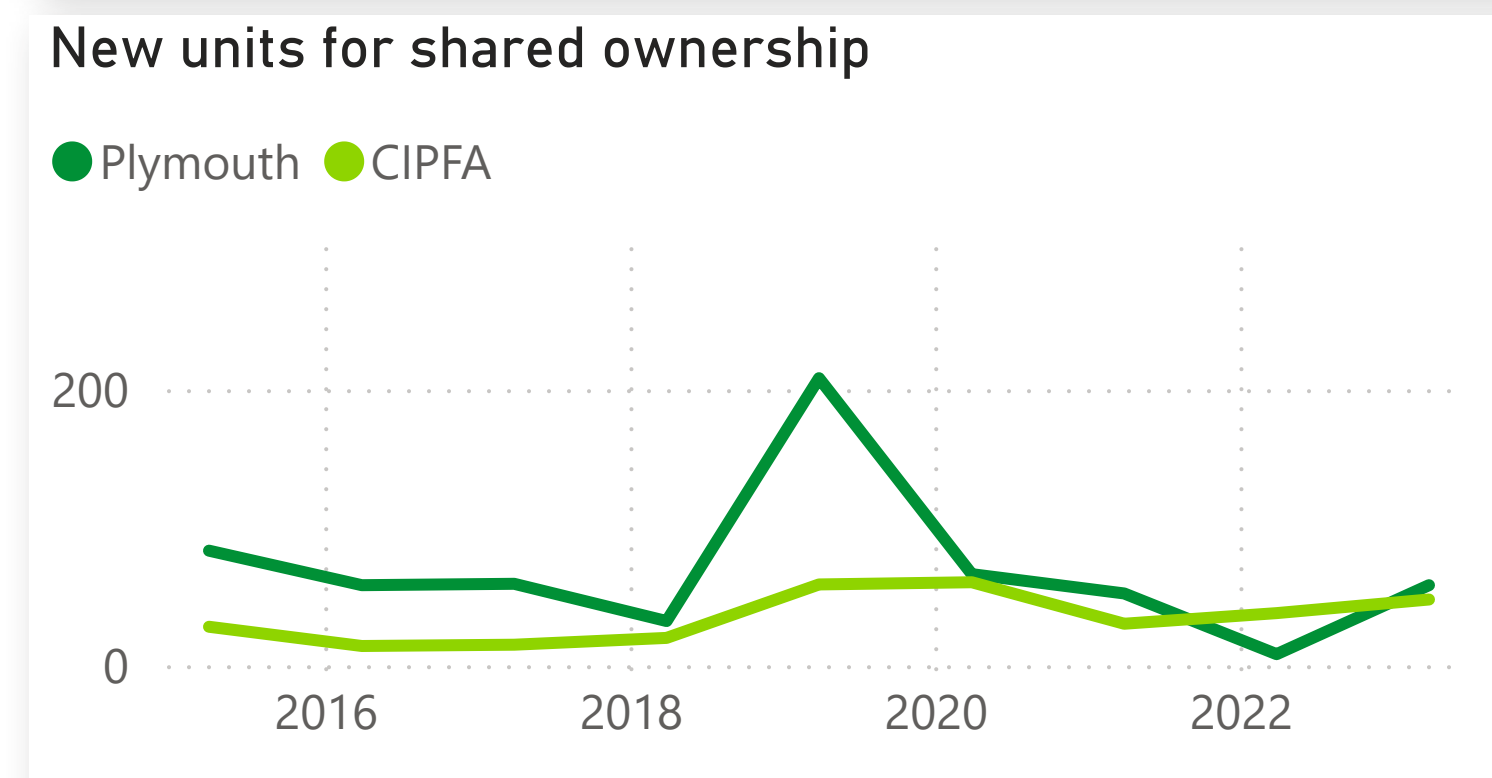
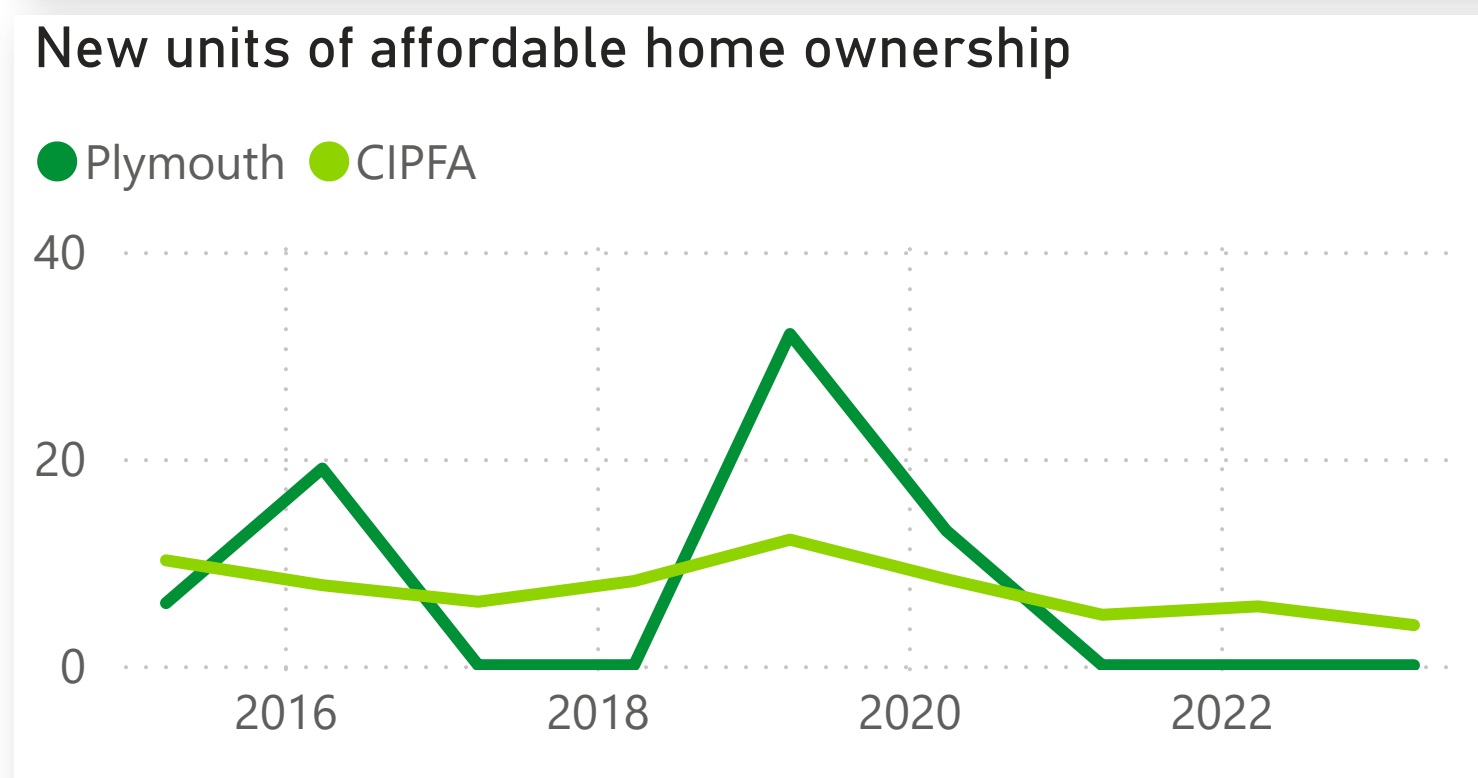
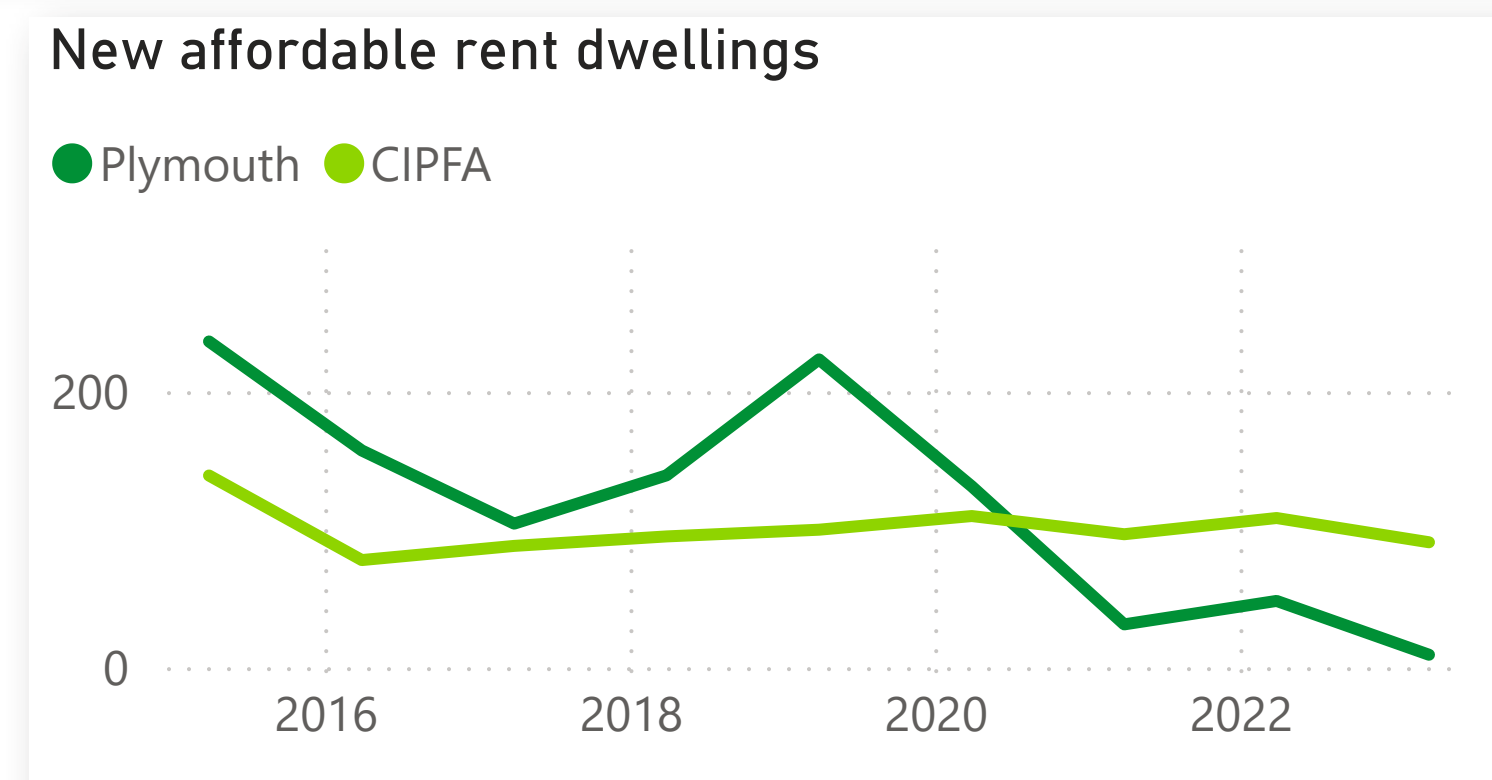
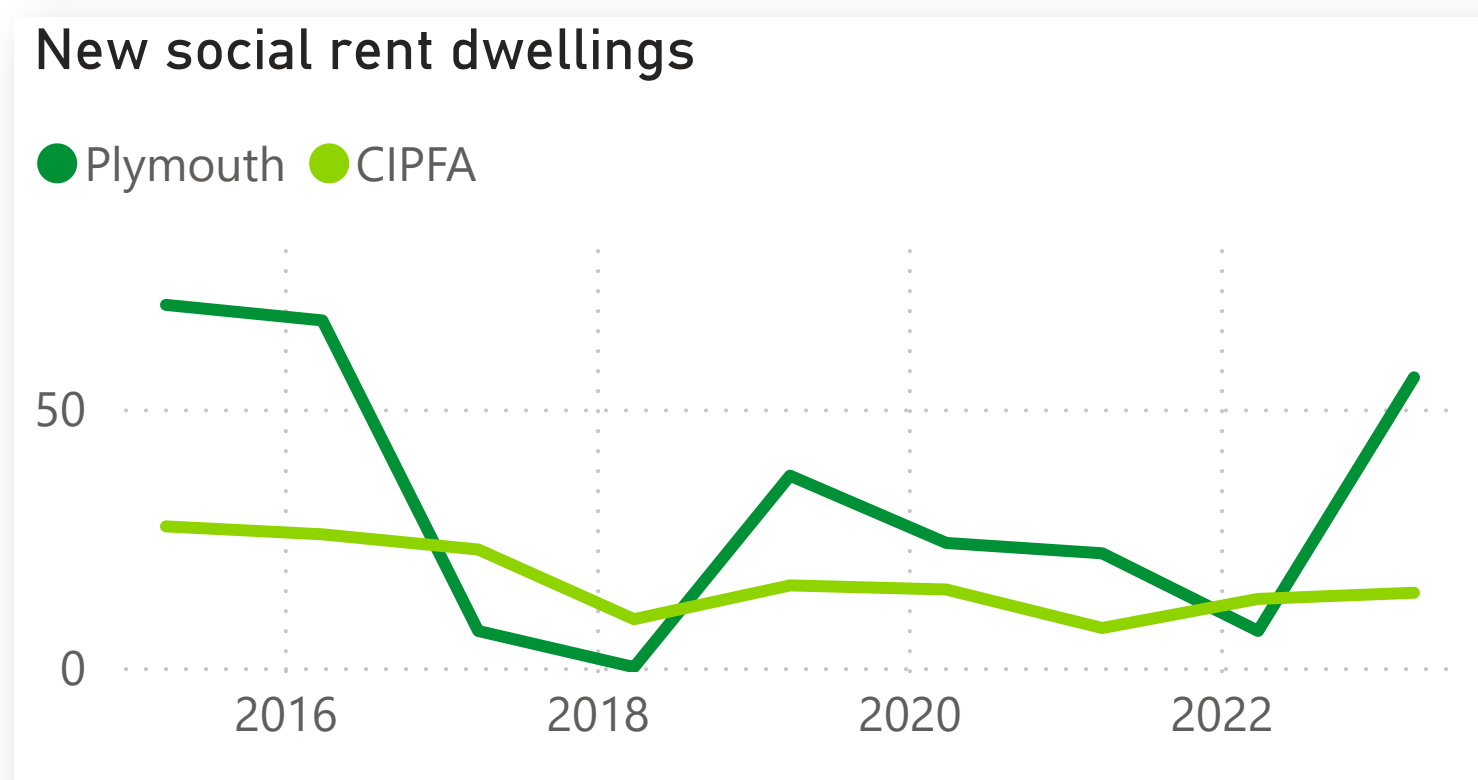


Build More Homes - for social rent and affordable ownership

# Plymouth City Council

## Build More Homes - for social rent and affordable ownership

Year	Net Additional Dwellings	Total (Gross) Additional Affordable Dwellings	Additional Affordable Rent Dwellings	Additional Social Rent Dwellings	Additional units of affordable home ownership	Additional units of Shared Ownership
2023	397	123	9	56	0	58
2022	339	63	48	7	0	8
2021	612	105	31	22	0	52
2020	770	234	131	24	13	66
2019	944	500	223	37	32	208



**Plan for Homes 4** aims to deliver at least 5,000 new homes in Plymouth over the next five years. The city is facing a severe housing crisis, with over 7,000 households on the housing register. Building the right homes in the right places at the right prices is essential for Plymouth's citizens to thrive. Without new and improved housing, the city's economic and physical regeneration will be limited.

Plymouth continues a strong track record of delivery out performing CIPFA comparator authorities. However, recent years have seen a decline in new and affordable housing due to macroeconomic and local challenges. High build costs and low housing values make it difficult to develop complex brownfield sites, which require significant upfront investment. The housing market has been further impacted by factors such as Covid, rising inflation, and the cost of living crisis, leading to increased homelessness and use of temporary accommodation.

Housing delivery has been falling year on year since 2018/19 due to market disruptions like Brexit, Covid, and the war in Ukraine. Although affordable housing numbers are starting to recover, overall delivery remains low. Plymouth relies heavily on brownfield land for housing, while neighbouring areas have more high-value greenfield sites.

Looking forward we now have a bespoke regeneration partnership with Homes England to enable the delivery of transformational regeneration opportunities, including significant numbers of homes. We are already working with Homes England to unlock the delivery of over 1,000 homes across 4 priority sites in the city centre, as well as the potential for direct support from the agency's Acquisitions Team.

Performance information shows that Plymouth's Strategic Planning and Infrastructure team excels in processing planning applications efficiently. Their streamlined procedures and online public access system keep applicants well-informed and reduce waiting times, benefiting housing developers by minimising financial risks and allowing projects to start sooner.

The new UK housing targets have significant implications for West Devon and the JLP area, particularly in terms of the increased number of homes required to be planned for. The targets, which aim to deliver 1.5 million more homes across England, could result in a 102% increase in the current JLP housing requirement and a 130% increase in delivery in the JLP area over the previous 3 years. For Plymouth, this translates to a staggering 500% increase in housing delivery compared to the 23/24 period. These figures highlight the challenges in achieving such rapid growth, especially given the historical delivery rates and the need to factor in other spatial requirements. It is clear that meeting these targets will require careful planning, difficult conversations, and innovative solutions to address the challenges associated with housing delivery.

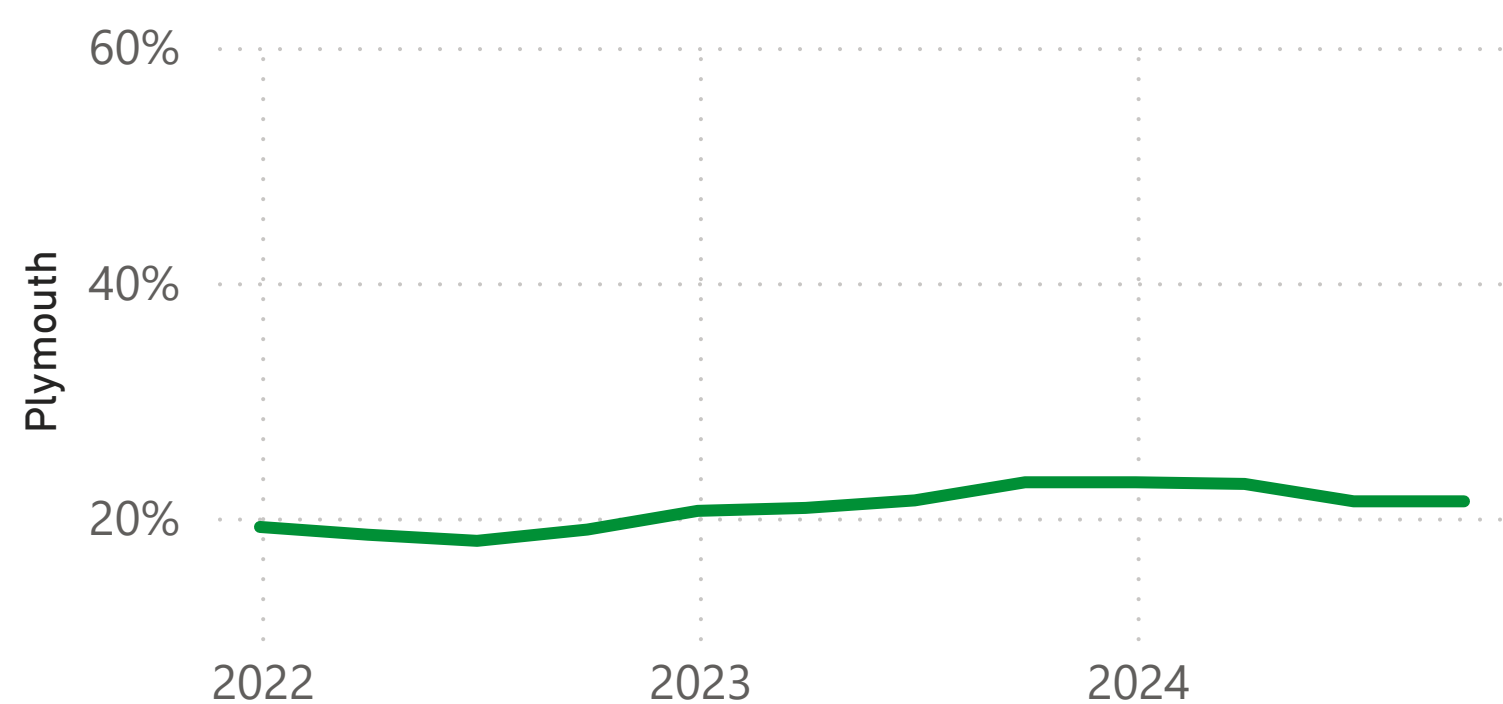


# Plymouth City Council

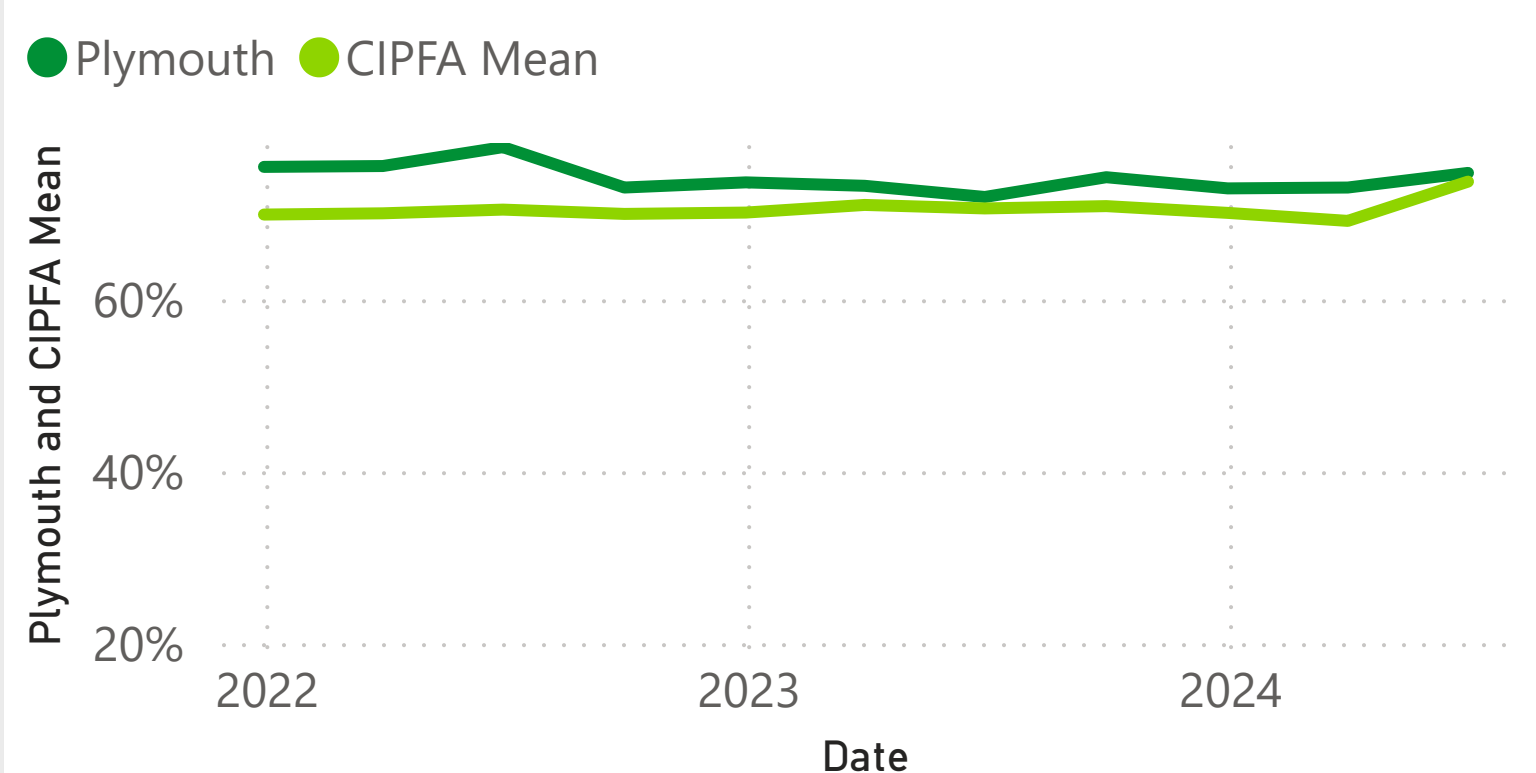
Green Investment, jobs, skills and better education

Qtr Year	Plymouth Employment Rate	CIPFA Mean Employment Rate	Under 25 years olds) Universal Credit claimants % of all claimants
Q1 2024-2025	74.7%	73.7%	21.4%
Q4 2023-2024	73.0%	69.1%	22.9%
Q3 2023-2024	72.9%	70.1%	23.0%

Under 25 years old Universal Credit Claimants as % of all claimants

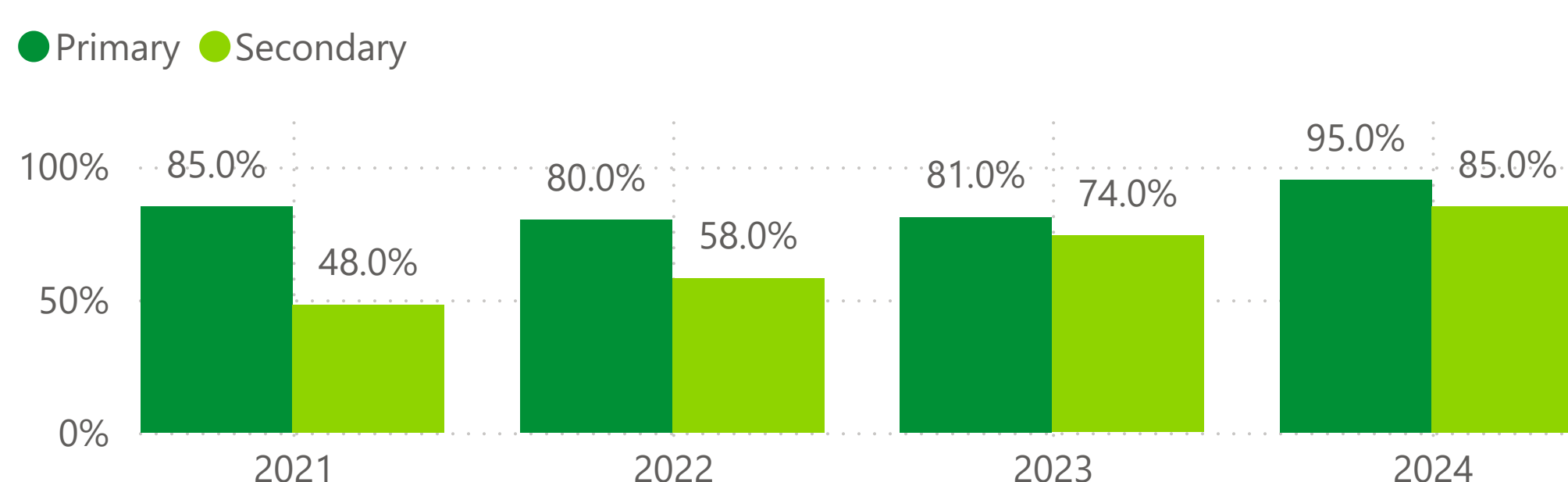


Employment Rate



FY	Business births per 10,000 residents	Business survival 5 years (5 years to year end)	Corporate scope 1/2 Co2 emissions (tonnes Co2e)Co2 Emissions	PCC investment in low carbon infrastructure (3 year average)
2022-2023			6932.00	£8,458,112.00
2021-2022	35.80	45.1%	6312.00	£5,862,152.00
2020-2021	39.29	39.4%	7007.00	
2019-2020	36.33	35.4%	7075.00	
2018-2019	33.96	37.6%	7924.00	

% good / outstanding Schools

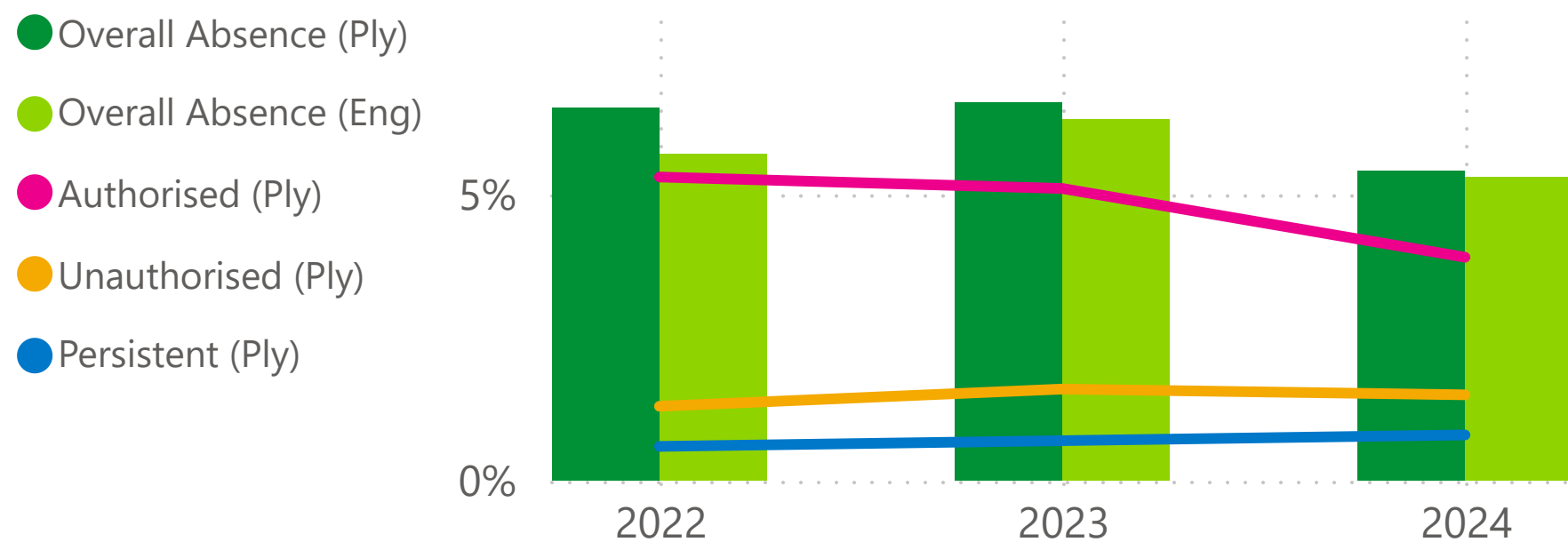


Green Investment, jobs, skills and better education

# Plymouth City Council

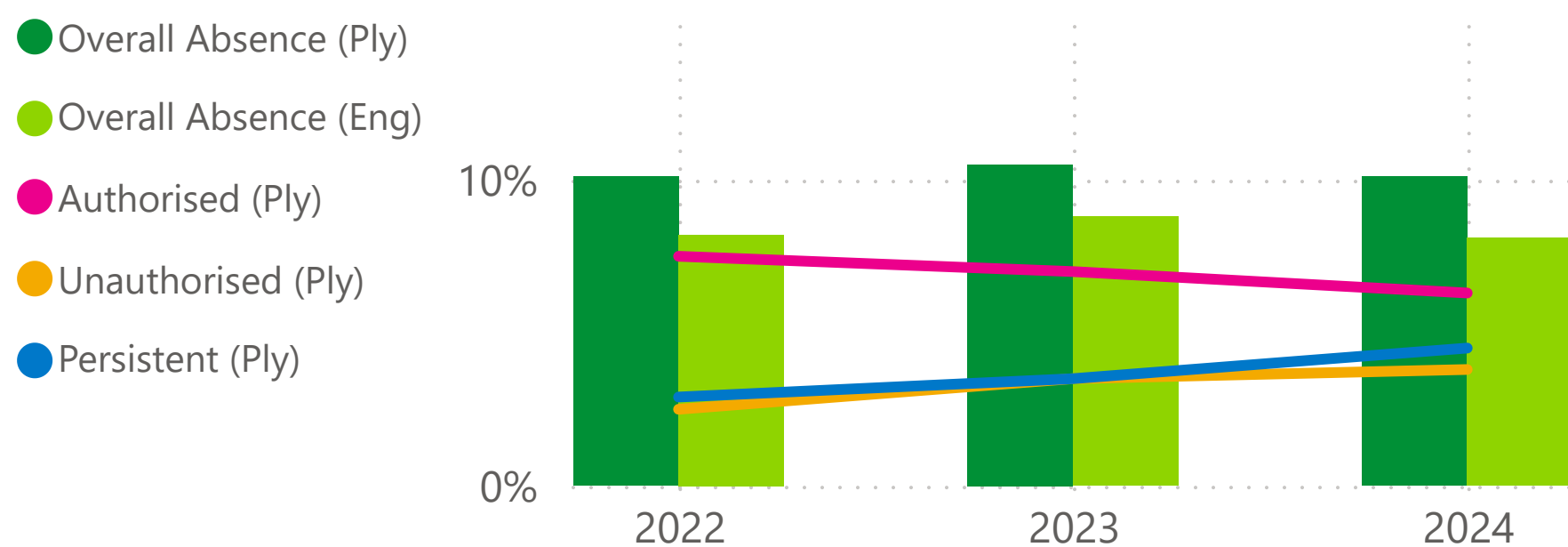
Green Investment, jobs, skills and better education

## Primary Schools - Absence



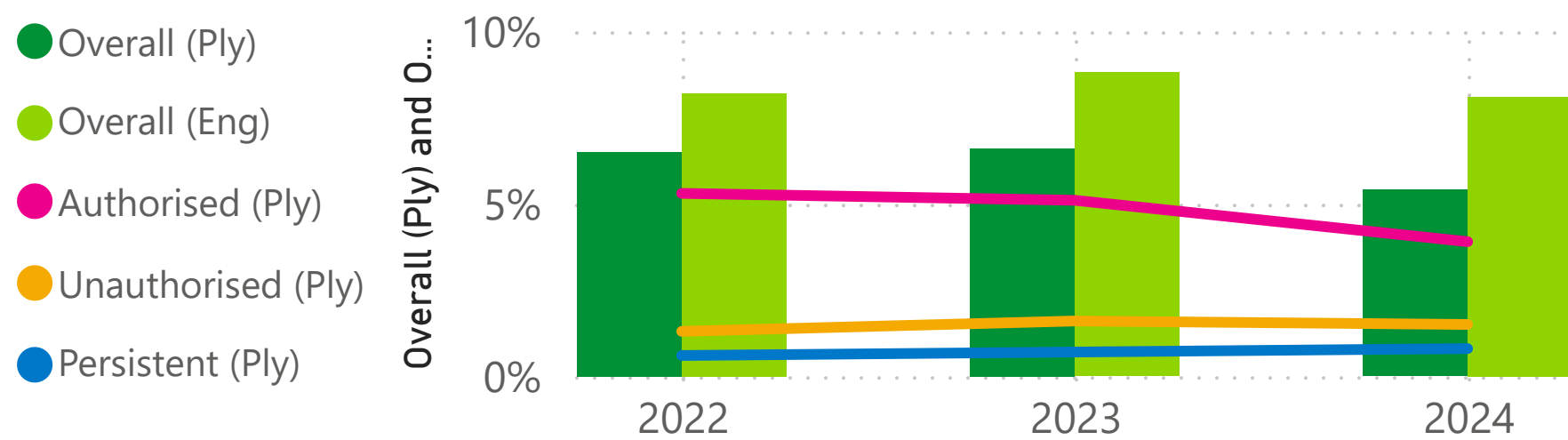
FY	Primary Persistent Absence (>50%)	Primary Overall Absence
2023-2024	0.80%	5.40%
2022-2023	0.70%	6.60%
2021-2022	0.50%	6.50%

## Secondary Schools - Absence



FY	Secondary Persistent Absence (>50%)	Secondary Overall Absence
2023-2024	4.50%	10.10%
2022-2023	3.50%	10.50%
2021-2022	2.90%	10.10%

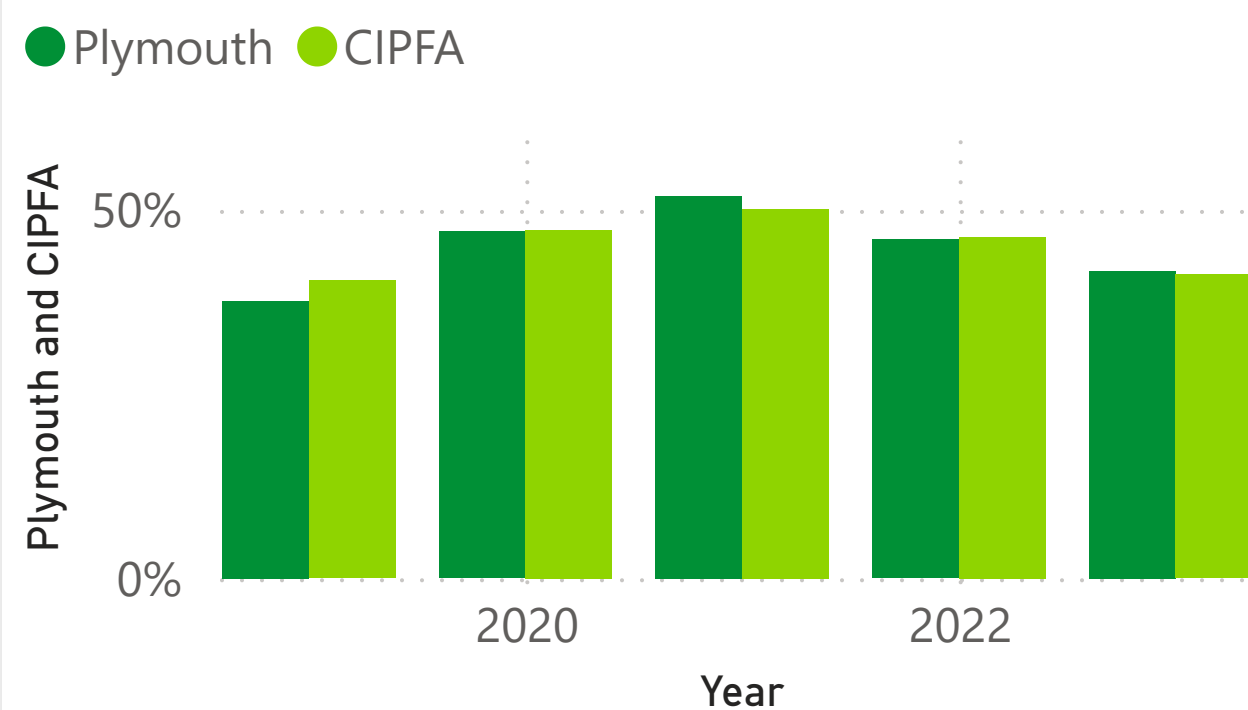
## Special Schools - Absence



FY	Special School Persistent Absence (>50%)	Special School Overall Absence
2023-2024	3.80%	11.30%
2022-2023	5.10%	13.80%
2021-2022	4.10%	12.70%

Date	% of people 16/17 years going to or remaining in, Education, Employment or Training (EET)	No. of pupils with an EHCP - End of Month
31 May 2024	93.66%	2925
30 June 2024	93.60%	2932
31 July 2024	93.54%	2948
31 August 2024	93.50%	2922

## % Pupils achieving 9-5 in English and Maths



Green Investment, jobs, skills and better education

Plymouth has launched a comprehensive Children, Young People, and Families Improvement Plan to address systemic issues and enhance service quality. This plan responds to Ofsted inspections and internal reviews, highlighting areas needing significant improvement.

### **Educational Engagement and Achievements**

- 93.7% of young people are in education, employment, or training (EET), exceeding the 93% target. For post-16 young people with an EHCP, 88.1% are in EET, with a new target of 92% for 2024/2025. Supported Internship placements have grown to 65, and the Your Future programme has a 100% success rate in securing positive outcomes for young people with SEND.
- 97.14% of early years providers are rated good or better by Ofsted. Five settings improved from inadequate to Requires Improvement (2) or Good (3) within six months, thanks to targeted support. Schools rated good or better by Ofsted have increased to 90.6%, up from 76% in 2021/22. Now, 90.4% of pupils attend good or outstanding schools, compared to 77.1% in 2021/22.
- Attendance Action Plan: School attendance is below expectations at primary, secondary, and Alternative Provision levels. An Attendance Action Plan is in place to address this.

### **Plymouth Economic Strategy**

The previous Plymouth Economic Strategy (Delivering Economic Growth 2020-2025) was written pre-pandemic and was built on solid logic and well-reasoned economic evidence. Our refresh to the Plymouth Economic Strategy evolved this plan, updating the evidence base and realigning to more current challenges and aims, specifically floating offshore wind, the importance of defence and the uniqueness of our ports.

The Plymouth's Economic Strategy 2024 is a successor to Delivering Economic Growth 2020 and the Plymouth Local Economic Strategy 2014. It will continue to be led by the Plymouth Growth Board and managed by Plymouth City Council's Economic Development service.

This Economic Strategy sets out how Plymouth will build on its distinctive assets, which include: the largest naval base in western Europe; a vibrant manufacturing and engineering sector employing over 13% of the workforce; a burgeoning creative and cultural sector; one of only 16 critical care teaching hospitals in the UK and the associated Plymouth Science

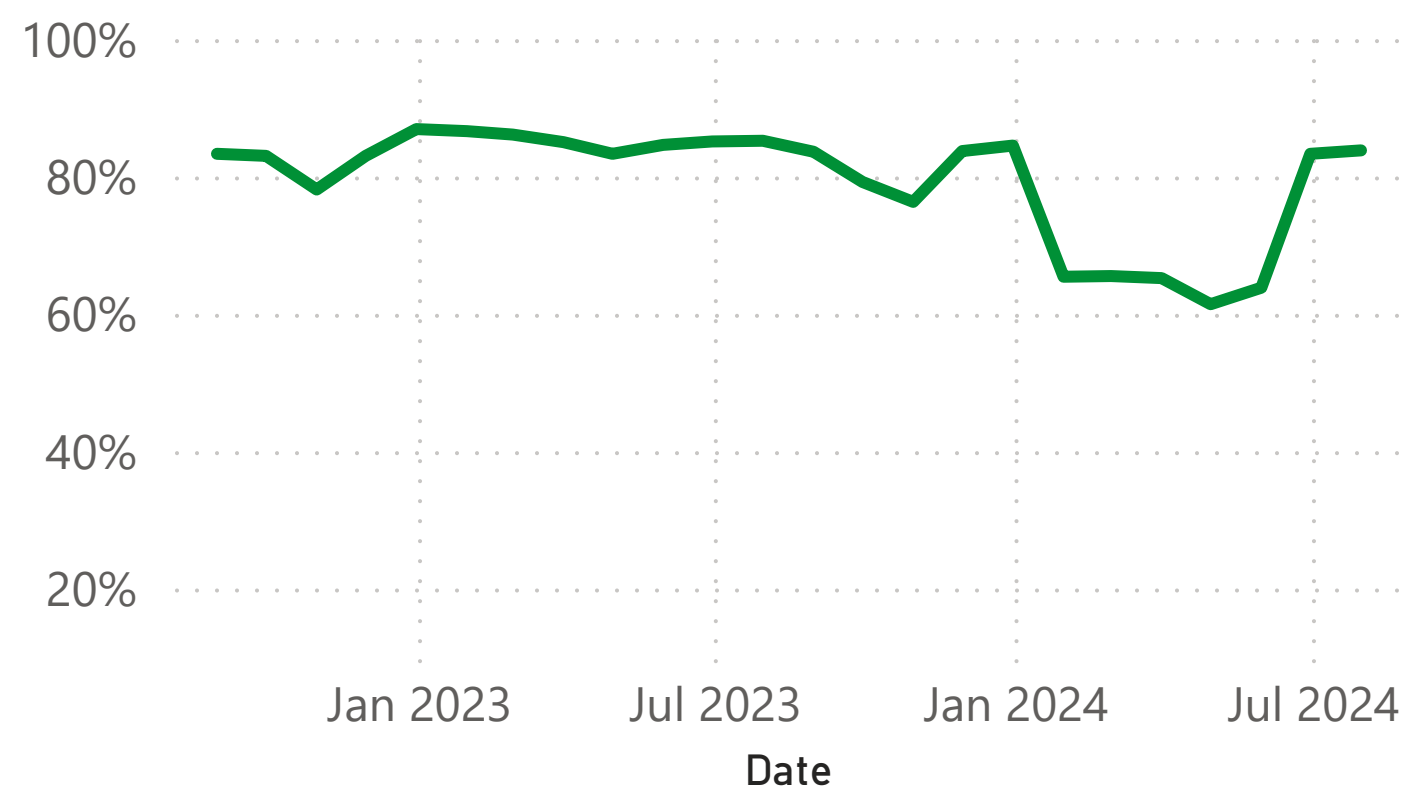


# Plymouth City Council

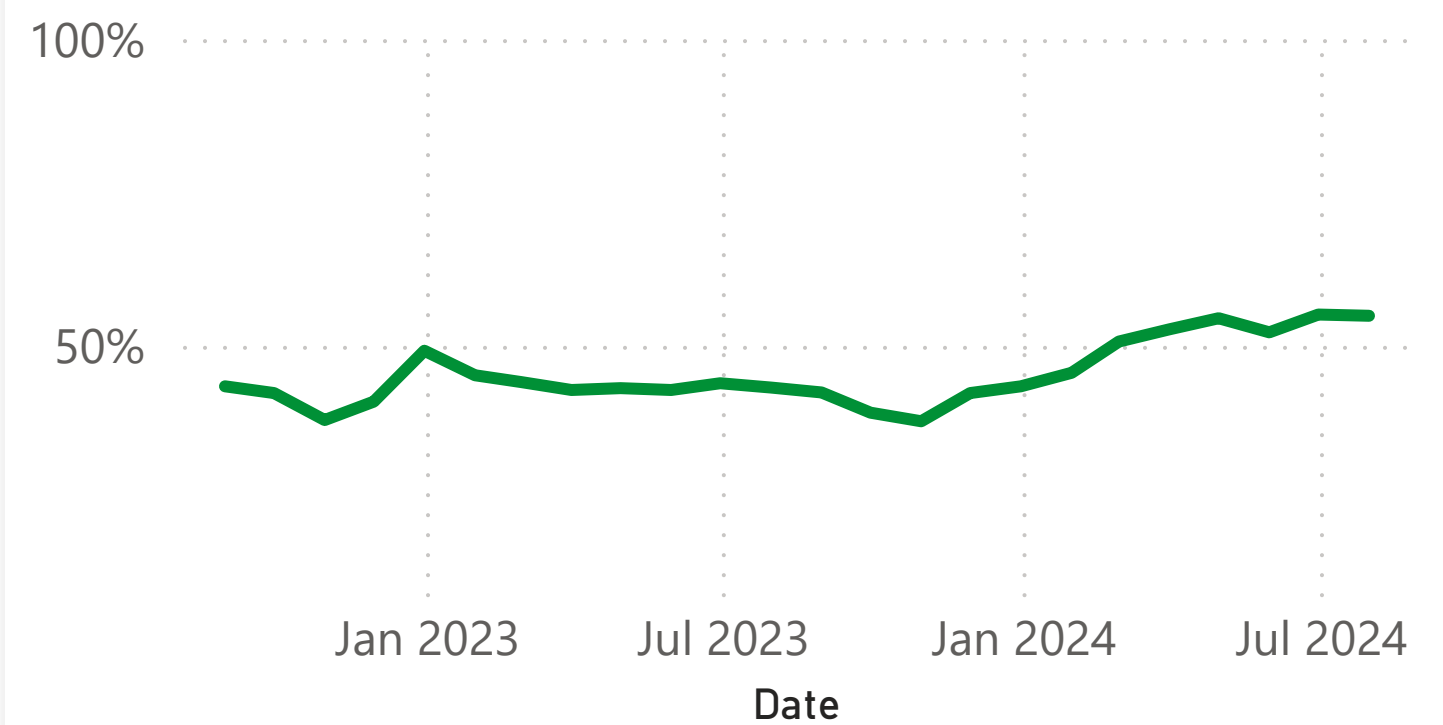
Working with the NHS to provide better access to health, care and dentistry

Date	% of primary care patients seen within 2 weeks	% of Primary Care patients whose needs are met within one day	Mental health clients supported in the community (Primary Care Mental Health Team Caseload)	Mental health contacts in the community (Community Mental Health Team Caseload)	Referrals to the Community Crisis Response Team (CCRT)
31 July 2024	83.80%	54.90%	366	1592	172
30 June 2024	83.30%	55.10%	378	1491	180
31 May 2024	63.80%	52.20%	349	1531	124

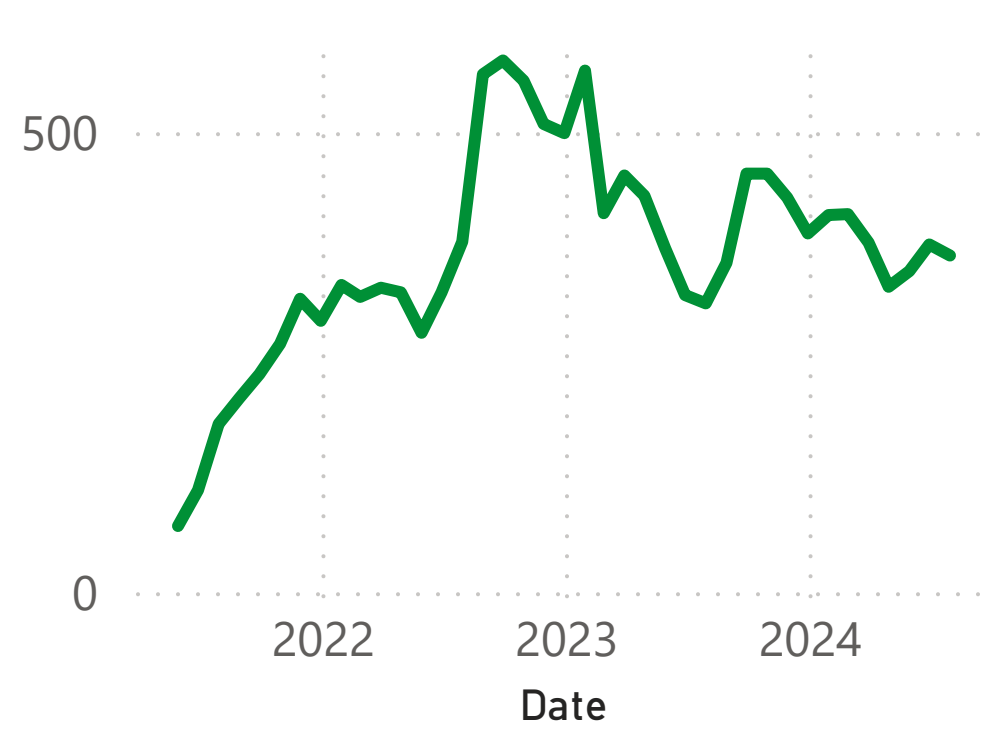
% of primary care patients seen within 2 weeks



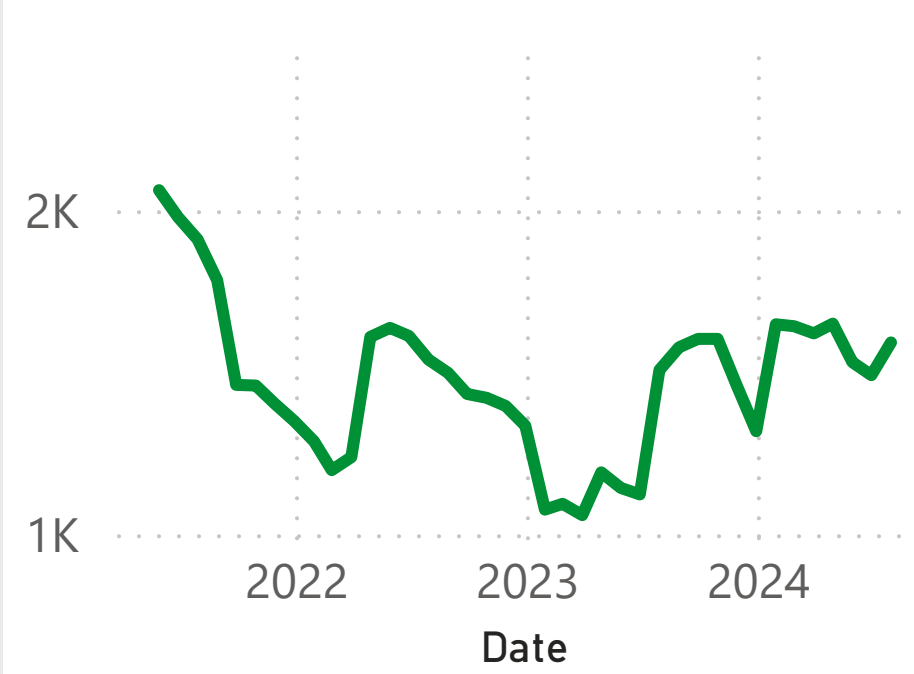
% of Primary Care patients whose needs are met within one day



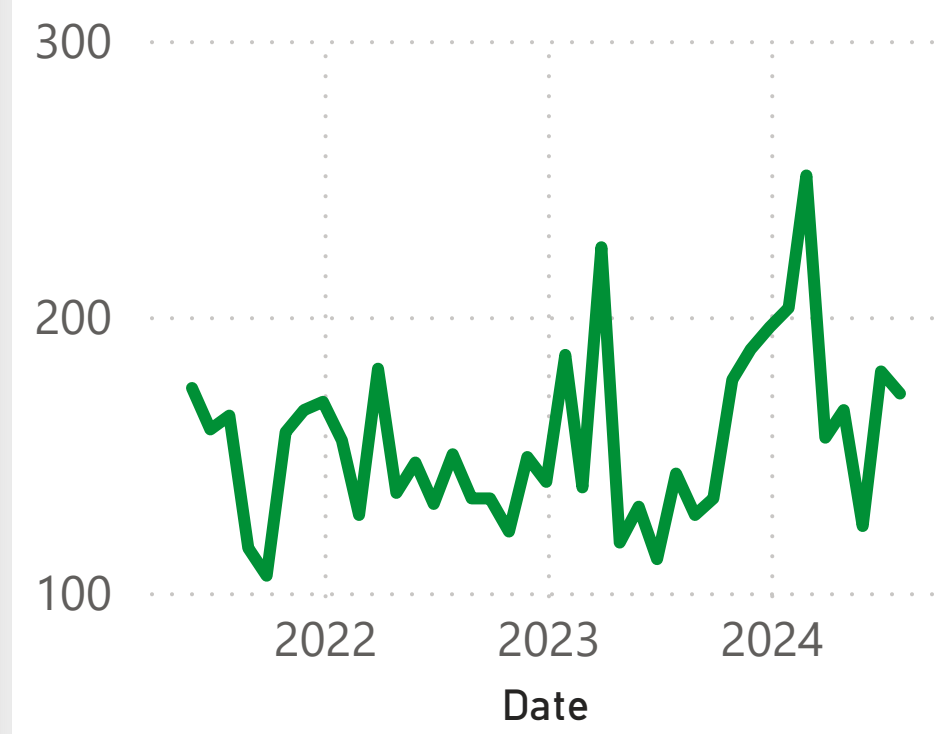
Mental health clients supported in the community (Primary Care)



Mental health contacts in the community (Community Mental Health Team)



Referrals to the Community Crisis Response Team (CCRT)

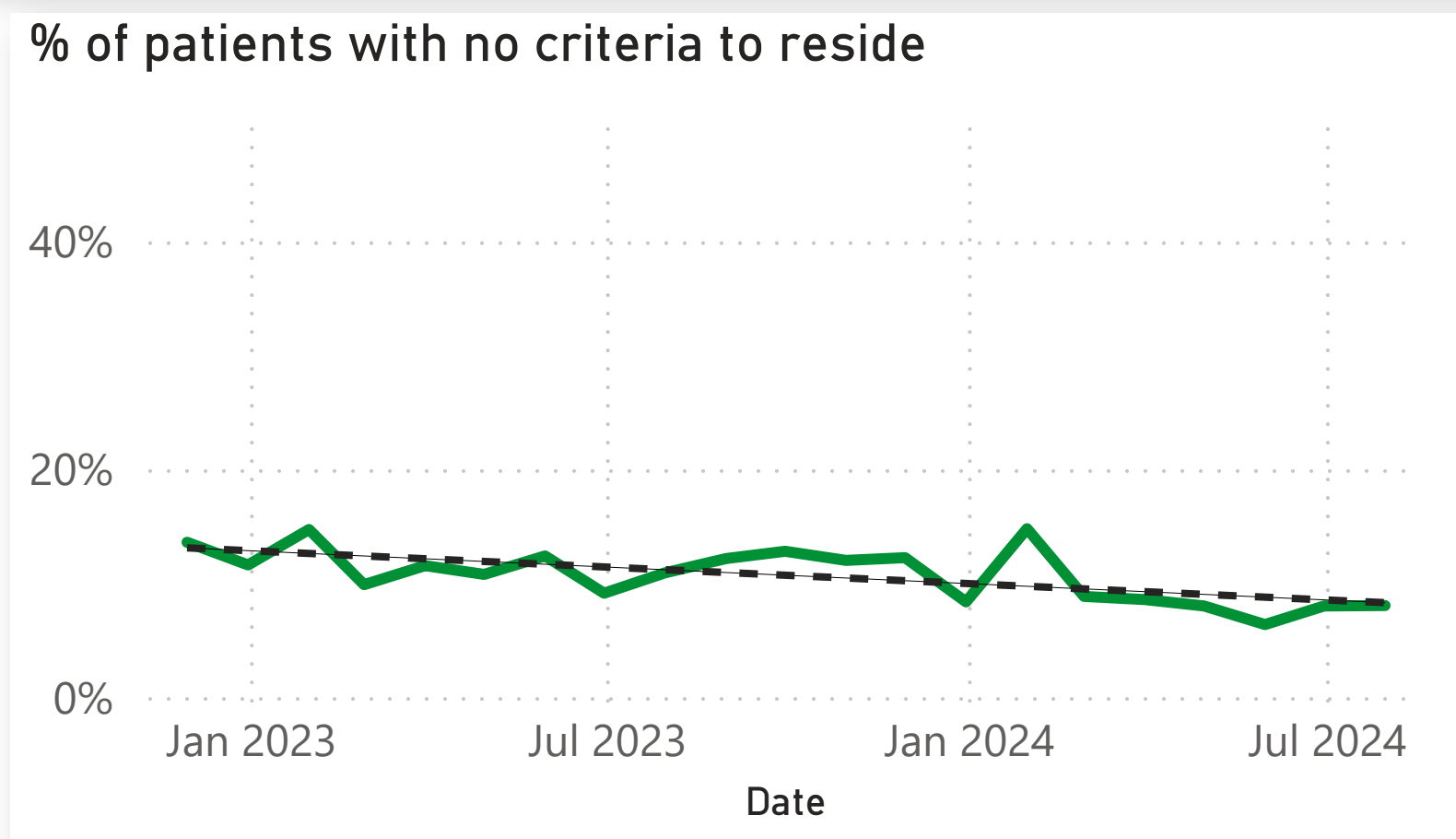


Working with the NHS to provide better access to health, care and dentistry

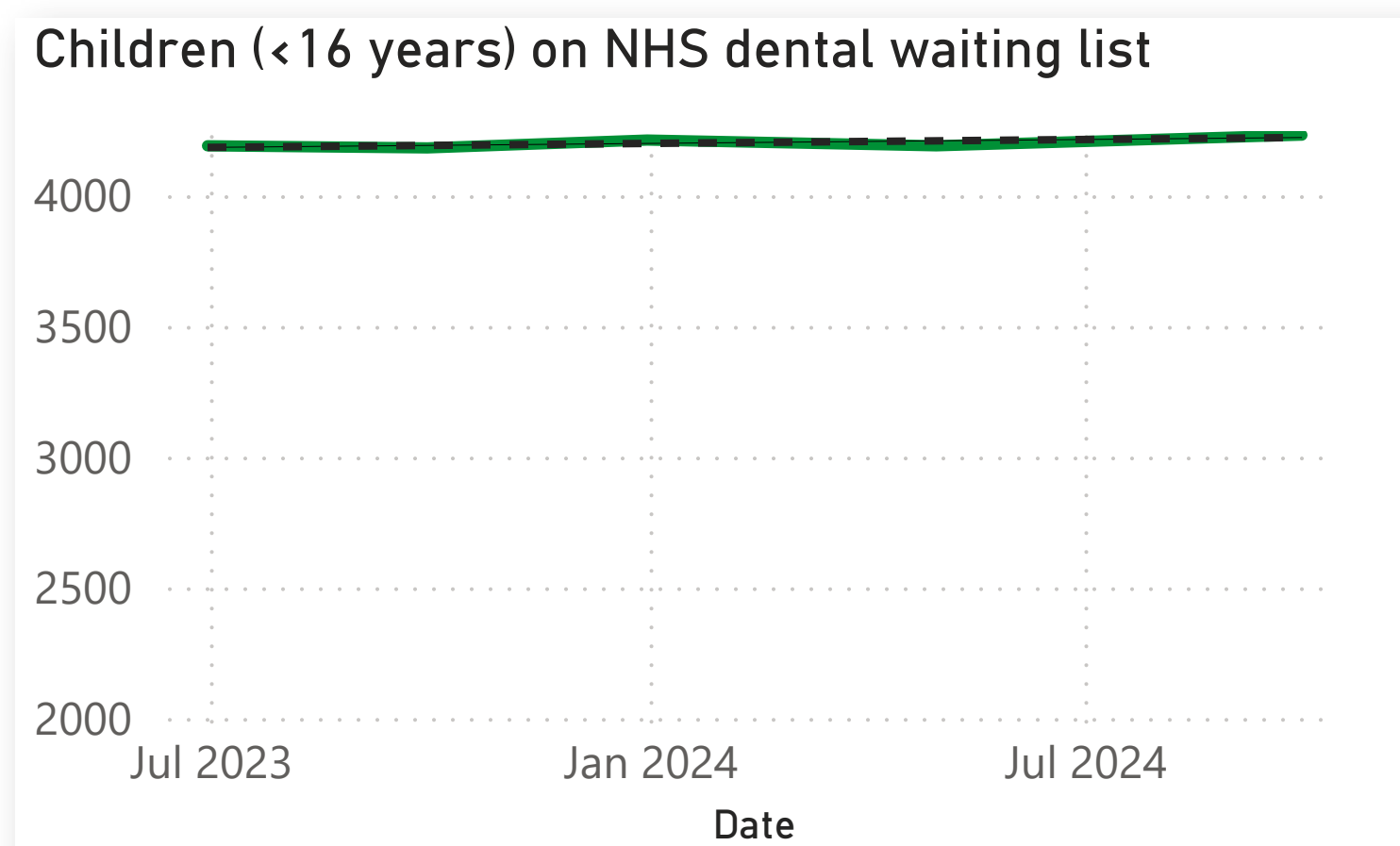
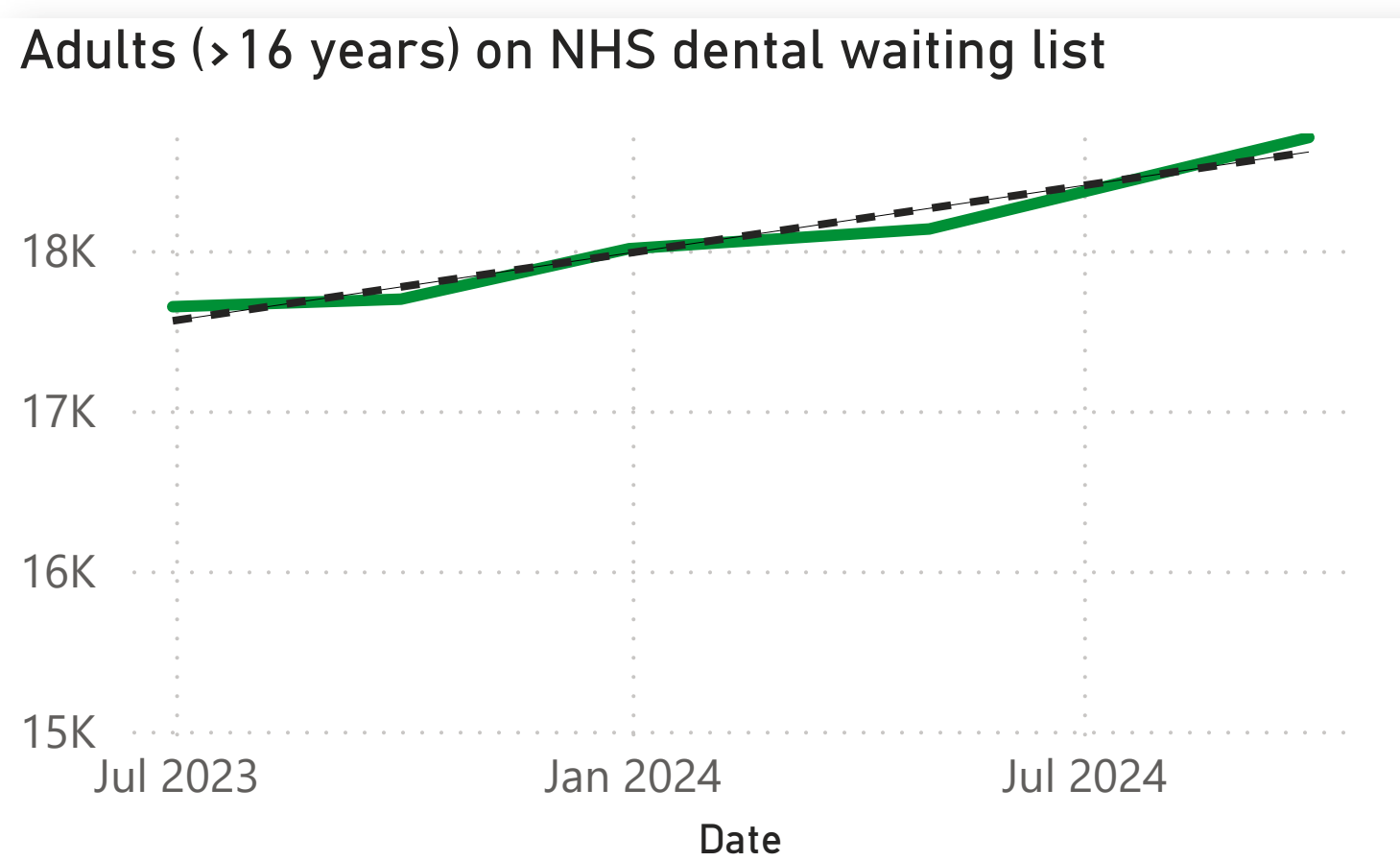
# Plymouth City Council

Working with the NHS to provide better access to health, care and dentistry

Year	Month	% of patients with no criteria to reside	No. of emergency department attendances (average daily)
2024	July	8.04%	297.78
2024	June	8.00%	303.63
2024	May	6.37%	299.06



Qtr Year	Adults (> 16 years) on NHS dental waiting list	Children (< 16 years) on NHS dental waiting list
Q2 2024-2025	18702	4230
Q1 2024-2025	18131	4189
Q3 2023-2024	18008	4211
Q2 2023-2024	17693	4181
Q1 2023-2024	17646	4189



Working with the NHS to provide better access to health, care and dentistry

### **Dental Task Force**

The Plymouth Dental Taskforce, a cross party group, has been meeting regularly with the commissioners of dental services to ensure that the issues faced by our residents are addressed. In April 2023, Devon ICB took over responsibility for dentistry in Plymouth, and a recovery plan is in development for dentistry. The Taskforce has agreed a number of workstreams and funding has been secured for some of these. One key priority is to deliver a new dental facility in the City Centre run by the Dental School and aligned to the oral health needs in the city. This is progressing well .

### **Update on Key Priority Areas**

The Plymouth Local Care Partnership (LCP) is one of five within the Devon Integrated Care System, aiming to create an integrated health and care system that prioritises local needs over individual organisations.

### **Building a Compassionate and Caring City**

Progress includes enhancing support services at Derriford Hospital and addressing capacity issues. An anti-racism allyship Network meeting was held, and the Trauma Informed HR toolkit shared. Upcoming actions include signing the No Wrong Door for Young Carers MOU, extending hospitality services, and preparing for CQC Assurance.

### **Developing a Sustainable System of Primary Care**

Efforts to enhance primary care include the Trusted Voice initiative to support parents and carers and Primary Care Networks are developing business cases to improve urgent care. Planned actions include implementing these decisions, launching Trusted Voice, and continuing work across estates, digital, workforce, and vaccination areas.

### **Empowering Communities to Help Themselves and Each Other**

The Southway Hub launched on August 22, with media coverage from BBC Spotlight. The Efford family and wellbeing hub had a soft launch on August 28, and a new Petanque pitch opened at Brickfields on August 21. New Wellbeing Hubs Alliance Programme Lead and Wellbeing Advisor roles have been filled. Upcoming actions include completing evaluations and impact reports, developing collaboration with the Wellbeing Hubs Alliance Lead, and initiating a social supermarket in Millfields HQ (Stonehouse).

### **Ensuring the Best Start to Life through “A Bright Future”**

A transitions workshop was conducted to inform long-term projects for adulthood preparation. An Early Help proposal was presented at the August LCP Delivery Group, and a three-year plan was agreed upon. The outline for tranche 2 of the CYP delivery programme has been established. Future actions will focus on implementing these plans and continuing to support early help initiatives.

### **Relentlessly Focusing on Homelessness Prevention**

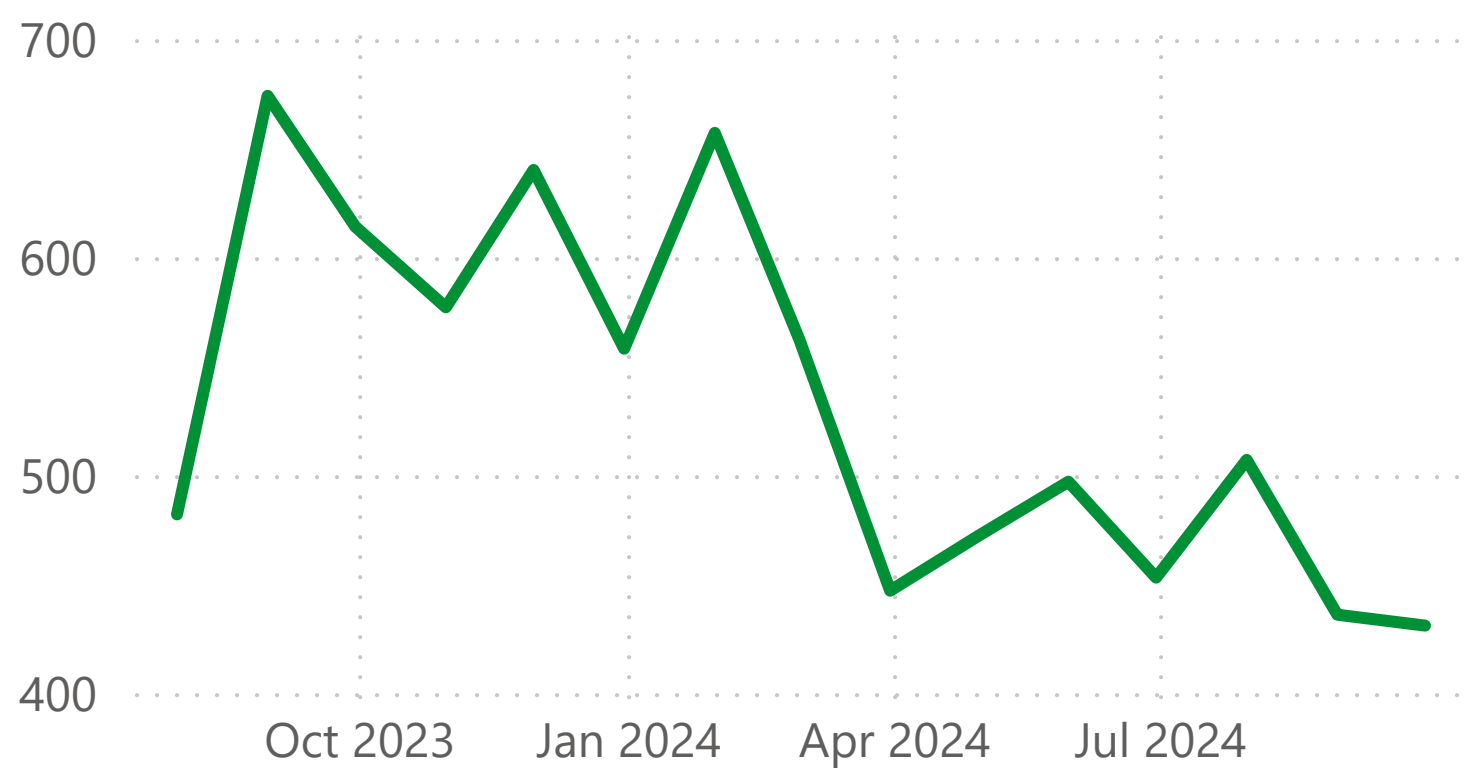
A plan has been agreed to address capacity issues, and six bids have been submitted to DLUHC/Homes England, with four being successful. A large hotel has been block-booked for reduced nightly charges to accommodate those in need. Future actions include developing a project around the Hospital Discharge Service, securing £10m for property acquisition, and holding a Rough Sleeping Round Table to review and update the action plan.

# Plymouth City Council

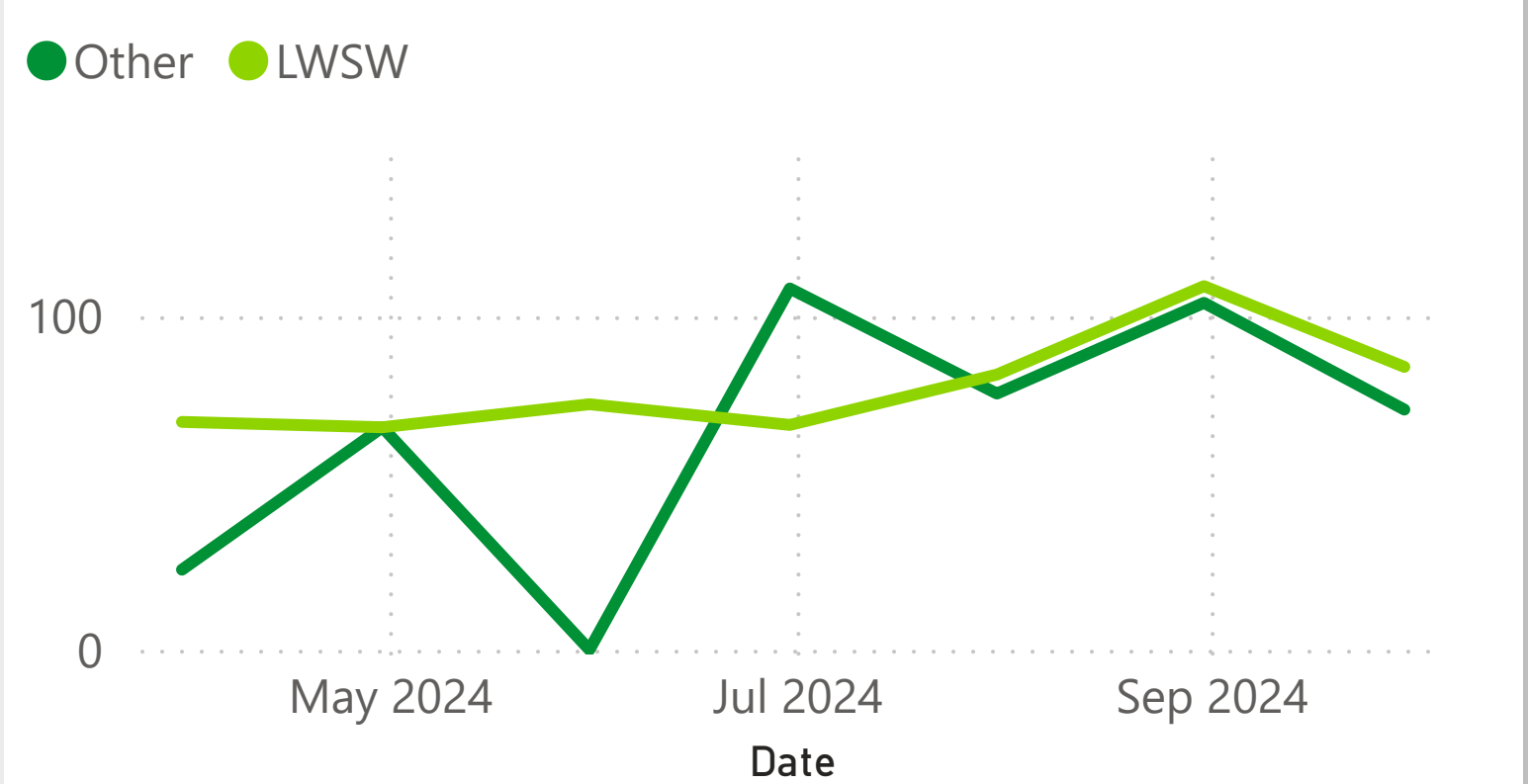
Keeping Children, Adults and Communities Safe

Year	Month	Referral and Triage forms sent to adult safeguarding	% Referral and Triage that become a concern	Average time (working days) to complete a S42 safeguarding enquiry - LSWW	Average time (working days) to complete a S42 safeguarding enquiry – Other	Making Safeguarding Personal outcomes fully/partially achieved	Safeguarding Risks reduced or removed
2024	September	431	11.4%	84.80	72.0	92.7%	81.5%
2024	August	436	12.2%	109.00	104.0	93.5%	82.2%
2024	July	507	18.5%	82.50	76.8	93.3%	82.3%
2024	June	453	15.9%	67.40	108.3	94.9%	83.0%

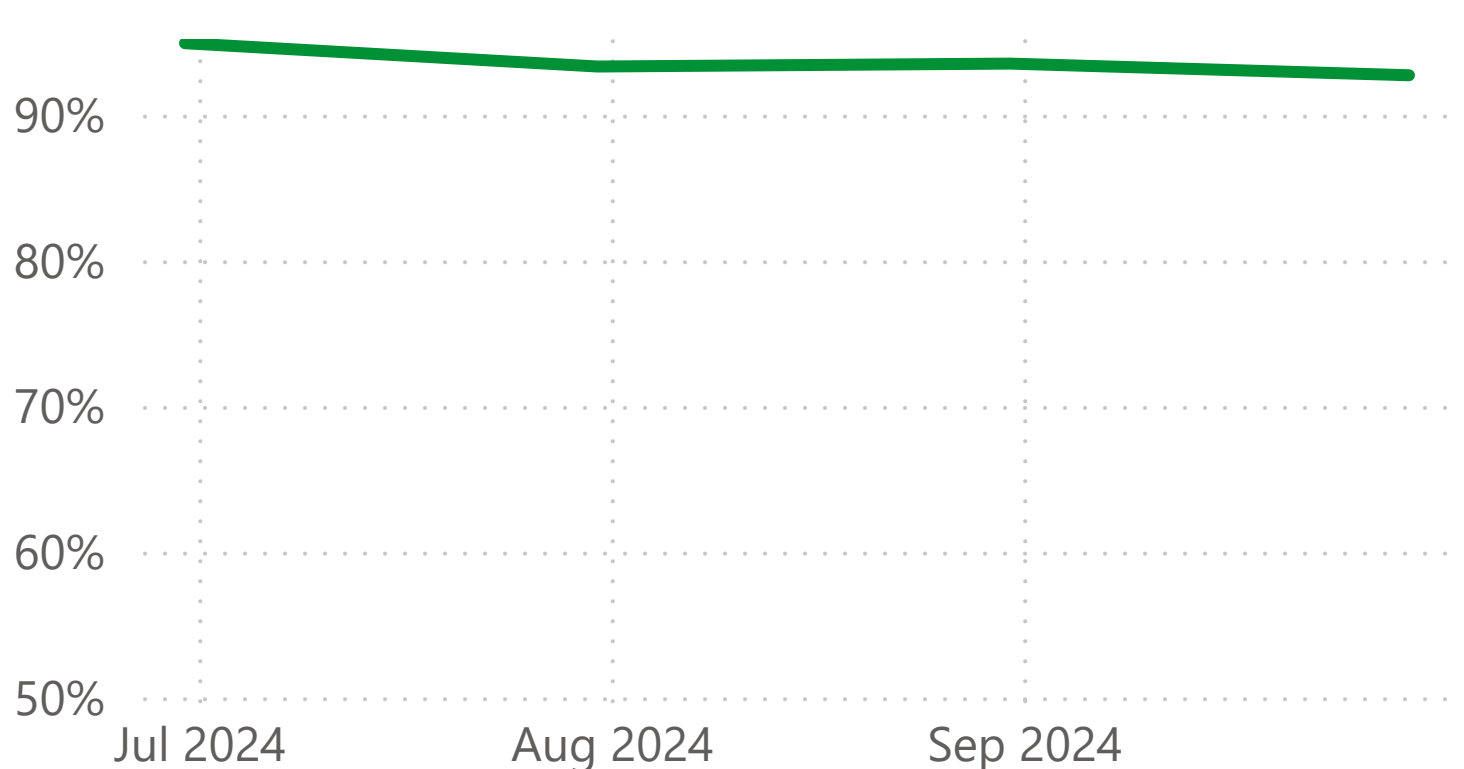
Referral and triage



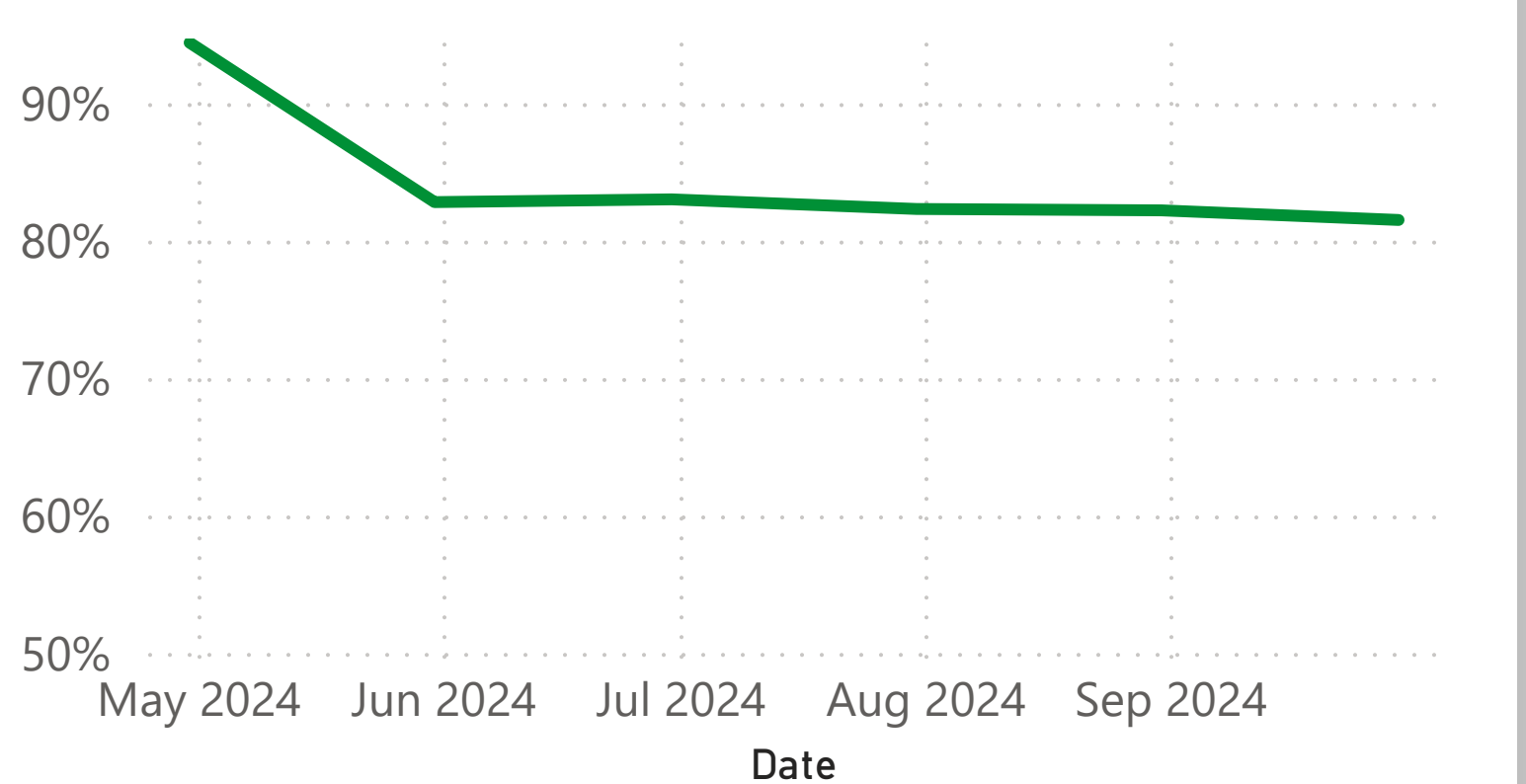
No. of days to process S. 42



Making Safeguarding Personal - outcomes achieved



Safeguarding Risks removed or Reduced



Keeping Children, Adults and Communities Safe



# Plymouth City Council

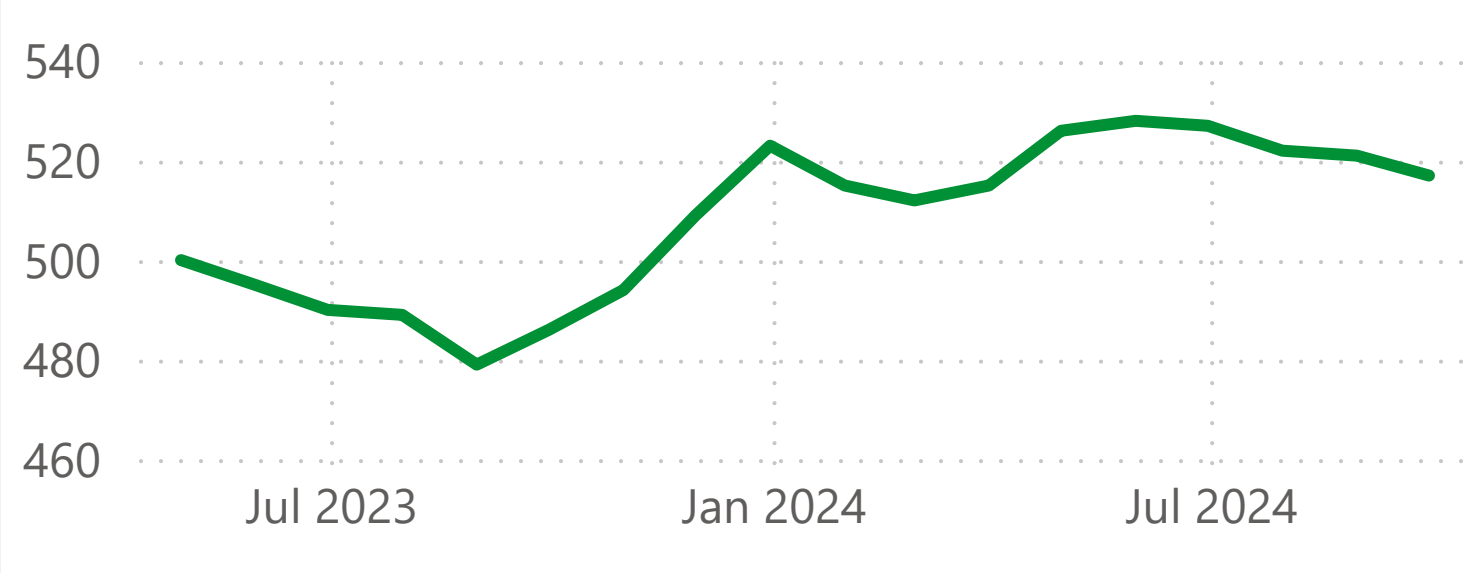
Keeping Children, Adults and Communities Safe

Year	Month	Number of children with a child protection plan	Number of children with a child protection plan per 10,000	Number of looked after children	Number of looked after children per 10,000
2024	September	306	58.90	517	99.50
2024	August	329	63.30	521	100.30
2024	July	319	61.40	522	100.50
2024	June	338	65.10	527	101.40
2024	May	330	63.50	528	101.60

Number of Children with a child protection plan



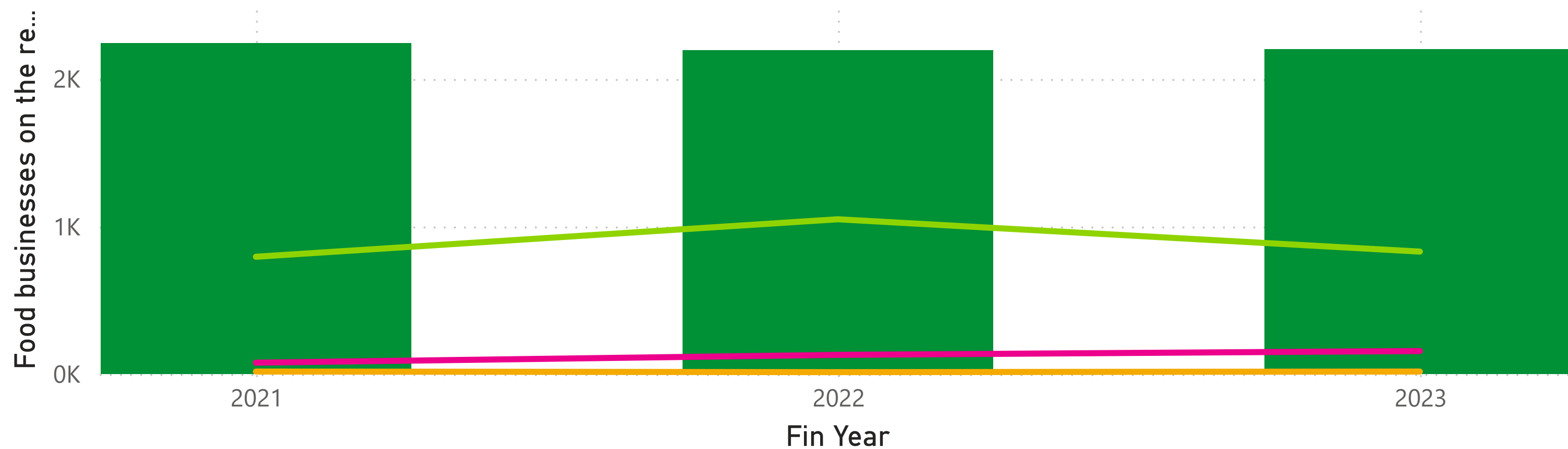
Number of looked after Children



FY	Number of food businesses on the register	Number of food inspections carried out	Number of food premises compliance checks undertaken.	Number of food hygiene enforcement actions taken
2023-2024	2201	830	156	17
2022-2023	2193	1049	130	13
2021-2022	2243	795	77	17

## Food Hygiene

● Food businesses on the register ● Food inspections carried out ● Food premises compliance chec... ● Food hygiene enforce...



Keeping Children, Adults and Communities Safe

# Plymouth City Council

## Keeping Children, Adults and Communities Safe

Plymouth City Council ensures the safety of adults, children, and communities through a comprehensive approach that includes robust safeguarding practices, multi-agency collaboration, and proactive interventions.

For adults, the council addresses safeguarding concerns and community safety issues, enhances prevention strategies, and supports vulnerable individuals. It has strengthened partnerships and improved case management systems. In Quarters 1 and 2 of 2024/25, demand continued to be significant, with receipt of a total of 3,042 referrals; an average of 15% of those resulting in a statutory safeguarding response. Priorities have particularly focused on cases involving self-neglect, and the development of a more streamlined and integrated safeguarding pathway. We continue to support the Plymouth Safeguarding Adults Partnership in its workstreams and sub groups as lead agency. Future plans focus on enhancing prevention strategies, community engagement, and robust safeguarding practices, including a review of Equality, Diversity and Inclusion support, and safeguarding those transitioning from adolescence to adulthood and those experiencing homelessness.

In 2023/24, significant progress was made in adult safeguarding, with 1,092 concerns handled, a 27% increase from the previous year. The council strengthened partnerships and improved case management systems. Future plans focus on enhancing prevention strategies, community engagement, and robust safeguarding practices, including support for individuals transitioning from adolescence to adulthood and safeguarding homeless individuals.

For children's safeguarding, the Plymouth Safeguarding Children Partnership (PSCP) achieved notable successes, improving multi-agency collaboration and support for at-risk children. Enhanced safeguarding protocols have been implemented, along with regular training for staff to recognize and respond to safeguarding concerns effectively. This ensures that all staff are aware of their responsibilities and know how to take appropriate action to protect children. Strengthened collaboration between various agencies, including social services, health services, and law enforcement, has been a key focus. This multi-agency approach ensures a comprehensive safeguarding framework that addresses the needs of children and young people from multiple perspectives. Regular monitoring and evaluation of safeguarding practices are conducted to identify areas for improvement and ensure compliance with statutory requirements. This includes reviewing policies and procedures to ensure they are effective and up-to-date.

Through the Devon Trading Standards Partnership, the council protected consumers and businesses from unfair practices through proactive inspections, sampling projects, and effective responses to complaints. Future plans involve tackling issues like illegal tobacco and cybercrime, and enhancing collaboration with regional and national bodies.

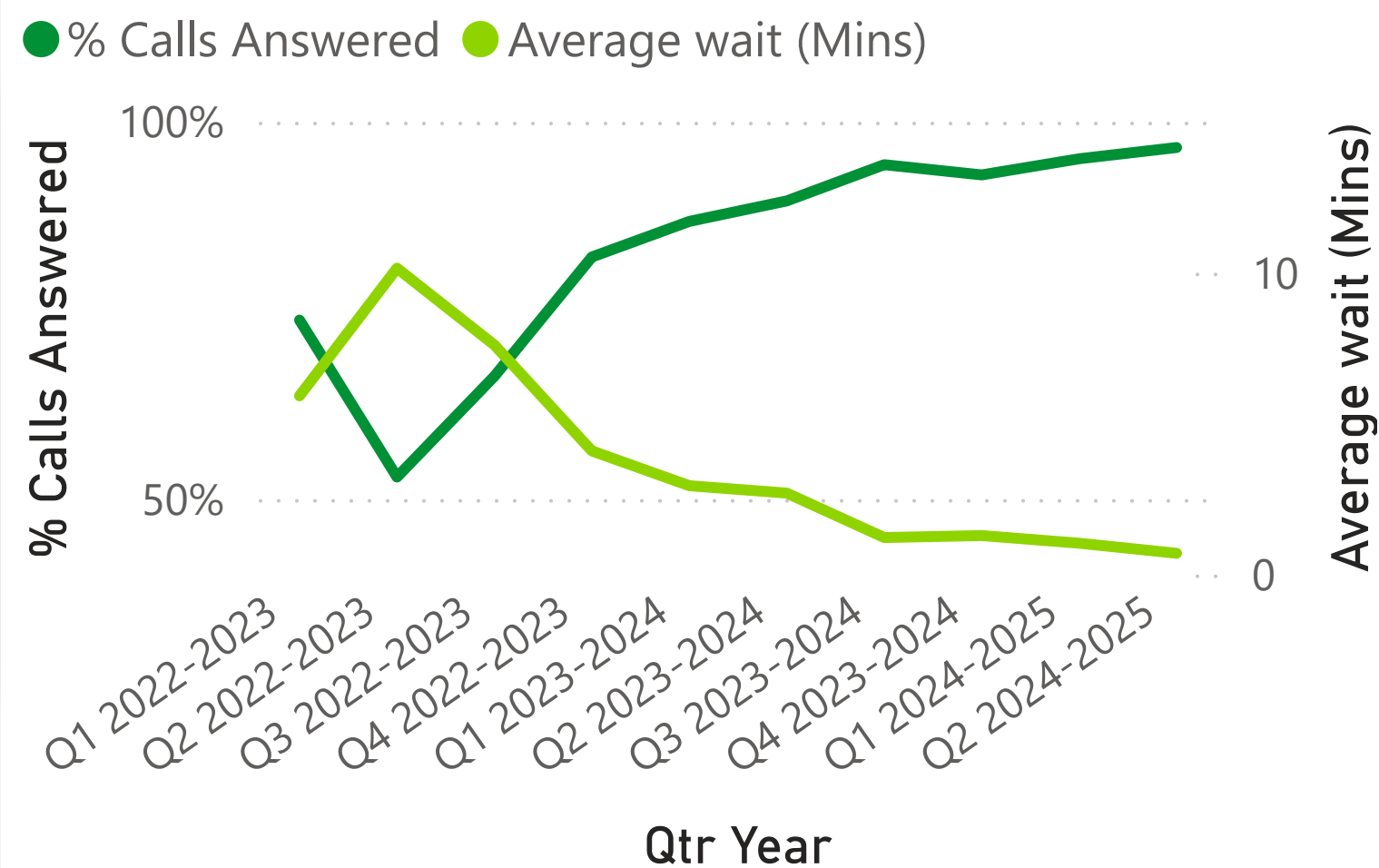
Environmental protection saw advancements in addressing pollution issues related to land, air, and waste. Key achievements include maintaining high standards in food safety and port health, and managing environmental complaints effectively. Future plans focus on enhancing air quality monitoring, continuing rigorous food safety inspections, and improving environmental enforcement for a cleaner, healthier city.

# Plymouth City Council

Providing Quality Public Services

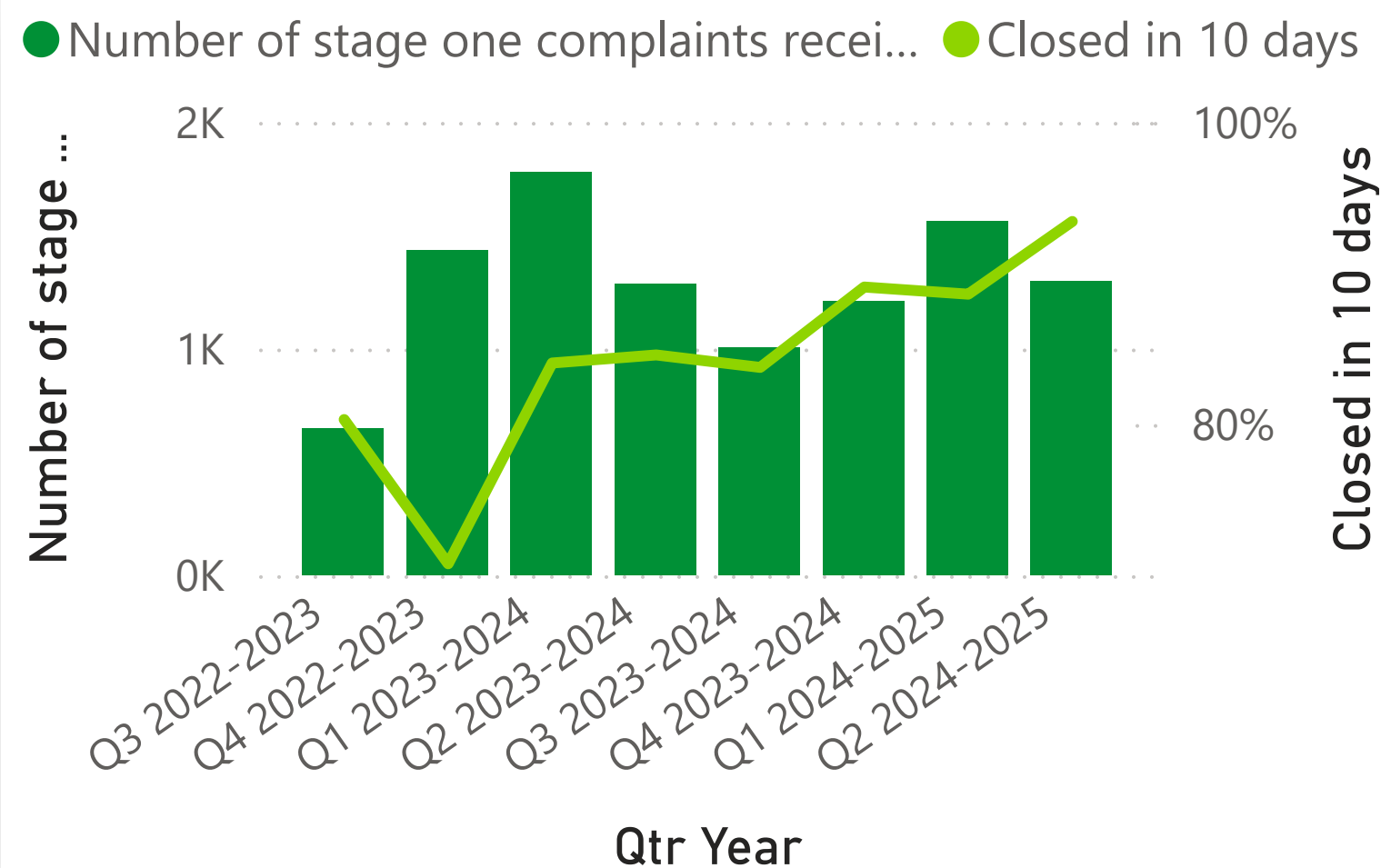
Qtr Year	% Calls Answered (Quarterly Average)	Average Wait Mins (Quarterly Average)
Q2 2024-2025	96.58%	1
Q3 2023-2024	95.94%	1
Q1 2024-2025	95.09%	1
Q4 2023-2024	92.95%	1

Calls answered and wait times (Quarterly Average)



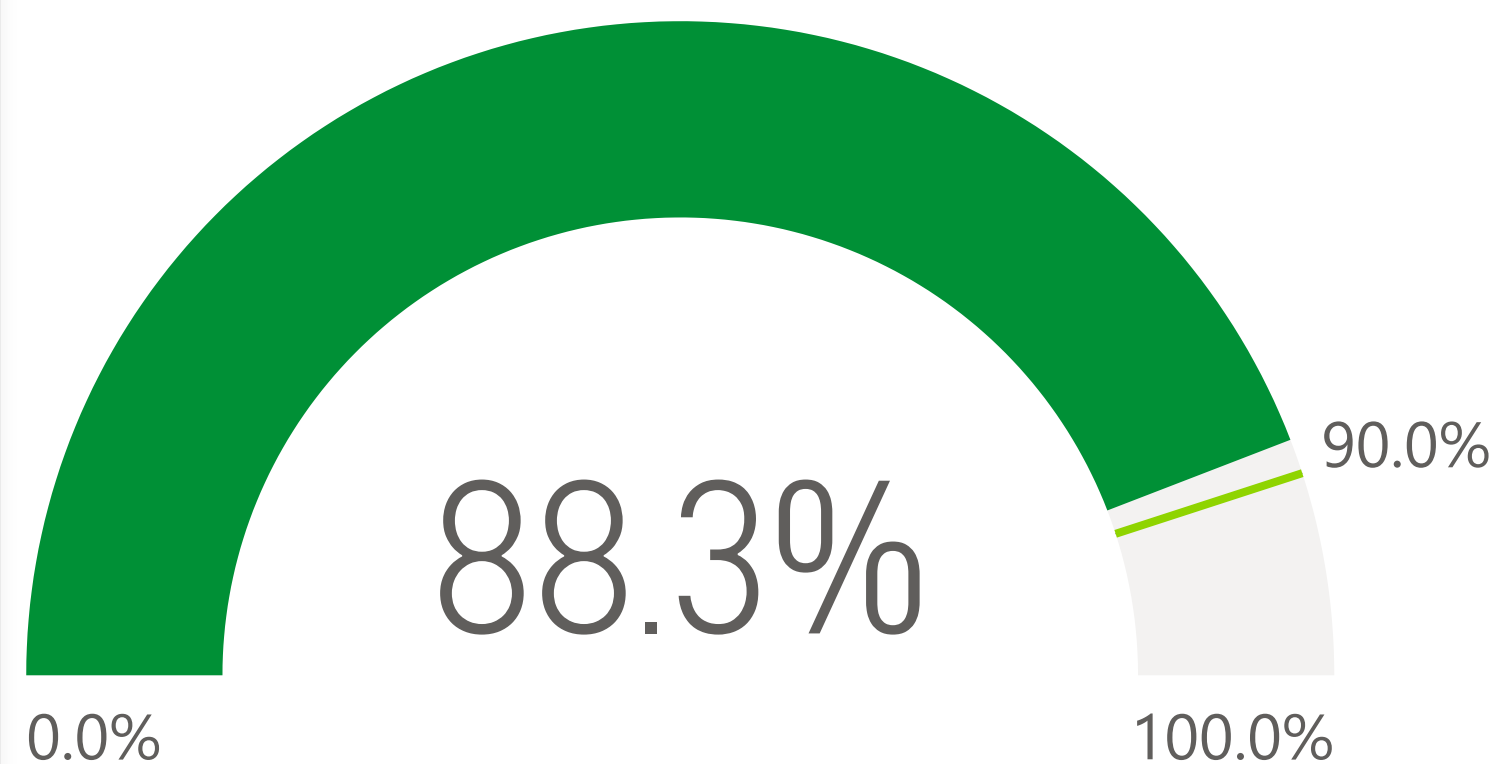
Qtr Year	Number of stage one complaints received	% Stage One Complaints Closed in 10 days (Quarterly Average)	% FOI requests closed in 20 days (Quarterly Average)
Q2 2024-2025	1,298.00	93.4%	85.1%
Q1 2024-2025	1,561.00	88.6%	86.9%
Q4 2023-2024	1,208.00	89.1%	84.2%
Q3 2023-2024	631.00	77.4%	83.6%

Number of complaints received and closed within 10 days



Over the past year, Plymouth City Council has significantly improved call handling, reducing waiting times and abandonment rates on prioritised lines. Despite these improvements, customer complaints are inevitable when service issues arise. The Local Government and Social Care Ombudsman, who assesses council services annually, reported that the council's compliance with their timescales needs improvement. In response, the council has initiated staff communication efforts to enhance complaint response processes and is developing a new customer service strategy to ensure high-quality consistent, and responsive services for residents.

Fol closed in timescales



Providing Quality Public Services

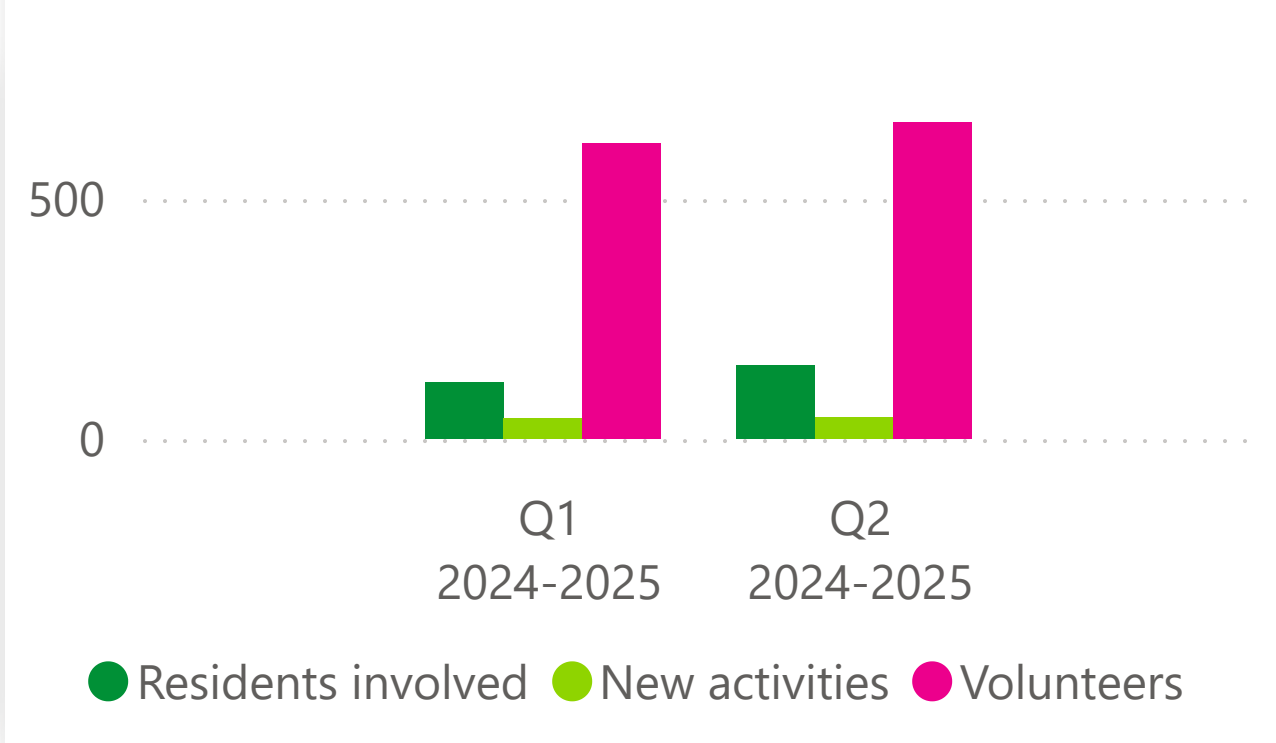


# Plymouth City Council

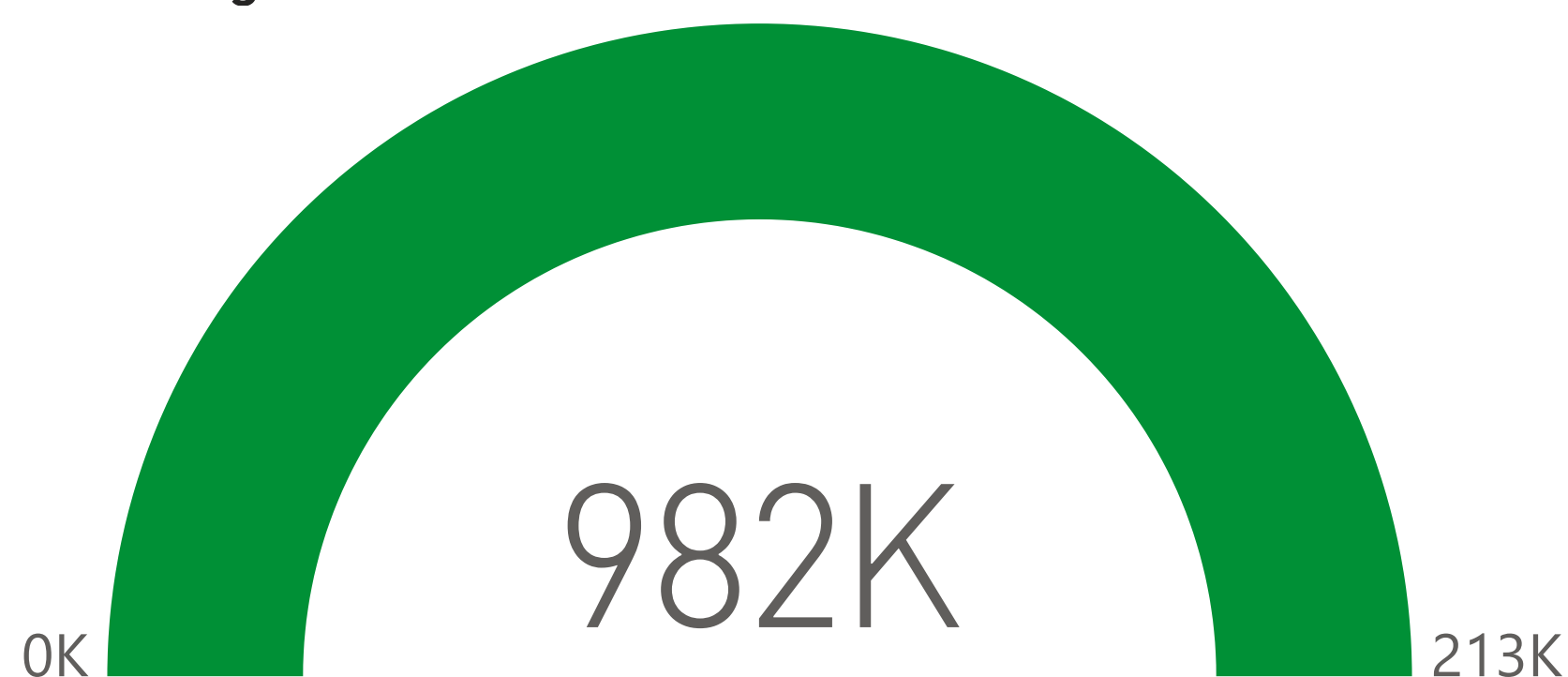
## Trusting and Engaging Our Communities

Qtr Year	No. residents involved in developing new community led activities	No. of new community led activities	No. of active volunteers supporting the PCC volunteering programme
Q2 2024-2025	154	45	660
Q1 2024-2025	118	43	616

### Community Activity



### Adults registered to vote in local elections



Plymouth's Community Empowerment Programme enables residents to take control of their lives and actively shape their communities. The programme supports community-led initiatives and fosters collaboration among local organisations, focusing on areas like Equality and Diversity, Climate Emergency, and Inclusive Growth. Community builders engage with residents, identify local champions, and support grassroots projects, ensuring all voices are heard and valued.

To increase voter registration and participation, Plymouth City Council runs campaigns emphasising the importance of civic engagement. These efforts include outreach through community events, social media, youth parliament and partnerships with local organisations to reach underrepresented groups. By making the registration process more accessible and raising awareness about voting, the council aims to ensure all eligible residents can participate in the democratic process.

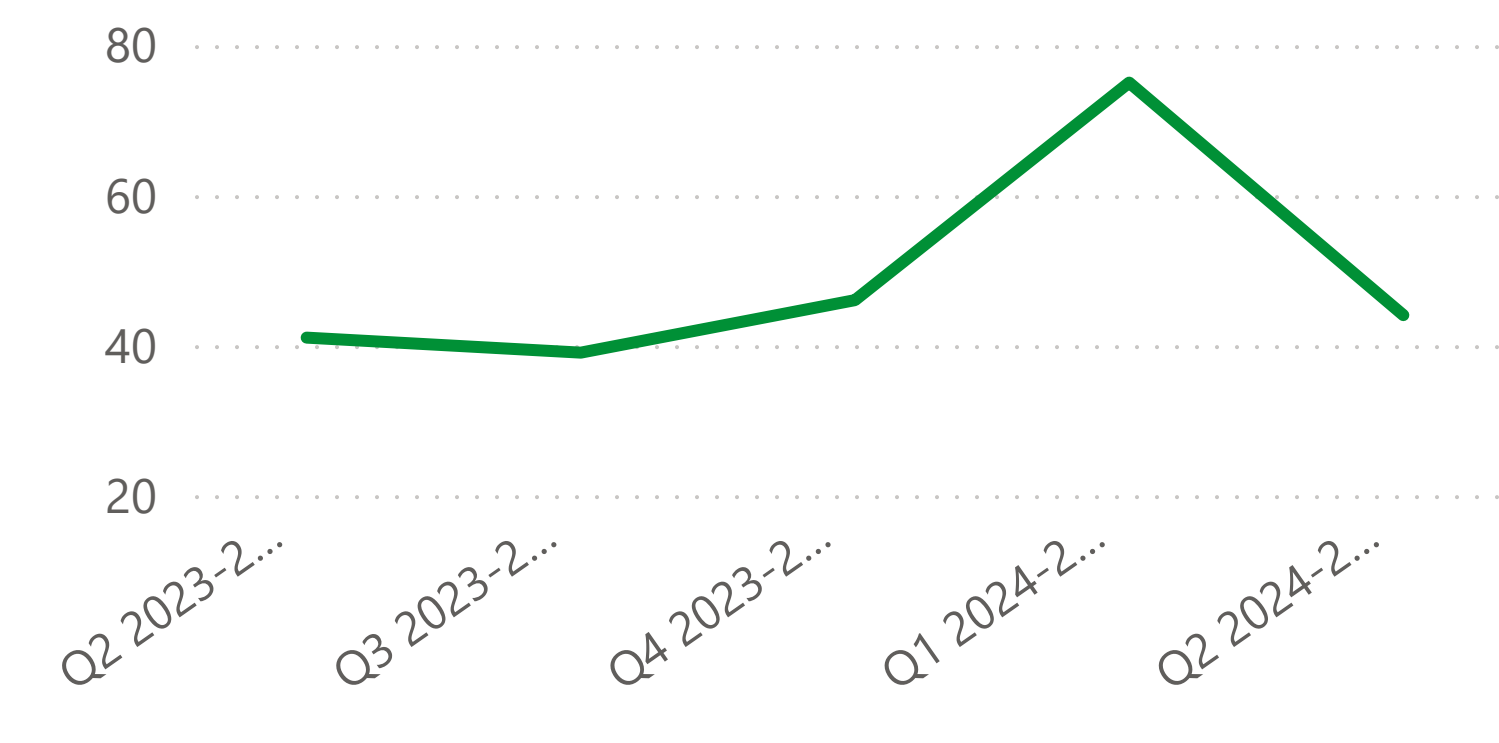


# Plymouth City Council

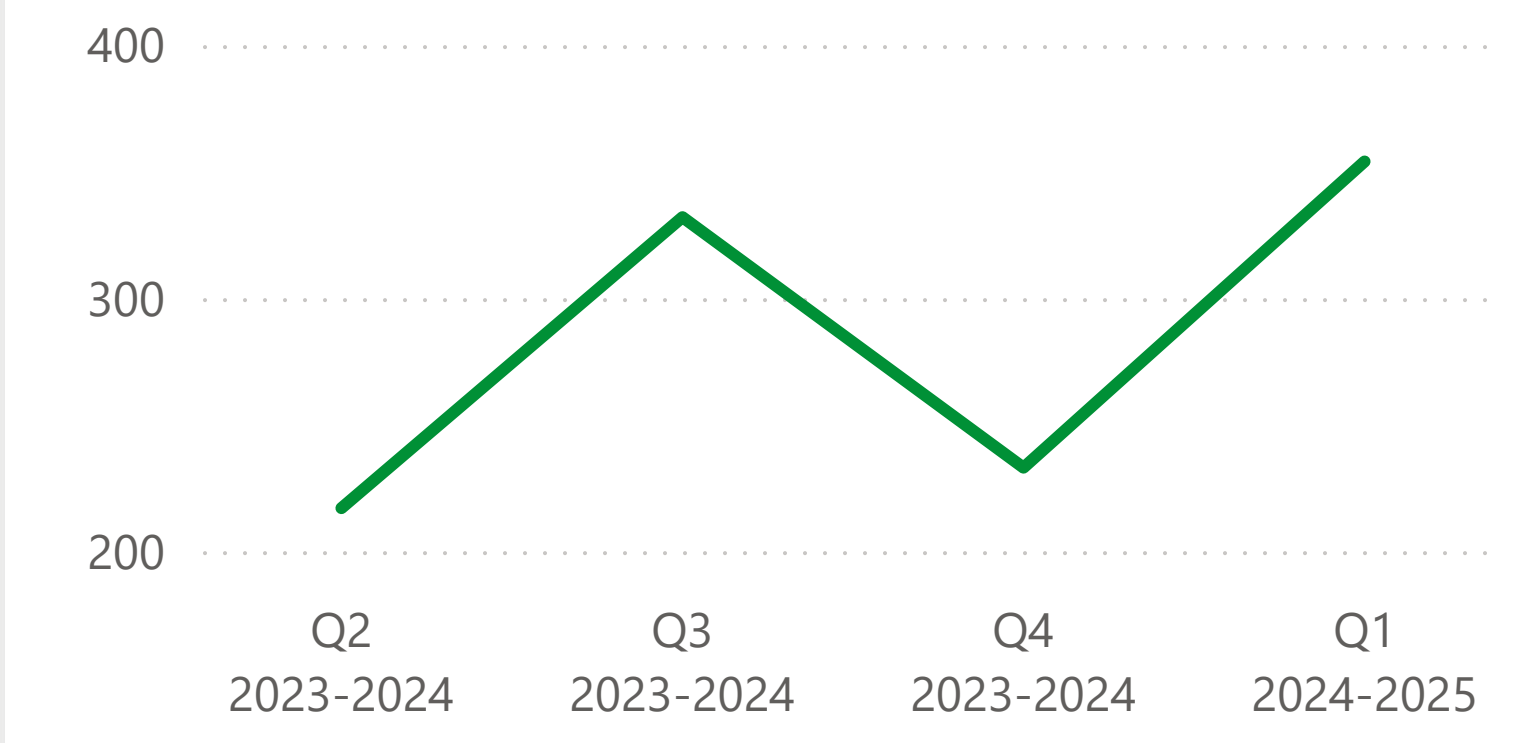
## Focus on Early Intervention and Prevention

Qtr Year	No. of Anti-Social Behaviour early interventions	No. of h'holds prevented from becoming homeless or relieved of homelessness	Smoking Quit Rate
Q2 2024-2025	44		
Q1 2024-2025	75	354	47.0%
Q4 2023-2024	46	233	49.0%
Q3 2023-2024	39	332	42.0%

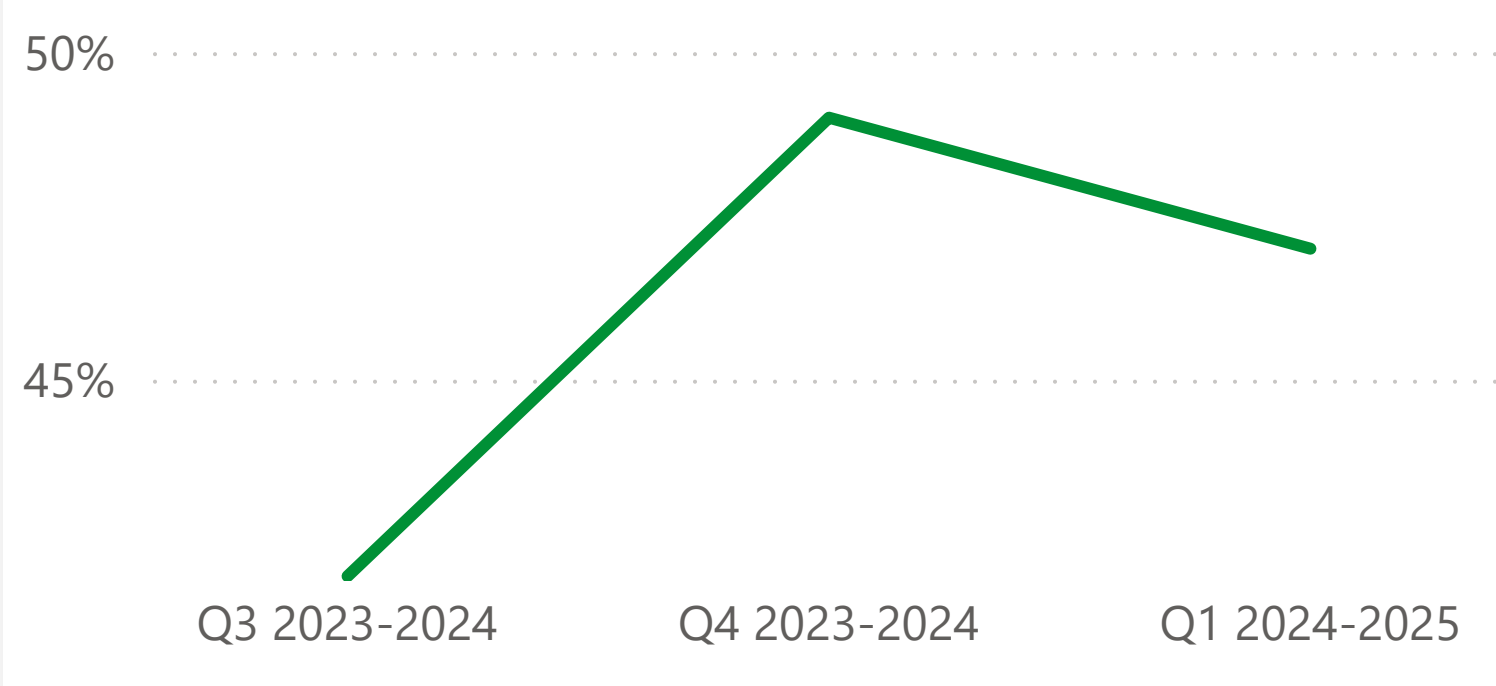
Number of Anti-Social Behaviour early interventions



Number of households prevented from homelessness



% of people accessing the Stop Smoking Service who have quit



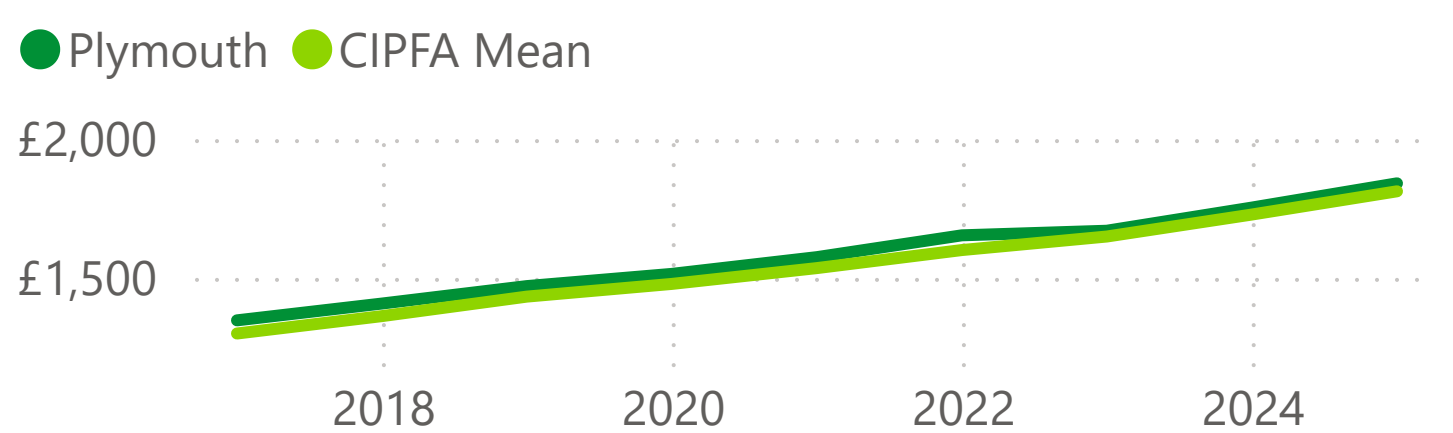
Plymouth City Council's early intervention and prevention strategies cover a wide range of issues. To tackle homelessness, the council collaborates with partners to provide timely support and prevent individuals from becoming homeless. This includes offering advice, support services, and accommodation options to those at risk. In terms of anti-social behaviour, the council's community connections team works closely with the police and housing associations to prevent and address such issues. They use a range of tools and powers to manage and mitigate anti-social behaviour, providing support to both victims and perpetrators to change behaviours. For children and families, the council's early help services offer support at the earliest stages of a problem, aiming to prevent the need for more intensive interventions later on. This includes the use of family hubs and the Early Help Assessment Tool (EHAT) to coordinate multi-agency support. Additionally, the council promotes smoking cessation through dedicated programs that provide resources and support to help individuals quit smoking, thereby improving public health outcomes.

# Plymouth City Council

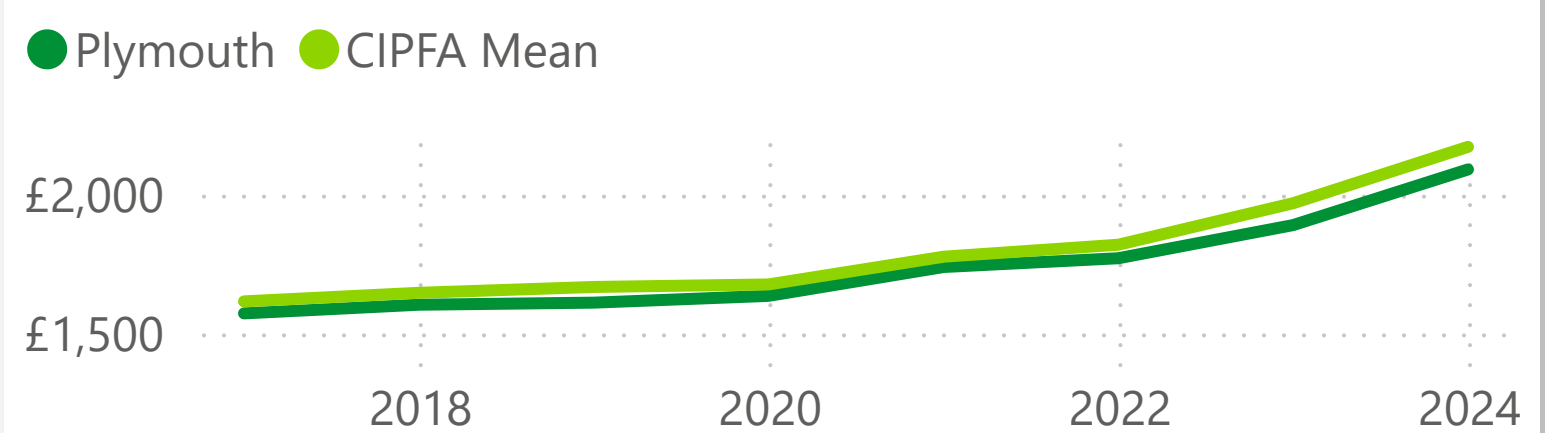
## Spending Money Wisely

FY	Average Band D (Paid to all local services)	Core spending power per dwelling	Debt servicing as a % of core spending power	Reserves as % of net revenue expenditure	Total debt as % of core spending power
2023-2024	£1,753.21	£2,090.71	14.50%	20.10%	408.00%
2022-2023	£1,669.88	£1,890.31	12.70%	21.60%	378.80%
2021-2022	£1,653.35	£1,770.80	11.90%	34.40%	382.80%
2020-2021	£1,574.77	£1,739.21	15.50%	36.00%	379.30%

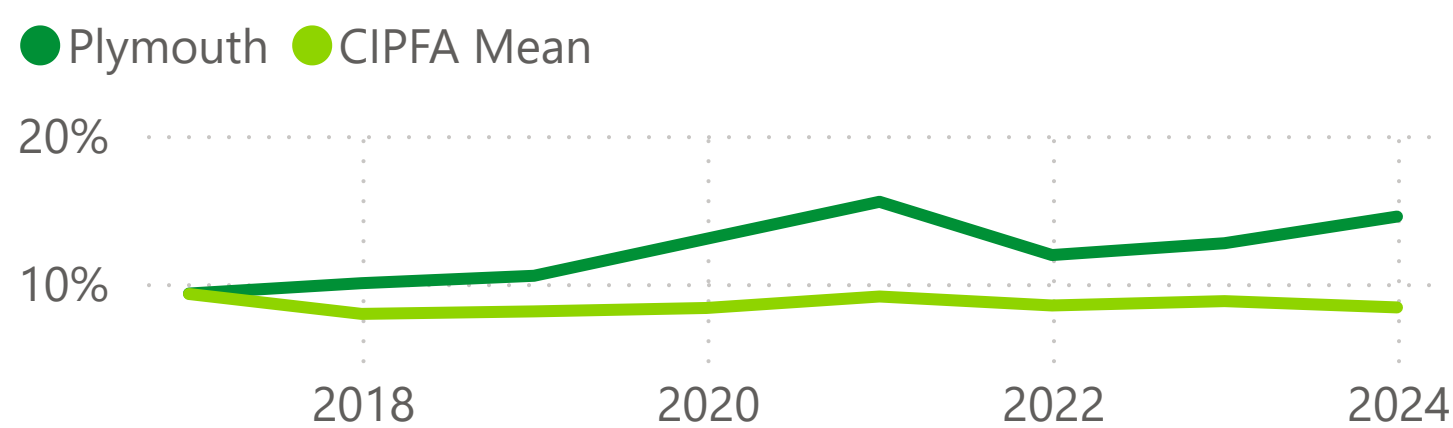
Average Band D - paid to local services



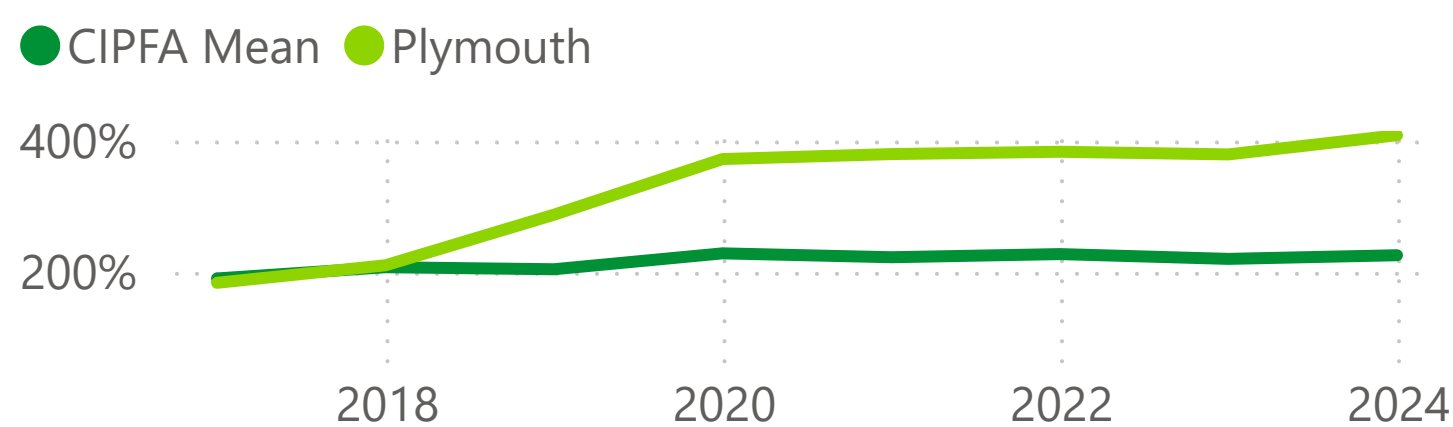
Core Spending Power Per Dwelling (Actual)



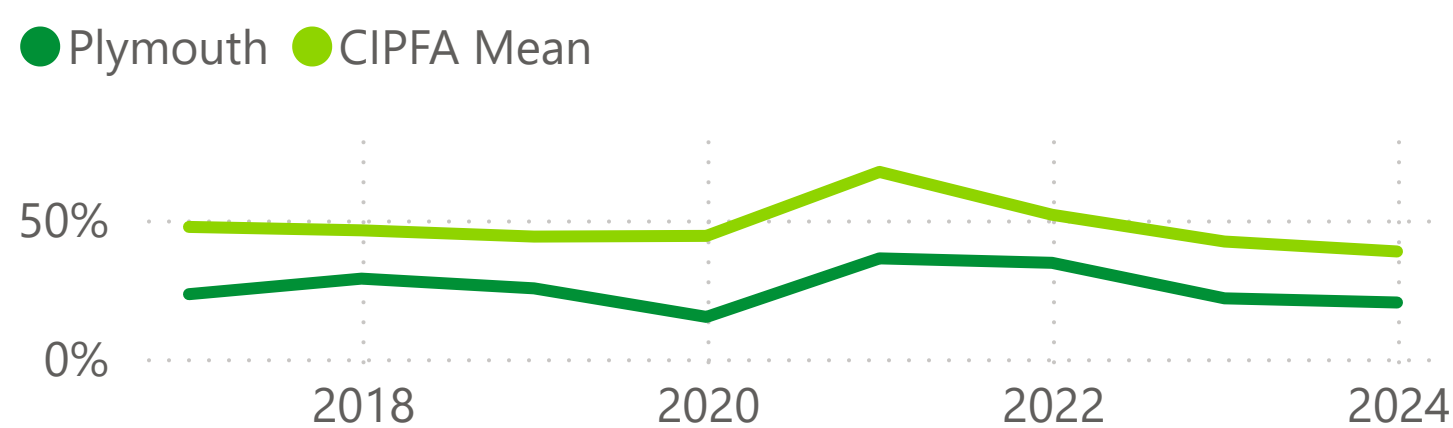
Debt servicing as % of core spending power



Total debt as % of core spending power



Reserves as a % of Net Revenue Expenditure Year



Plymouth City Council's financial position for 2023-24 shows strong tax collection rates for both council tax and non-domestic rates, outperforming similar authorities. However, we face challenges with high debt servicing costs at 12.7% of core spending power and lower non-ringfenced reserves. Our total core spending power per dwelling is £2,090.31, below that of our comparators.

The Council's strategy aims to drive economic growth through strategic investments in infrastructure and regeneration projects. By leveraging borrowing, the Council seeks to stimulate local economic activity, create high-value jobs, and enhance the city's attractiveness for businesses and residents. Significant projects like the Civic Centre/Guildhall redevelopment and the Forder Valley Link Road are expected to provide long-term benefits, improving connectivity and public services.

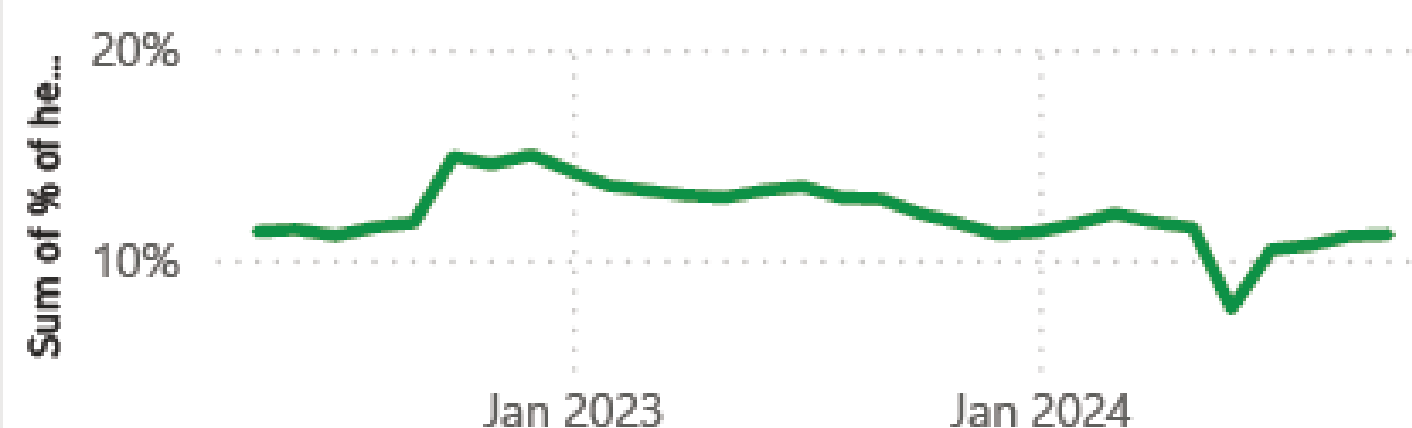
Although this approach increases the Council's total debt the development of income-generating assets, such as commercial properties, will generate rental income that can be reinvested into further economic development. This strategy is designed to create economic returns outweighing the costs of borrowing, ultimately supporting the city's financial health and prosperity.

# Plymouth City Council

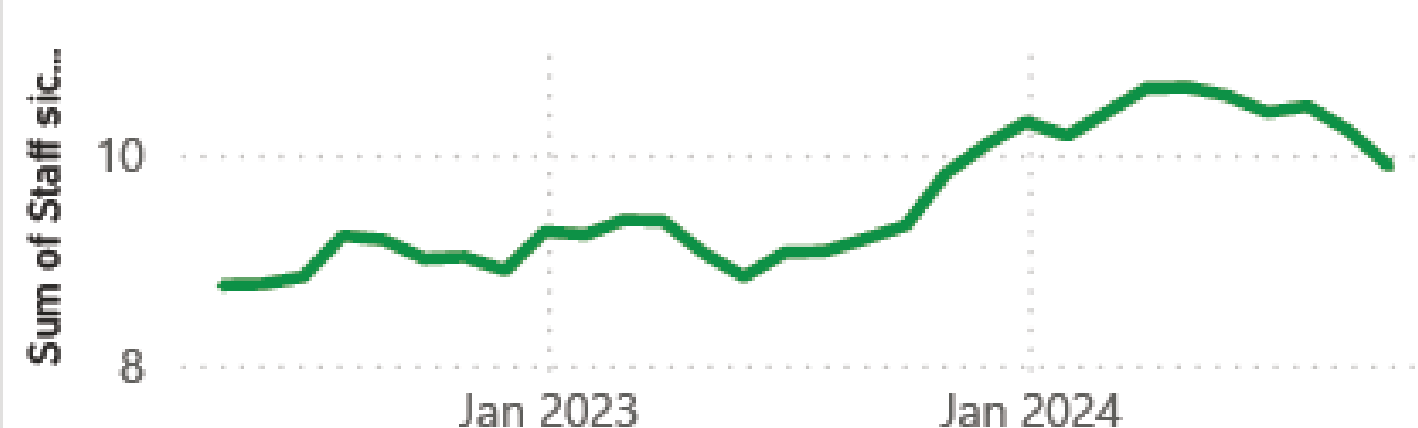
## Empowering and Engaging Our Staff

Year	Month	% of headcount leaving PCC in previous 12 months (labour turnover)	Staff sickness in days (average days per FTE rolling 12 months)	% Core training completed	Agency' Spend as % of employee budget	Overtime Spend as % of employee budget
2024	September	11.20%	9.89	72.50%	9.71%	1.25%
2024	August	11.12%	10.23	72.70%	7.92%	1.10%
2024	July	10.69%	10.46	72.40%	10.80%	1.18%
2024	June	10.48%	10.40	73.00%	8.28%	1.46%
2024	May	7.69%	10.56	72.30%	8.63%	1.44%
2024	April	11.53%	10.64	72.10%	8.61%	1.46%

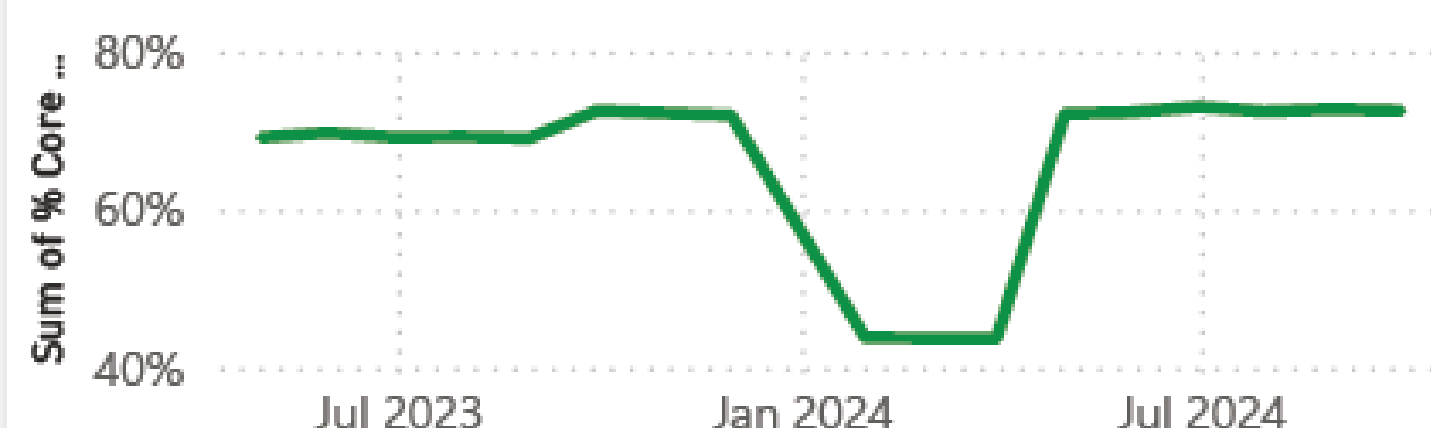
### Headcount Leaving PCC



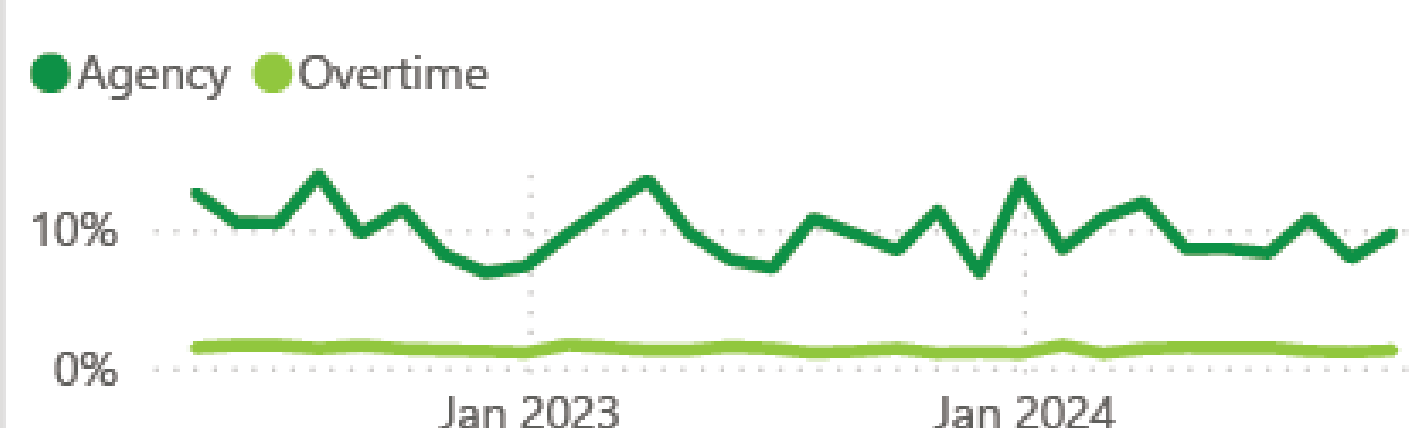
### Staff Sickness



### Core Training



### Overtime / Agency Spend



Our turnover rate of 11% is slightly below the average turnover rate for unitary councils, which stands at 14.9%. The Council is dedicated to supporting our staff through comprehensive training, development, and wellbeing initiatives. We have launched our new Management & Leadership Development Programme, designed to upskill, increase knowledge, and empower our people, while also creating the next generation of managers and leaders within the Council. This comprehensive programme, starting on 8 October 2024, aims to enhance our management and leadership capabilities by offering a range of development opportunities.

Our sickness rate of 9.89 days per FTE is just slightly above the average level of sickness across 17 unitary councils, which is 9.61 days per FTE. The Local Government Association workforce survey in 2021 found the average sickness rate across all councils to be 8.7 days per FTE. Our Wellbeing Strategy Action Plan focuses on mental health awareness, physical health, and creating supportive work environments. Initiatives such as Wellbeing Champions and partnerships with local organisations ensure that our staff have the resources and support needed to maintain their health and wellbeing, and continue to improve our sickness absence rates.



### **Doing this by – Being a strong voice for Plymouth**

Our public affairs activity remains focused on the priority areas for the Council and city, and we continue to engage with ministers and senior civil servants on a range of issues that are important to Plymouth. The pre-election periods for summer elections made an impact on activity, however in July and August the Leader wrote a series of letters to key Cabinet Ministers and Ministers inviting them to visit Plymouth to see first-hand Plymouth's growth potential linked to the significant planned investment in the city.

On the 5<sup>th</sup> August, Plymouth experienced significant public disorder, partners in Plymouth provided a strong, immediate, reactive response to prepare for and respond to the disorder on the evening including clear up operations. Immediate recovery work included engagement with our impacted communities and local businesses ensuring our work focussed on actions of safety and helping businesses return to work. A request for financial support for this work was made and we are grateful for the quick action of the Government in releasing £600,000 for Plymouth from the Community Recovery Fund. This funding is vital to supporting our impacted communities through the initial recovery stage but recognising there is more work to be done, the Leader has since written to the Deputy Prime Minister requesting further funding for the work needed to support the longer-term recovery.

During this period there has been a strong focus on driving forward the next stage of Plymouth's regeneration and the delivery of more housing in the city centre to support the planned investment in Plymouth and in particular at HMNB Devonport and Dockyard. The Leader wrote to the then Shadow Secretary of State for Defence in June outlining the emerging opportunity around this investment. Homes England visits in August and September highlighted the housing and regeneration opportunities in the city centre which aims to create a new town within a city. The Chief Executive also met with the Director General, Regeneration, Housing and Planning at the Ministry of Housing, Communities and Local Government to discuss our plans for the revival and renewal of the city centre. Plymouth is now one of 20 areas in the UK that is considered a 'priority' by Homes England, investment is needed to ensure that the city's plans for housing can be delivered.

The Minister for Housing and Planning has met with the three local MPs along with the Leader, to discuss the national effort required to deliver the housing needed. The Council has also hosted a number of visits to the city by the Cities and Local Growth Unit in May and September. The Leader also wrote again to the Minister for Local Government and English Devolution, Ministry of Housing, Communities and Local Government on the 6 September 2024 outlining the emerging opportunity around the planned investment in the city and in particular at HMNB Devonport and Dockyard.

In September, the Council also responded to the National Planning Policy Framework consultation and the Strategic Defence Review 2024-2025: Call for evidence.



## Glossary

<b>Average No. of Cycle trips taken on DfT count day</b>	Part of the National Travel Survey on walking and cycling patterns.
<b>Business births per 10,000 residents</b>	New businesses registering for VAT and PAYE.
<b>Business survival 5 years (5 years to year end)</b>	Proportion of newly born enterprises still active after five years.
<b>CIPFA</b>	<p>A CIPFA comparator group council is part of a benchmarking model developed by the Chartered Institute of Public Finance and Accountancy (CIPFA). This model, known as the Nearest Neighbours Model, groups councils with similar socio-economic and demographic characteristics. The purpose is to enable meaningful comparisons between councils that share similar traits, helping them assess their performance and spending relative to their peers.</p> <ul style="list-style-type: none"> <li>• Bournemouth, Christchurch and Poole</li> <li>• Bury</li> <li>• Derby</li> <li>• Hartlepool</li> <li>• Medway</li> <li>• North East Lincolnshire</li> <li>• North Tyneside</li> <li>• Plymouth</li> <li>• Portsmouth</li> <li>• Sefton</li> <li>• Southend-on-Sea</li> <li>• St Helens</li> <li>• Sunderland</li> <li>• Tameside</li> <li>• Wigan</li> </ul>
<b>Condition of highways satisfaction score</b>	Public satisfaction with highways and walkways. National Highways and Transport (NHT) Network annual survey, with benchmarking.

<b>Corporate scope 1 and scope 2 CO2e emissions (tonnes CO2e) (A)</b>	Combined scope 1 and scope 2 CO2 emissions by Plymouth City Council. Local measure, no benchmarking.
<b>Council tax revenue per dwelling (A)</b>	Total council tax payable divided by the number of chargeable dwellings. National measure, benchmarking available.
<b>Crime rate per 1,000 residents</b>	All crime recorded as a rate per 1,000 population. Nationally published crime data from Devon and Cornwall Police, accessed via LG Inform+.
<b>Days lost due to sickness (average per rolling 12 months) (Q)</b>	Average number of working days lost due to sickness per full-time equivalent employee. Local data, comparable national statistics available.
<b>Debt servicing as percentage of core spending power (A)</b>	Measure of debt servicing costs compared with core spending power. National measure, benchmarking available.
<b>Employment rate (Q)</b>	Employment rate for ages 16-64. National data from NOMIS.
<b>Key Stage 4 pupils achieving Grade 5+ in English and maths (A)</b>	Percentage of Key Stage 4 pupils achieving Grade 5+ in English and maths. National measure, benchmarking available.
<b>Net additional homes in the city</b>	Annual net additional homes in the Plymouth Local Planning Authority Area. Local measure, no benchmarking.
<b>Number of adults (&gt;16 years) on the NHS dental waiting list year-on-year from 2022-2025 (Q)</b>	Number of adults on the NHS dental waiting list. Local measure, no benchmarking.
<b>Number of adults registered to vote in local elections</b>	KPI in development. Local measure, no benchmarking.
<b>Number of anti-social behaviour incidents reported to the Council</b>	Reports of anti-social behaviour incidents via the Council's online form and telephone queries. Local measure, no benchmarking.
<b>Number of children (&lt;16 years) on the NHS dental waiting list year-on-year from 2022-2025 (Q)</b>	Number of children on the NHS dental waiting list. Local measure, no benchmarking.
<b>Number of children with a child protection plan</b>	Number of children with a child protection plan. Local measure, no benchmarking.

<b>Number of completed carriageway works within the month</b>	Monthly completed jobs reported by SWH. Local measure, no benchmarking.
<b>Number of early interventions to anti-social behaviour</b>	Early interventions by the Anti-Social Behaviour Team to prevent escalation, including ASB1/ASB2 letters, Acceptable Behaviour Contracts, and referrals to youth programs. Local measure, no benchmarking.
<b>Number of households prevented from becoming homeless or relieved of homelessness</b>	Number of households helped to stay in their accommodation or supported to relocate. Local measure, no benchmarking.
<b>Number of incoming carriageway works within the month</b>	Monthly work requests to Southwest Highways (SWH). Local measure, no benchmarking.
<b>Number of looked after children</b>	Number of looked after children. Local measure, no benchmarking.
<b>Number of pupils with an Education, Health and Care Plan (EHCP)</b>	Number of children and young people with an EHCP. Local measure, no benchmarking.
<b>Percentage of carriageway defects completed on time</b>	Timeliness of completing priority carriageway defects (24 hours, 7 days, 21 days). Local measure, no benchmarking.
<b>Percentage of customers satisfied with the cleanliness of pavements</b>	Public satisfaction with pavement cleanliness. NHT Network annual survey, with benchmarking.
<b>Percentage of customers satisfied with the condition of pavements and footpaths</b>	Public satisfaction with pavements and footpaths. NHT Network annual survey, with benchmarking.
<b>Percentage of major applications overturned at appeal</b>	Percentage of major planning appeal decisions overturned. National measure, quality of decision collection.
<b>Percentage of major developments determined on time</b>	Percentage of major development planning applications determined within statutory timeframes. Local measure, no benchmarking.
<b>Percentage of minor developments determined on time</b>	As above for minor developments. Local measure, no benchmarking.
<b>Percentage of patients with no criteria to reside</b>	Percentage of patients with delayed discharge meeting the no criteria to reside definition. Local measure, no benchmarking.

<b>Percentage of people accessing the Stop Smoking Service who have quit</b>	Percentage of people who set a quit date and successfully quit smoking after four weeks. Local measure, no benchmarking.
<b>Percentage of young people aged 16 to 17 going to, or remaining in, education, employment or training (EET) (Q)</b>	Percentage of young people in education, employment, or training. Local quarterly data, annual benchmarking available.
<b>PCC investment in low carbon infrastructure (3 year average) (A)</b>	Average annual spend on low carbon infrastructure over three years. Local measure, no benchmarking.
<b>Public satisfaction with traffic flow</b>	Public satisfaction with traffic flow. NHT Network annual survey, with benchmarking.
<b>Pupils attending schools judged as good or better by Ofsted (Q)</b>	Percentage of pupils attending schools rated 'good' or better by Ofsted. National measure, benchmarking available.
<b>Stage one complaints resolved within timeframe</b>	Percentage of stage one customer complaints resolved within 10 working days. Local measure, no benchmarking.
<b>Total persistent absence in all schools (A)</b>	Pupils deemed persistently absent if attendance falls below 90%. National measure, benchmarking available



## I. Risk Monitoring Quarter Two Summary

There are currently 18 risks in total on the Strategic Risk Register. All risks have been updated during the quarter.

### Strategic Risks

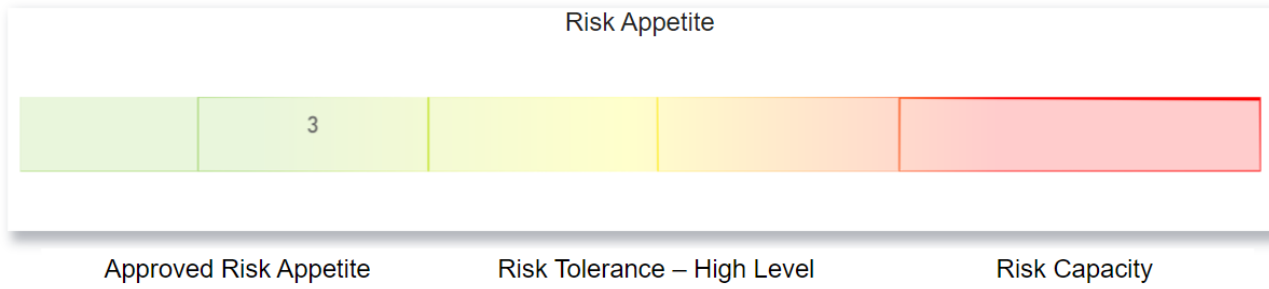
1.1. Since the last reporting period three strategic risks have been removed from the register. The risks removed concern –

- The lack of Adult Social Care workforce – As reported at the last CMT, stability had returned to the work force over the last two quarters. Concerns remain over impacts of national Living Wage and employers NT (covered in a separate risk).
- IT Supply Chain constraints – This risk reduced to a level where it is no longer considered as a strategic risk.
- Senior Leadership Capacity – This risk has been removed following appointments made to the senior leadership team.

## 2. Risk Appetite

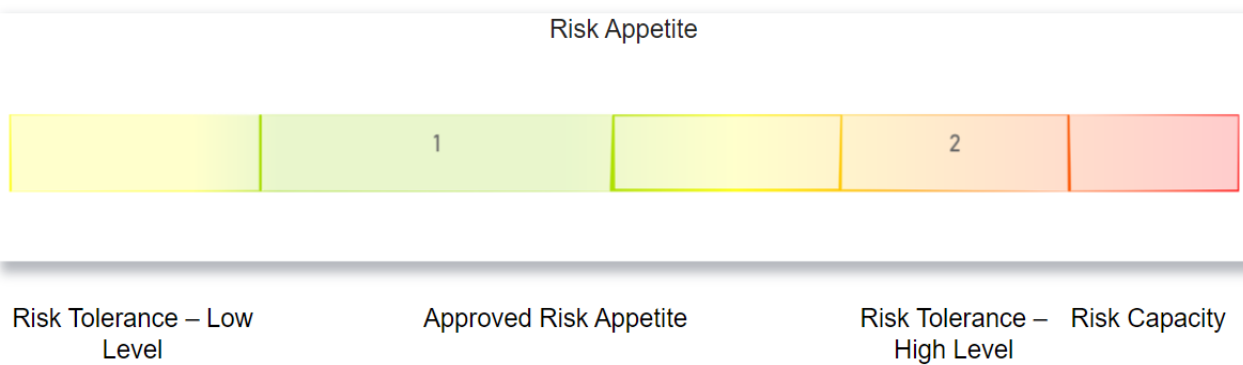
2.1. Risk appetite is the amount of risk, on a broad level, that Plymouth City Council is willing to accept in pursuit of value. Each category of risk has a Risk Appetite as defined in the Risk and Opportunity Management Strategy (2023-2025). Current Risks against risk appetite are identified below.

**Compliance, Regulation and Safeguarding (no appetite for risk)**



The majority of Compliance, Regulation and Safeguarding Risks currently fall within the approved risk appetite. All risks under this category have retained the previous months risk scoring. The risks include Failure to meet statutory duties (Children’s Social Care), insufficient workforce (Children’s Social Care) and keeping data secure.

**Financial (lower appetite for risk)**



2.2. The two significant risks relate which fall outside of our risk appetite are related to –

- The Council’s expenditure exceeds the resources available to meet that expenditure within the MTFS 2024-28.
- Increased and sustained pressure on adult social care budgets.

2.3. Economic Development continue to maintain a lower-level risk in respect of Capacity and Cost inflation of major projects, with no change to the risk score for this reporting period.

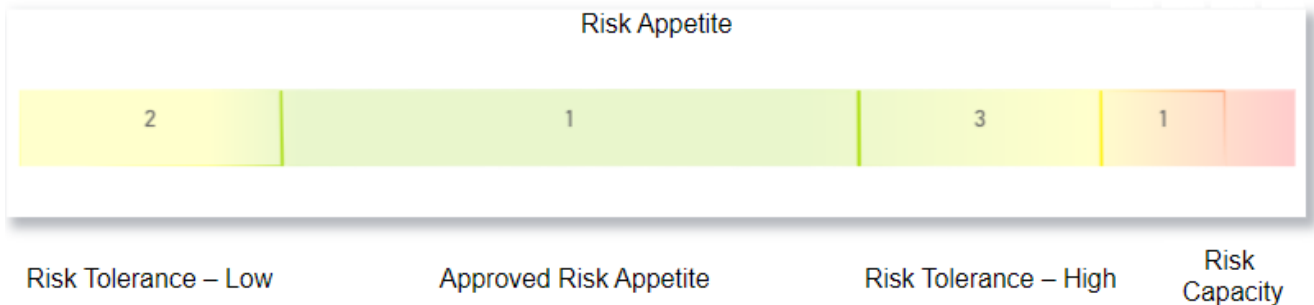
**Trust and Confidence (higher appetite for risk)**



2.4. Two strategic risks are categorised as a Trust and Confidence risk. Both risks are new entries to the register and concern –

- Governance Arrangements for the family of companies;
- Emergency Response centre back up power (linked to Civic Square).

**Operational / Service Delivery (higher appetite for risk)**



2.5. Seven strategic risks are categorised as operational / service delivery risks.

**Risk Tolerance - Low**

- Commissioned Providers Workforce (ASC, Low)
- Funding for National Living Wage (ASC Low).

**Approved Risk Appetite**

- Adult Social Care Reforms (ASC, within approved risk appetite)

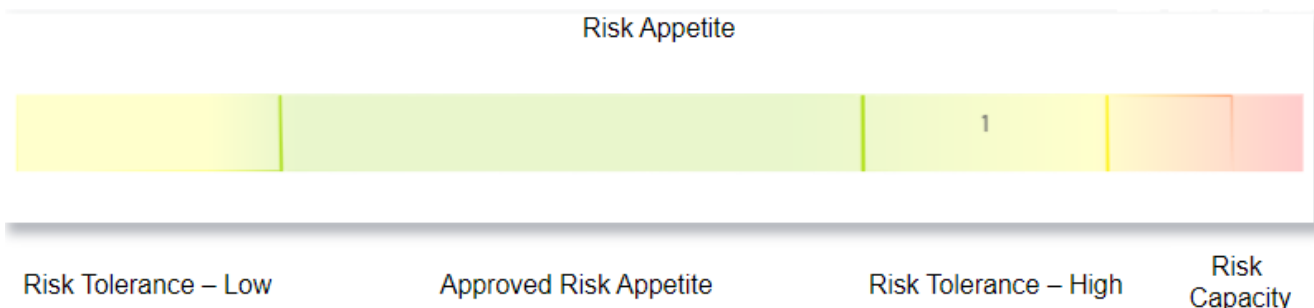
**Risk Tolerance - High**

- Homelessness (Community Connections, High)
- Pandemic or High Impact diseases outbreak (ODPH, High)
- Failure to reduce Health Inequalities – (ODPH, High)

**Risk tolerance – Very High**

- Cyber-attack – (Digital and Customer, High)

**Strategic Change (higher appetite for risk)**



2.6. One strategic risk is categorised as strategic change, Carbon reduction Targets. Detailed mitigations are in place through the Net Zero action plan regularly reviewed by Council’s scrutiny function.

## Development and Regeneration (higher appetite for risk)



2.7. Two strategic risks have been identified within development and regeneration. Failure to respond to implications of planning reforms has had risk reduced from 15 to 12 but remains as a high level risk. Insufficient economic performance has maintained its risk score of 9 from Q1 and remains within the approved risk appetite.



Department	Title	Q1 Risk Score	Mitigation	Q2 Risk Score
DIGITAL AND CUSTOMER EXPERIENCE	Cyber-attack	20	Cyber Security Briefings now part of CMT quarterly reports. DELT Cyber Security plan now developed for CMT sign off. The council has undertaken significant action to mitigate against cyberattacks, however the threat remains constant as such the probability of attack remains high.	20
FINANCE	The Council's expenditure exceeds the resources available to meet that expenditure within the medium term financial plan period (2024/25-2027/28)	20	Close monitoring of 2023/24 spend with mitigations for any forecast pressures. Early engagement with SLT and Team Plymouth. Launch "Every £ Counts" in July 2024. MTFF will be published to July Cabinet, with clear plan set out to produce a balanced MTFP in November and Budget in February 2025. All monitoring reports will be presented to Scrutiny Management Board CIPFA Financial Sel Assessment undertaken June 2024 with action plan CIPFA undertaking a financial review July/August 2024	20
INTEGRATED COMMISSIONING	Increased and sustained pressure on Adult Social Care budget	16	Strengthen Scheme of Delegation and management actions focused on practice with our key Partner Livewell South West Increase focus on Practice and outcomes Continued work with health partners to increase numbers discharged from Hospital to the "Home first" pathway Design of appropriate workforce development plans providing care workforce sufficient and skills1-2 year mitigations Dom Care zoning approach included in procurement aimed to increase efficiency and reduce waste and intermediate care growth to include front door.	16

PUBLIC HEALTH	Failure to reduce Health Inequalities	16	Significant council actions are underway to address Health Inequalities. This has included the recent cost of living programme and ongoing work around reducing barriers to opportunity. The strength of external factors (Cost of Living Crisis etc) which are beyond the Council's control mean that this risk is unlikely to be further mitigated. The development of the Building Bridges to Opportunity Framework will help to draw further attention to the potential mitigations across the city, as will the relaunch of Thrive Plymouth in November. The confirmation of the Household Support Fund will enable some mitigation of these risks.	12
PUBLIC HEALTH	Pandemic or high impact disease outbreak	12	Incident response and recovery plans, and business continuity plans, which are flexible, up to date and have incorporated key learning from covid, and are tested regularly. There are national alerting systems for new potential threats and the plans to manage them.	12
PLANNING AND INFRASTRUCTURE	Carbon reduction targets	12	A 3-year City Council Net Zero Action Plan (NZAP) is rolled forward on an annual basis. This focuses on things in direct control of the City Council and the influencing actions of the Council in support the Net Zero agenda. The Natural Infrastructure and Growth Scrutiny Panel is engaged in the development and monitoring of the NZAP, and the NZAP is endorsed and supported annually by the City Council. Annual monitoring of PCC corporate emissions is undertaken to keep track of progress and to identify specific areas of focus for driving down emissions.	12

COMMUNITY CONNECTIONS	Homelessness	12	Homelessness Recovery Plan has been developed. Housing Task Force providing strategic leadership and is driving the recovery plan this includes representation from across the council to ensure that the organisational has the appropriate focus on this priority areas - This is led by the Relevant Cabinet Member and the Chief Executive. The Homelessness Recovery Board is managing / delivering operational elements of the recovery plan, and reports onto the Taskforce.	12
PLANNING AND INFRASTRUCTURE	Failure to respond to implications of planning reforms impacting on Plymouth growth agenda and local plan	15	Monitoring of government planning reforms directly and through forums such as Planning Advisory Service, ADEPT and LGA. Reviewing options with Cabinet Member for Strategic Planning & Infrastructure and on-going discussions with Leader and Cabinet Planning. Reviewing evidence base requirements including studies and surveys needed to advance the plan once the government's reform plans become clear. Danger of not making a decision in a timely manner.	12
CHILDREN, YOUNG PEOPLE AND FAMILIES	Failure to meet statutory duties	9	Regular review of demand and capacity. Additional Social Workers recruited to support Children and Families. Focus on reduction of overall demand through Early Intervention and Prevention. Risk regularly considered as part of Corporate Management Team discussions. Referrals increase in months 10 and 11 of Q4 but reduced significantly in month12.	9

ECONOMIC DEVELOPMENT	Insufficient economic performance	9	Seeking to maximise all opportunities to secure inward investment, additional funding for economic initiatives including focussing on creating new jobs in the Blue and green economy. Account manage new inward investment landings in high growth sectors. The initiatives include: The Plymouth and South Devon Freeport, National Marine Park, large scale defence investment, £4bn development pipeline and over £100m of grant funding. We will continue to maximise all inward investment and good growth through account management and seeking funding opportunities for our city region. We also have a strong economic monitoring function and well developed strategic economic partnership to monitor and oversee our interventions and impact.	9
HUMAN RESOURCES AND ORGANISATIONAL DESIGN	Insufficient workforce	9	Targeted support for Children Services – resourcing and capacity / Introduction of new assistant social worker positions Review of People Strategy for 2024 Presented proposals to SLT in relation to Recruitment and retention strategy. These will now be developed and implemented as appropriate. Improving induction processes. Recruitment sprint project completed, moving to 2nd phase Recruitment Manager Appointed Collaborative work with ADEPT on national campaign for Place recruitment Extension of apprenticeships	9
DIGITAL AND CUSTOMER EXPERIENCE	Keeping data secure	9	Continued roll out staff awareness training to all staff. Implement greater reporting consistency within directorates. Implement improved incident analysis within the Service Desk. Improved contract management with partners. Improve Privacy notice templates and ensure all gaps are addressed Standardised breach management processes distributed to key staff. Reviewed policies to be communicated to all staff	9
ECONOMIC DEVELOPMENT	Major projects - capacity and cost inflation	9	We have secured additional project management capacity for the NMP, Freeport and Civic Centre. These costs are added to overall project costs .We have also increased contingency where possible to allow for the current contractor market instability. We have liased with funding bodies such as DLUC and Homes England to ensure that the programme and inflationary risks are shared.	9

CIVIL PROTECTION	Emergency Response Centre (ERC) back-up power	0	At present it is understood that the Council has limited capability to provide generated power. The Council House does have a generator which is believed to have UPS to the traffic signals system and CCTV comms unit only. This is insufficient to provide any level of mitigation for the wider organisation.	8
INTEGRATED COMMISSIONING	Adult Social Care (ASC) Reforms	6	Continued uncertainty over much needed reform increases risks of sustainability over time. We will continue to advocate for the need for reform along with the key issues and solutions we feel reform will need to address/can offer through regional ADASS and LGA bodies and the Offers and Asks of our directorate.	6



LEGAL SERVICES  
& MONITORING  
OFFICER

Governance Arrangements  
for the Family of Companies

0

A New Family of Companies Governance Framework will be established to define clear roles, responsibilities, and accountability mechanisms for effective oversight. Pending committee approval, this will involve a Shareholder Committee (a sub-committee of Cabinet) to provide guidance and oversight to the family of companies, with provisions for involving scrutineers. Financial colleagues are implementing strong financial controls, preparing for regular audits and financial reviews. The framework aims to improve transparency and ensure consistent reporting through the Shareholder Committee. Conflict of interest policies have been created, along with an Officer interest register. Training for current and prospective shareholder representatives and Council-appointed directors is currently in development, with an anticipated launch in the Autumn 2024. Although there are 21 companies, they range in complexity and therefore financial and governance arrangements. These differing requirements will form part of the governance review. The PCC commercial finance team work with both internal and external auditors to ensure good financial arrangements are in place

6

INTEGRATED COMMISSIONING	Adult Social Care - funding for National Living Wage increase	1	Update October 2024: Regular provider forums continue and communications. Contract managers remain available for any providers experiencing financial issues to be able to have a more in depth discussion. Benchmarking with other local authorities continues as part of regional groups. More uncertainty at the current time pending the October budget and announcements for NLW increases. Finance modelling a range of possible increases and impact.	4
INTEGRATED COMMISSIONING	Commissioned providers - workforce recruitment and retention	2	Update October 2024: Regular provider events, tracking of demand and capacity in the provider market, protocols such as Shackleton to draw on mutual support in the event of a provider failure. Waiting lists for home care remain stable and relatively low. Broader provider stability is tracked through fortnightly "Provider of Concern" briefings to the Service Director to support intervention where needed. Quarterly meetings remain in place with CQC to share market intelligence. The Caring Plymouth partnership and annual celebration event are helping to improve the perception of careers in care as worthwhile and sustainable. If a provider faces challenges we provide wrap around support for the staff to ensure they are aware of other employment options in the sector.	1

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# MOTION ON NOTICE



**Date of Council Meeting:** 25 November 2024

**Title of Motion:**

**Achieving Value For Money From Council Assets**

Leading Plymouth City Councillors have delivered some excellent schemes over the last few years including The Box, the Forder Valley highway improvements, Poole Farm, many job creation projects and The Park.

However, many of our latest schemes, including the public realm improvements in Plymouth City Centre, are out turning at significantly higher costs than originally budgeted for, costing millions of pounds more to the City Council and our Council Taxpayers.

Plymouth City Council also holds a significant number of assets, some of which have been allowed to rot, through inaction by Councillors or third parties with whom the Council has transferred the asset. The most notable is the Civic Centre, which having been sold for £1 many years ago, is returning to Council ownership having been abandoned.

All organisations need to reflect on lessons learned, including Plymouth City Council, in order to seek to improve our financial and commercial performance.

**Council resolves:**

1. To request the Cabinet Member for Finance, in consultation with the Leader of The Council, to establish a Working Group of Members from across the Council to review the financial and commercial performance of major capital projects.
2. That the Working Group review current vacant Council Assets to achieve best value for money for Council Taxpayers, and to ensure a project is in place to either bring the assets back into use or suitably sold.
3. The Working Group should be convened ahead of the 2025/26 Budget Scrutiny process on the 16th and 17th December 2024.

**Proposer:** Cllr Patrick Nicholson

**Seconder:** Cllr Steve Ricketts

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# MOTION ON NOTICE



**Date of Council Meeting:** 25 November 2024

Title of Motion:

## **Capital Funding for the Plymouth Airport Site**

In anticipation of aviation being restored at the former Plymouth Airport site, this Council notes the need to consider all sources of capital grant funding for the restoration of aviation at Plymouth City airport.

Council resolves to -

1. Recommend that Economic Development Department explores capital funding opportunities for new aviation projects at the site, and
2. Ask that the Leader write to the Minister for Aviation at the Department for Transport to pursue Government support for the return of aviation to our city.

**Proposer:** Cllr Andy Lugg

**Seconder:** Cllr Ian Darcy

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**Health and Adult Social Care Scrutiny Panel:**

Work Programme 2024/25



**Please note that the work programme is a 'live' document and subject to change at short notice. The information in this work programme is intended to be of strategic relevance.**

For enquiries relating to the Council's Scrutiny function, including this Committee's work programme, please contact Elliot Wearne-Gould (Democratic Advisor) on 01752 398261.

<b>Date of Meeting</b>	<b>Agenda Item</b>	<b>Prioritisation Score</b>	<b>Reason for Consideration</b>	<b>Responsible Cabinet Member/Lead Officer</b>
<b>10 December 2024</b>	Quarterly Performance & Financial Report for H&ASC,	4 (Medium)	Regular monitoring of performance and finance for H&ASC.	Rob Sowden, Helen Slater
	Livewell SW Performance	3 (Medium)	To provide detailed performance for PCC commissioned Livewell services.	Livewell SW
	Care Homes Commissioning Plan	3 (Medium)	Referred by Cabinet	Emma Crowther/ Caroline Paterson
	ICB finances	4 (Medium)	An overview of NHSD financial position and any changes planned/required.	Bill Shields (NHS Devon)
	Maternity Care	3 (Medium)	Following Derriford's CQC Report	UHP
	H&ASC Policy Brief	3 (medium)	Standing Item	Alan Knott
<b>11 February 2025</b>	Armed Forces Friendly GPs and Dental Surgery	3 (Medium)	Referred by Armed Forces Covenant	NHS England/ NHS Devon
	Progress / performance review of the Urgent and Emergency Care	4 (medium)	To track performance of winter measures and progress of the One Plan. Added to work	UHP + NHS Devon

	'One Plan' & Winter preparedness.		programme in October 2024.	
<b>Standing Items</b>				
Quarterly Performance & Financial Report for H&ASC, + Risk Monitoring Report	4 (Medium)	Regular monitoring of performance and finance for H&ASC.	Rob Sowden, Helen Slater and Ross Jago	
<b>Items to be scheduled for 2024/25</b>				
Local Care Partnership Plan				
Maternity Care (Following Derriford's CQC Report)				
Update On The Progress And Outcomes Of The Drug And Alcohol Oversight Board				
ICB Capital Funding Report				
Health And Wellbeing Hubs: Update And Future Sites				
Overview Of Adult Social Care Provider Market (Workforce, Quality, Capacity)				
Better Care Fund Update on Progress				
Systems Plan for Winter Progress Monitoring Update				
Independent Prescribing Pathfinder Programme (NHS Devon)				
Mental Health				
Urgent and Emergency Care One Plan - performance against targets				
<b>Items Identified for Select Committee Reviews</b>				

**Scrutiny Prioritisation Tool**

		Yes (=1)	Evidence
<b>P</b> ublic Interest	Is it an issue of concern to partners, stakeholders and/or the community?		
<b>A</b> bility	Could Scrutiny have an influence?		
<b>P</b> erformance	Is this an area of underperformance?		
<b>E</b> xtent	Does the topic affect people living, working, or studying in more than one electoral ward of Plymouth?		
<b>R</b> eplication	Will this be the only opportunity for public scrutiny?		
	Is the topic due planned to be the subject of an Executive Decision?		
<b>Total:</b>			High/Medium/Low

Priority	Score
<b>High</b>	<b>5-6</b>
<b>Medium</b>	<b>3-4</b>
<b>Low</b>	<b>1-2</b>



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**Children, Young People and Families Scrutiny Panel**

Work Programme 2024/25



Please note that the work programme is a 'live' document and subject to change at short notice. The information in this work programme is intended to be of strategic relevance.

For general enquiries relating to the Council's Scrutiny function, including this Committee's work programme, please contact Jake Metcalfe (Democratic Advisor) on 01752 305155.

Date of meeting	Agenda item	Prioritisation Score	Reason for Consideration	Responsible Cabinet Member /Officer
<b>6 February</b>	CYPF Transformation Q3 Review		For Scrutiny to review the transformation plan for CYPFS.	Vivien Lines
	Family Homes for Plymouth Children (residential provision)		Residential provision updates	Vivien Lines/Karen Blake
	Local Area SEND Partnership Improvement Review		Hannah P (NHS Devon), Tracy Clasby (Livewell SW) and David Brown (UHP), Rob Williams, Tara and Claire (PPCV)	Lisa Linscott/Caroline Lovell
	Projection of school numbers and capacity			Isabelle Kolinsky
	Young Female Violence prevention Programme		<ul style="list-style-type: none"> <li>• Girls empowerment programmes (YP views) –</li> <li>• Increasing thread raised within discussions for Child Exploitation</li> </ul>	Martine Aquilina/Ian Taylor
	Transitions to Adulthood		Improvement work	Lisa Linscott/Stephen Beet
	Performance Scorecard		Standing item	Paul Stephens/Susan London
<b>Items Raised by the Committee to be scheduled for 2024/25</b>				

Date of meeting	Agenda item	Prioritisation Score	Reason for Consideration	Responsible Cabinet Member /Officer
2024/25	Cost of Living for Education	(4)	Identified for consideration by the Committee at its July 2023 meeting.	Councillor Sally Cresswell
	Youth Justice Annual Report			Ian Taylor
<b>Issues Identified for Select Committee Reviews</b>				
	Emotional Health and Wellbeing of children		Inclusion/Persistent absence/Child death/SEND/EHCP's/Toileting/temp accommodation	

## Housing and Community Services Scrutiny Panel

Work Programme 2024/25



Please note that the work programme is a 'live' document and subject to change at short notice. The information in this work programme is intended to be of strategic relevance.

For general enquiries relating to the Council's Scrutiny function, including this Committee's work programme, please contact Rosie Brookshaw (Democratic Advisor) on 01752 305155.

Date of Meeting	Agenda Item	Prioritisation Score	Reason for Consideration	Cabinet Member/Lead Officer
26 July 2024	Serious Violence Duty Action Plan & Funding Proposal	(3)	Deferred from the meeting on 21 February 2024.	Councillor Haydon/Tracey Naismith
	Plan for Public Toilets Review	(3)	Identified for consideration at a work programming meeting on 10 July 2024.	Councillor Penberthy/Ann Thorp
16 October 2024	Bereavement Services Update	(5)	Identified for Consideration at the 30 November 2022 meeting. A detailed report would be provided to scrutiny upon the transition to opening and the future of the Western Mill and Efford sites.	Councillor Haydon/Graham Smith
	General Update from Street Services Performance	(3)	Identified during a work programming session in July 2024.	Councillor Briars-Delve/Philip Robinson
4 December 2024	Housing and Homelessness (Verbal Update)	(4)	Identified at Work Programme meeting on 10 June 2024.	Councillor Penberthy/Matt Garrett/Jackie Kings
	City Centre Parking	TBC	Identified at Work Programme meeting on 10 June 2024.	Councillor Coker/Mike Artherton
	Household Waste and Recycling (to	TBC	Identified for consideration in 2022/23	Councillor Briars-Delve/Philip Robinson

	include Reuse and Food Waste)			
<b>5 February 2025</b>	Housing and Homelessness	(4)	Identified at Work Programme meeting on 10 June 2024.	Councillor Penberthy/Matt Garrett/Jackie Kings
	Introduction from the Chief Operating Officer	N/A	Identified at a work programming meeting on 10 July 2024	Jens Gemmel
	Customer Services Strategy	(4)	Identified at Work Programme meeting on 10 June 2024.	Councillor Dann/Jens Gemmel
	Improved Public Connectivity with City Council	(5)	Motion on Notice from 20 November 2023 meeting of City Council.	Councillor Dann/Pete Honeywell
<b>TBC April 2025</b>	Public Toilets Strategy Review	TBC	Motion on Notice from 29 January 2024 meeting of City Council.	Councillor Penberthy/Ann Thorp
	Grit Bin Policy Review	TBC	Identified for consideration at the October 2024 meeting.	Councillor Coker/Philip Robinson
<b>Items to be scheduled for 2024/25</b>				
<b>2024/25</b>	Child Poverty Plan	TBC	Identified at Work Programme meeting on 10 June 2024.	TBC
<b>2024/25</b>	Cost of Living Taskforce	TBC	Identified at Work Programme meeting on 10 June 2024.	TBC
<b>2024/25</b>	Public Sector Equalities Duty Compliance	TBC	Identified for consideration at the July 2024 meeting.	Councillor Penberthy/Kevin McKenzie
<b>Items to be scheduled for 2025/26</b>				
<b>Items Identified for Select Committee Reviews</b>				

**Scrutiny Prioritisation Tool (P-Score)**

<b>Criteria</b>	<b>Explanation</b>	<b>Yes (=1)</b>	<b>Evidence</b>	
<b>Public Interest</b>	Is it an issue of concern to partners, stakeholders and/or the community?			
<b>Ability</b>	Could Scrutiny have an influence?			
<b>Performance</b>	Is this an area of underperformance?			
<b>Extent</b>	Does the topic affect people living, working, or studying in more than one electoral ward of Plymouth?			
<b>Replication</b>	Will this be the only opportunity for public scrutiny?			
	Is the topic due planned to be the subject of an Executive Decision?			
<b>Total:</b>			High/Medium/Low	

<b>Priority</b>	<b>Score</b>
<b>High</b>	<b>5-6</b>
<b>Medium</b>	<b>3-4</b>
<b>Low</b>	<b>1-2</b>



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## Natural Infrastructure and Growth Scrutiny Panel

Work Programme 2024/25



**Please note that the work programme is a 'live' document and subject to change at short notice. The information in this work programme is intended to be of strategic relevance.**

For general enquiries relating to the Council's Scrutiny function, including this Committee's work programme, please contact Hannah Chandler-Whiting (Democratic Advisor) on 01752 305155.

<b>Date of Meeting</b>	<b>Agenda Item</b>	<b>Prioritisation Score</b>	<b>Reason for Consideration</b>	<b>Responsible Cabinet Member/Lead Officer</b>
<b>17 July 2024</b>	Economic Intelligence and Insight	Standing Item	Standing Item	David Draffan/Amanda Ratsey/Lauren Paton/Toby Hall
	Plymouth City Centre Company BID (2025-30)		Added prior to pre meet on 10 June 2024	The Leader/Cllr Lowry/Matt Ward/Patrick Knight/Steve Hughes
	The Box Annual Performance Review		Annual Update	Cllr Laing/Victoria Pomery
<b>29 October 2024</b>	Economic Plan		Agreed via recommendation at the 14 February 2024 meeting.	The Leader/Amanda Ratsey
	Port Strategy		Added prior to pre meet on 10 June 2024	The Leader/Matt Ward/Iain Mackelworth
	Bus Services Improvement Plan 3		Added prior to pre meet on 10 June 2024	Cllr Coker/Paul Barnard/Rosie Starr
	District Heating		Added prior to pre-meet on 10 June 2024	Cllr Tom Briars-Delve/Jonathan Selman
<b>11 December 2024</b>	Economic Intelligence and Insight	Standing Item	Standing Item	David Draffan/Amanda Ratsey/Lauren Paton/Toby Hall

	Freeport Annual Update	(4)	Annual Update	The Leader/Richard May/Ian Cooper
	National Marine Park Update		Identified for consideration by the Committee at the July 2023 meeting.	The Leader/Cllr Briars-Delve/Kat Deeney/Elaine Hayes
	Culture Plan Annual Update		Annual Update	Councillor Laing/Hannah Harris/Victoria Pomery
<b>12 February 2025</b>	Draft NZAP 25-28 and NZAP 24-27 Final Progress Report		Annual Update/Report	Cllr Briars-Delve/Paul Barnard
	Future Skills Strategy		Identified for consideration by the Committee at the November 2023 meeting.	Tina Brinkworth/Amanda Ratsey
	Creative Industries Plan		Added prior to pre meet on 10 June 2024	Cllr Laing/Hannah Harris/Victoria Pomery/David Draffan
	Visitor Plan Annual Update (inc Branding Strategy)		Annual Update	Cllr Laing/David Draffan/Amanda Lumley
<b>2 April 2025</b>	South West Water Future Plans  City Centre housing impact, wider infrastructure, treatment centre capacity, help us as Councilors understand where is the capacity and where are we in that scale in relation to our ambitious growth plans.		Identified for consideration at the 29 October 2024 Panel meeting.	

Items to be scheduled for 2024/25				
Items to be scheduled for 2025/26				
<b>July 2025</b>	Local Transport Plan		Amalgamation of other items previously proposed agreed at December 2024 agenda set.	
<b>July 2025</b>	Co-op Strategy		Added prior to pre meet on 10 June 2024	Cllr Penberthy/Anna Peachey/ Amanda Ratsey
<b>2025/26</b>	Heat Networks		Identified for consideration by Panel at the October 2024 meeting.	Councillor Briars-Delve/John Green/Jon Selman
<b>2025/26</b>	Commercial Estate	(5)	Identified for consideration by the Committee at the February 2022 meeting.	David Draffan
<b>2025/26</b>	Plymouth Plan Review (To ensure that play was embedded into the plan and that it set a framework for a play delivery plan with targeted interventions)	TBC	Action from City Council 18 September 2023.	Kat Deeney
<b>2025/26</b>	Chelson Meadow Solar Farm Annual Review	(4)	Agreed via recommendation at the March 2023 meeting.	Councillor Briars-Delve/Kat Deeney
Items Identified for Select Committee Reviews				

### Scrutiny Prioritisation Tool

		Yes (=1)	Evidence
Public Interest	Is it an issue of concern to partners,		

	stakeholders and/or the community?		
<b>A</b> bility	Could Scrutiny have an influence?		
<b>P</b> erformance	Is this an area of underperformance?		
<b>E</b> xtent	Does the topic affect people living, working, or studying in more than one electoral ward of Plymouth?		
<b>R</b> eplication	Will this be the only opportunity for public scrutiny?		
	Is the topic due planned to be the subject of an Executive Decision?		
<b>Total:</b>			High/Medium/Low

<b>Priority</b>	<b>Score</b>
<b>High</b>	<b>5-6</b>
<b>Medium</b>	<b>3-4</b>
<b>Low</b>	<b>1-2</b>

**Scrutiny Management Board**

Work Programme 2024/25



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For general enquiries relating to the Council's Scrutiny function, including this Committee's work programme, please contact Ross Jago (Head of Governance, Performance and Risk) on 01752 305155.

<b>Date of Meeting</b>	<b>Agenda Item</b>	<b>Prioritisation Score</b>	<b>Reason for Consideration</b>	<b>Cabinet Member/Lead Officer</b>
<b>15 January 2025</b>	Capital Funding for the Plymouth Airport Site		Referred from City Council	
	Achieving Value for money from Council assets		Referred from City Council	
	Devolution White Paper			
	Key Lines of Enquiry before Budget Scrutiny			Cllr Lowry/ David Northey
<b>26 February 2025</b>				
<b>Items to be scheduled for 2024/25</b>				
<b>2024/25</b>	Working from home	2		
<b>2024/25</b>	Uber Eats			
<b>Items to be scheduled for 2025/26</b>				
<b>2025/26</b>				
<b>Items Identified for Select Committee Reviews</b>				



**Scrutiny Prioritisation Tool (P-Score)**

<b>Criteria</b>	<b>Explanation</b>	<b>Yes (=1)</b>	<b>Evidence</b>
<b>P</b> ublic Interest	Is it an issue of concern to partners, stakeholders and/or the community?		
<b>A</b> bility	Could Scrutiny have an influence?		
<b>P</b> erformance	Is this an area of underperformance?		
<b>E</b> xtent	Does the topic affect people living, working, or studying in more than one electoral ward of Plymouth?		
<b>R</b> eplication	Will this be the only opportunity for public scrutiny?		
	Is the topic due planned to be the subject of an Executive Decision?		
<b>Total:</b>			High/Medium/Low

<b>Priority</b>	<b>Score</b>
<b>High</b>	<b>5-6</b>
<b>Medium</b>	<b>3-4</b>
<b>Low</b>	<b>1-2</b>